



STAR ONLINE PUBLICATION



Case Number: S2609000008

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Symptom/Vehicle Issue: Loss of Engine Oil Pressure, Engine No Crank/No Start

Models Affected: 2026 Grand Cherokee (WL)

Customer Complaint/Technician Observation: The complaint may include engine is a no crank/no start. There may be DTCs set in the Powertrain Control Module (PCM) for engine oil pressure-related issues.

Discussion: If any of the conditions mentioned above are present, further diagnosis should be performed to determine if the engine has seized. If the engine cannot be turned over manually using hand tools, there is the possibility that the oil pump has failed. Additional inspection may be required. Engineering is currently investigating an issue where the oil pump may fail resulting in engine damage. Additional information will be provided when investigations have concluded.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found