



This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

Thor Motor Coach (TMC) has been made aware of an emergency WARNING label adhered in error to the interior slider door window on the Ford and Mercedes chassis. The label instructions **ONLY** pertain to the RAM ProMaster chassis product and are ineffective on the Ford and Mercedes brands.

TMC is requesting the removal of the WARNING label from the sliding door window to prevent confusion in emergency situations.

Location and instructions are enclosed with this letter. If you are unable or uncomfortable performing the label removal, contact your nearest TMC authorized dealer and they will assist you at no expense. If you have any questions, please contact TMC Customer Service at 877-855-2867.

Thank you for your attention and cooperation in this matter.

Sincerely,

Thor Motor Coach



WARNING label removal instructions

1. Locate the WARNING label adhered to the window on the interior side of the sliding door.



2. The label can be peeled off the window starting at a corner. A plastic scraper may be used, however, if used too harshly it can damage the tint applied to the window.
3. Once removed, if any adhesive residue is present, warm water and mild hand soap can be used.
4. If you are unable or uncomfortable removing the label contact Thor Motor Coach's Customer Service at 877-855-2867 to arrange service at an authorized dealer.