

Quality Bulletin

TITLE:

Service Action SP1080: PS3 Tailgate Leakage Model Year 2025 Polestar 3

GROUP:

8320

NO:

SP1080

ISSUING DEPARTMENT:

Product, Safety and Compliance

CAR MARKET:

United States

REVISIONS:

ISSUE DATE:

2026-02-13

STATUS DATE:

2026-04-24

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BULLETIN REFERENCE

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A. SERVICE ACTION SP1080 DESCRIPTION

The concern with the tailgate is that 5 holes are drilled and not resealed which may cause water intrusion into the tailgate.

QB-S: Polestar has decided that all cars, concerned by this QB, shall be modified in accordance with this QB, at first workshop visit.

A total of 1,227 U.S. vehicles are affected by this service action.

B. VEHICLES INVOLVED

NOTE: SERVICE POINT MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS SERVICE ACTION.

Vehicle eligibility must be confirmed:

- VIDA – Profile the vehicle and confirm SP1080 is included under mandatory claim types.
- Navigate to planning & diagnostics / claim types to see mandatory claim types. See SMB00-033P as a guide.

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All vehicles must be checked for any incomplete Recalls, Service Campaigns, or Service Upgrades. All open Recall, Service Campaign or Service Action repairs must be completed.

C. PORT VEHICLES

NOT all eligible vehicles arriving from the ports will have this Service Action completed. Vehicle eligibility must be confirmed as outlined in Step B. above.

D. PARTS / PARTS RETURN

Wurth FixAll part 089330190.

If needed spare nozzles are available from Wurth, 08910005.

E. OWNER NOTIFICATION

No Owner Notification.

F. VEHICLES IN INVENTORY

Vehicles in Service Point inventory must be completed prior to sale.

G. SERVICE POINT RESPONSIBILITY

All vehicles qualifying for this Service Action must be repaired prior to a customer taking possession of the vehicle.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician's competency requirement for this campaign repair is: Quality

I. REIMBURSEMENT PROCEDURES & ALLOWANCE

Service Action SP1080 claims should be submitted using the LONG FORM application only.

Claim Type: SP1080

Cause Code: 02

CSC Code: XW

Main OP: 99926-2

Please utilize the sublet to cover the Würth part.

<u>Operation Number</u>	<u>Repair Description</u>	<u>Qty</u>	<u>Models</u>	<u>Labor Time</u>
99926-2	General Reimbursement acc. To QB	1	Polestar 3	0.6
97083-2	Sublet QB	1	Polestar 3	0.0

*Labor times provided are current at the time of release and are subject to change: Claims will be paid at the time in effect on the repair date.

J. CORRECTIVE ACTIONS

The holes are in the embosses and can be covered by a “tape” or similar in a first attempt to stop the water.

Example photos below:





Volvo Car Customer Service

QB Instruction VCC-534128-3

Title	Tailgate/trunk lid panel	Page	1 (4)
Action	Adjustment	Operation number:	

Issue	Date	Reason
1	2026-04	First issue

Affected vehicles

Model year	Model
2025	Polestar 3

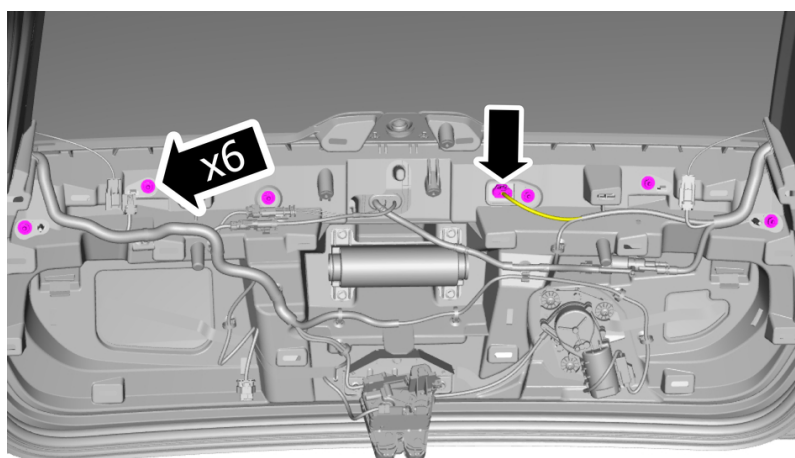
Equipment

Designation	Part No.
Adhesive gun	

Removal

Note! Removal steps in this procedure may contain installation details.

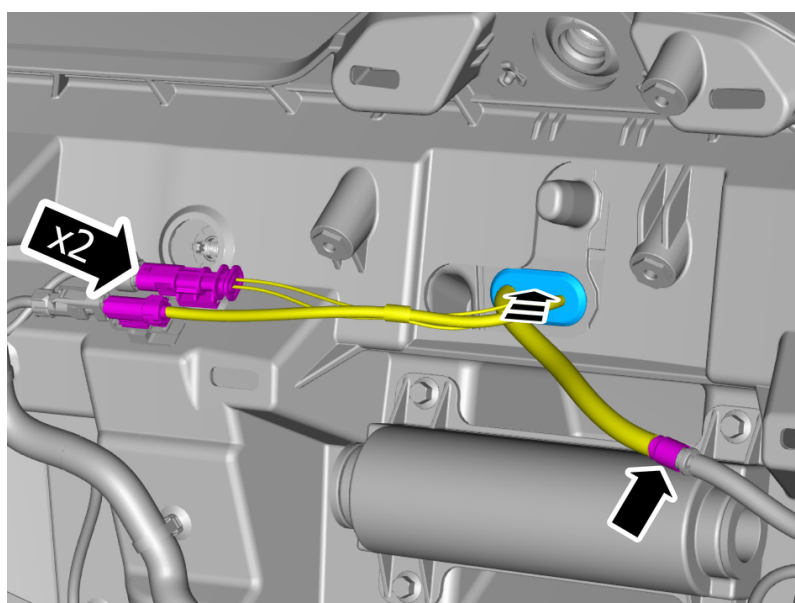
Remove wiper motor, rear , refer to:
Removal, replacement and installation
3 - Electrical system
36 - Other electrical equipment
363 - cleaner



Disconnect the connector.
Remove the nuts.

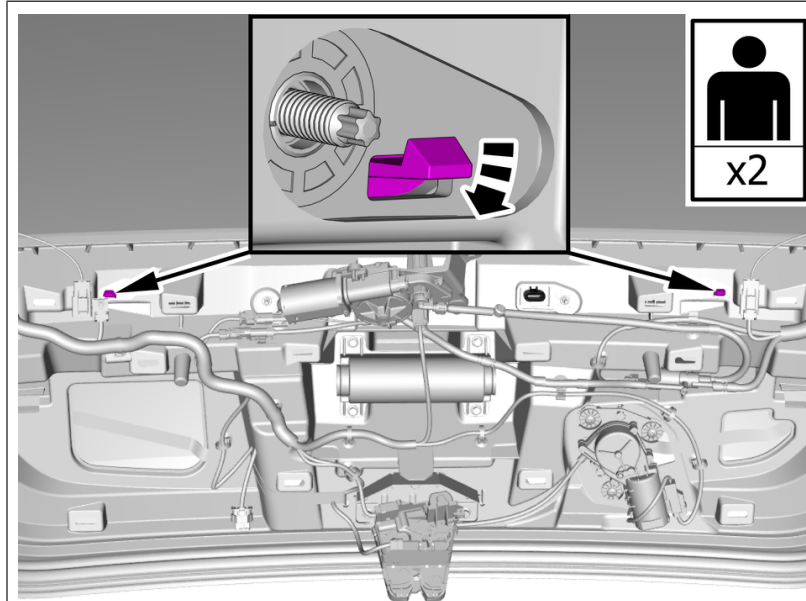
Torque:

Tail light, to trunk lid , 7 Nm



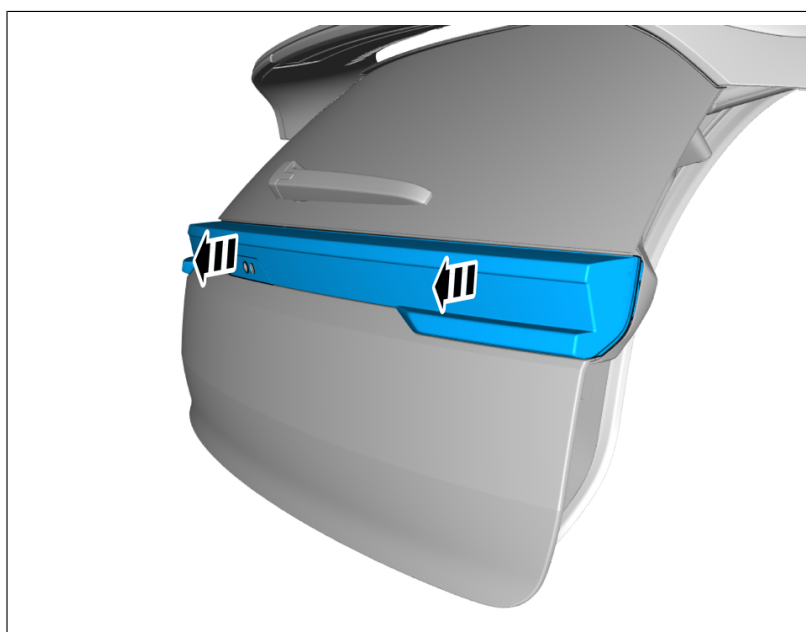
Warning! Be prepared to collect escaping fluid.

Undo the hose from the connection.
Disconnect the connectors.
Push out marked component as far as it will go.

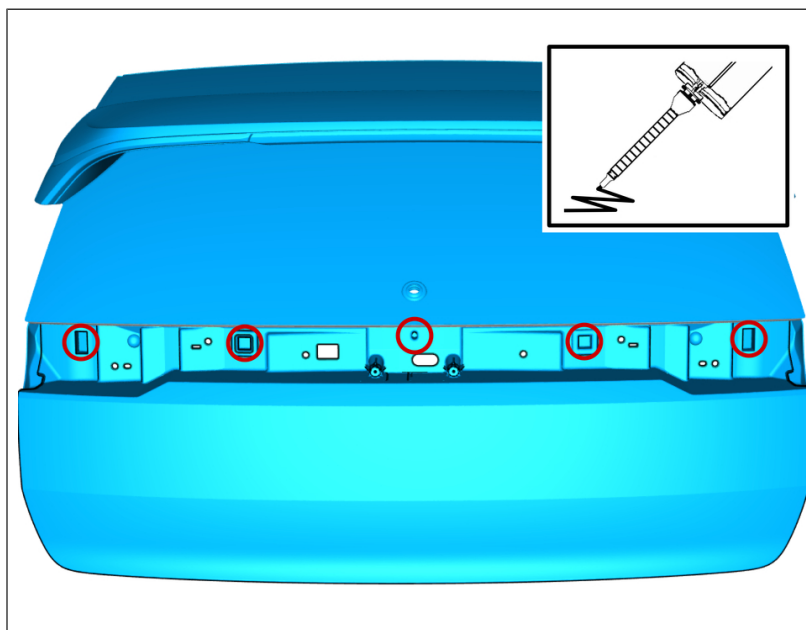


Release the locks.

Hint: This step may require the aid of another technician.



Remove the marked part.

Orientation view**Use:** Adhesive gun

Seal the hole.

Installation

To install, reverse the removal procedure.

Note! This step is not necessary when installing a new component.