



# FCA CARIBBEAN WARRANTY BULLETIN

**TO:** Dealer Principal, Service Manager,  
Service Advisor and Warranty Claims  
Administrator

**NO:** ID-23-04  
**DATE:** May 6, 2026

**SUBJECT:** wiTECH New Vehicle Prep  
(NVP) Update – Battery Health and Tire  
Pressure Monitoring (Rev. E)

**FOR:** Puerto Rico and US Virgin Islands

\*\*\*\*\*Revisions are noted in Red\*\*\*\*\*

## PURPOSE:

To clarify when the NVP battery charging Labor Operation number 08-08-01-PC can be used for 0.3 reimbursement.

The 12V battery pre-sale policies changes were announced and effective as of 1/6/2026.

To continue improving customer satisfaction at time of delivery, the New Vehicle Prep (NVP) process is evolving to have a stronger focus on delivering healthy 12V batteries and proper tire pressures.

- Updates include enhanced battery health check criteria, validation of 12V battery charging when required during Prep, Final Service Inspection (FSI), and when required on unsold vehicles on the dealer's lot.
- The FSI will now require tire pressures to be accurately set according to the door placard.
- The battery health check in wiTECH for the Prep Checklist now requires either 70% Amp Hour charge (remaining capacity of the battery) or 70% State of Charge (SOC).
- The Final Service Inspection (FSI) Checklist no longer includes a minimum SOC threshold.
- Battery maintenance is no longer reimbursable and is now the dealer's responsibility.
- Vehicles not already sold must be put into Storage Mode (if equipped) following completion of the Prep Checklist to reduce battery drain while awaiting sale.

There are also enhancements to the NVP Dashboard to include a new tab titled “**Inventory Insights**”, with VIN-specific geolocation, SOC%, Storage Mode activation status and more.

- Upon each key cycle, the VIN-specific data in this tab will update in real-time via connectivity.
- This is helpful to filter on low SOC vehicles or those not in Storage Mode. Locating clusters of vehicles requiring attention can optimize the time of dealer staff.

## TIMING:

Effective with claims received on or after March 1, 2023  
Storage Mode requirement effective August 18, 2025 on equipped vehicles  
Battery test threshold updates are effective on January 6, 2026

## ACTION:

During the Prep checklist, if the 12V battery check indicates it does not meet the threshold listed above, the battery will need to be charged (see screenshot below). Charge and re-run the battery check in wiTECH until a passing result is achieved. If the battery persistently fails, the EXTEQ Maximus battery tester may be used to determine if replacement is required. If the battery requires replacement, a battery tester warranty code is required for warranty claim payment.



If a vehicle is not already sold, it must be placed into Storage Mode while awaiting sale (if equipped) to reduce 12V battery drain. Storage Mode is a new vehicle mode introduced starting with **2026 model year** vehicles to reduce Ignition Off Draw (IOD) and is different from Ship Mode and Customer Mode.

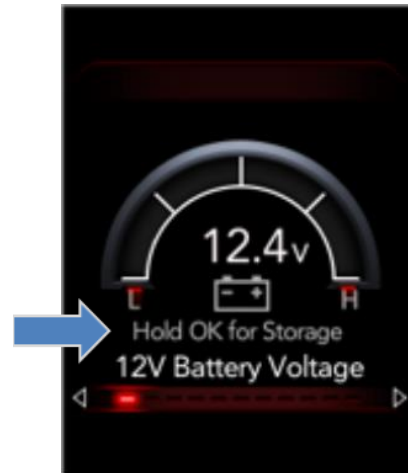
Upon completion of the Prep Checklist and after parking the vehicle, navigate to the 12V battery voltage display in the instrument panel cluster and follow instructions to place vehicle into Storage Mode. Lock the vehicle with the fobik. To remove from Storage Mode, unlock the vehicle with the fobik and press the ignition to Key ON. A video on Storage Mode functionality can be found on Mopar's YouTube channel ([link](#)).

Anytime the key is turned to the ON position, the vehicle will exit Storage Mode. The dealer is responsible to return the vehicle to Storage Mode **each time it is parked** until the vehicle is sold.

Storage Mode and this new warranty policy are applicable on vehicles **2026 model year and newer**. Exceptions include Alfa Romeo and FIAT products, Jeep Compass, Dodge Hornet, Dodge Durango and RAM ProMaster.

Note:

- 2026 Chrysler Pacifica will support Storage Mode but not immediately at 2026 model year launch.
- Jeep Wrangler and Jeep Gladiator will support Storage Mode at 2027 model year launch.
- The NVP Dashboard will indicate for each VIN whether Storage Mode is equipped.
- While in the vehicle, confirm Storage Mode is equipped by navigating the cluster menu, find the 12V battery voltage, and "Hold OK for Storage" will appear below the battery symbol if equipped with Storage Mode (see sample image).



For unsold vehicles that have had the Prep checklist completed, the battery must be charged and maintained when indicated by the New Vehicle Prep Dashboard located on DealerCONNECT. The "Estimated Recharge Date" will be shown for each unsold VIN that has a prep completed starting March 1, 2023. The recharge is recommended within 10 calendar days of the Estimated Recharge Date.

It is recommended that Dealer management review the list of VINs requiring recharge at least once a week, coordinate the recharge using any type of battery charger and wiTECH or the Midtronics GR8 or EXTEQ Maximus battery testers, and update the dashboard with the latest battery data. In the NVP Dashboard, the dealer can modify whether the vehicle is in Customer Mode vs Storage Mode, and the Target Recharge Date will adjust automatically based on that selection. This Target Recharge Date will update once each morning. It is recommended that charging evidence is retained by the dealer in case of an audit.

An NVP battery charging Labor Operation number, 08-08-01-PC, is available, and will reimburse (0.3):

- If the Prep Checklist 12V battery test indicates charging is required **due to SOC below 70%**.
- Additionally, these claims must be submitted within the first 30 days following vehicle arrival at the dealership (KZX).
- Lastly, there is an allowance of **ONLY 1 pre-sale** charge per vehicle.

NOTE: If the battery charge is below the required thresholds, the Prep cannot be completed until the battery is at a sufficient level.



**Main 12V Battery Test**

Battery charge state is less than 70%.

Recharge Battery up to 1 hour at 30A to 60A then test again.

**10 - Vehicle Storage**

Complete the following steps if the vehicle will be placed in storage. If it will be then select Skipped for these steps.

Turn key OFF, then back ON. Check "Uconnect Box requires service" message is not present. If present, please perform the actions described in STAR ONLINE CASE #S2108000015.

OK  Not OK  Skipped

Set Tire Pressures to Max Sidewall Pressure

OK  Not OK  Skipped

Periodically move vehicles to prevent corrosion on brake rotors

OK  Not OK  Skipped

Procedure

Does the vehicle require any repairs that would delay delivery to the customer? OK=No Not OK=Yes, Repairs required

OK  Not OK

Tire pressure levels must be at the proper level at time of delivery to our customers. Final Service Inspection will now require the tire pressures to be **set to the pressure (+/- 15%) listed on the placard** located on the driver door. wiTECH will validate that the correct tire pressure has been set. The FSI checklist cannot be submitted without tire pressure set to placard pressure (+/- 15%).

### **Best Practices – Battery Health**

1. Connect a battery charger while completing the Prep checklist
2. Place the vehicle into Storage Mode after the Prep checklist has been completed  
Note: Key fob lock / unlock and the alarm are functional in Storage Mode.
3. Perform battery maintenance as indicated by the NVP Dashboard Battery Recharge Required Date (part of Warranty General Storage Guidelines)
4. Charge the battery while the new vehicle customer is in F&I

### **Best Practices – Tire Pressure Monitoring**

1. Set Tire Pressures to Max Sidewall Pressure for storage
2. Periodically move vehicles to prevent flat spotting of tires
3. Adjust tire pressures (including spare) to specification on Door Placard at time of sale



## ADDITIONAL INFORMATION:

NOTE: If the battery charge is below the required thresholds, the Prep cannot be completed until the battery is at a sufficient level.

- VINs within the Battery Action tab of the NVP Dashboard require attention.
- The “Estimated Recharge Required Date” is based on the last known SOC, the average Ignition Off Draw rate of that model, and the remaining days until the 12V battery is forecasted to be at or below 60%.
- Battery slips / wiTECH screenshots are not necessary for payment of an NVP battery charging claim (LOP 080801PC). It is recommended this charging evidence is retained by the dealer in case of audit.
- For Battery SOC to be automatically updated in the NVP Dashboard via connected services, at the end of the charge event, turn the key ON for 1 minute, then turn the key OFF. The Inventory Insights tab will reflect the SOC updates in real time (requires browser window refresh). Other tabs in the dashboard will reflect the updates the following morning.
  - Note: If the SOC is projected to be above 60%, it will be removed from the Battery Actions section of the dashboard the following morning.
  - Note: Data transfer to the dashboard will not occur if a scan tool or other device is connected to the OBD port of the vehicle.
- No specific data from the tester is required to be entered in the dashboard at this time following a charging event.

**Please ensure all affected dealership personnel are aware of this bulletin.**

## WARRANTY OPERATIONS



DODGE



FIAT

Jeep





## Frequently Asked Questions

Please see the latest FAQs in the NVP Dealer Dashboard (see Dashboard image below).

