



**Date:** 12.04.2026      **Affected Models:** Emira  
**2023 - 2025 Selected Model Year VIN Range**

**Affected Regions:** All Markets Except Central and South Americas

**Affected Volume:** 10253      **Number:** 131-26010

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Service Manager		Service Reception		Supervisor		Parts Manager	
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**TITLE**

Installation of the latest DIM (Driver Information Module) software release.

**REASON**

Following release of a previous DIM software release (IP18O.02), a false positive telematic notification is triggered in Central and South Americas vehicles which are not fitted with a Telematics Module (TEM).

This generates an unnecessary warning symbol and failure message in the DIM for those market vehicles.

A new global DIM software upgrade is available on EmiraDS classed as 'Urgent' for those market vehicles to resolve this issue. This upgrade is classed as 'Non-urgent' for all other market vehicles.

**ACTION**

- Because this is a 'Non-urgent' upgrade, it is recommended to only perform this specific software upgrade in the event that the vehicle enters the workshop for any other service, repair or Class 2 action campaign work etc, allowing this upgrade to download at the same time.
- Any affected vehicle's campaign status will be displayed on the Lotus Commercial Management System (LCMS).

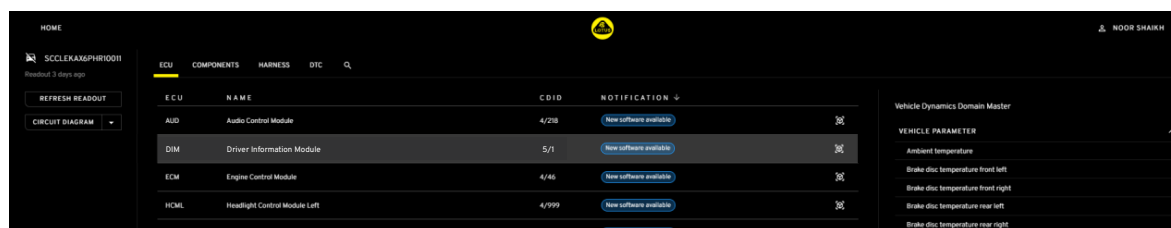
**Note:** This software upgrade will not affect current vehicle functionality.

**Procedure**

Using the Lotus Insight tool\*, the Emira Diagnostic System will show the availability of a new software version for the DIM.

**\*Note:** This MUST be done using the Lotus Insight Tool. Also ensure that the required prerequisites are fulfilled for the Diagnostic System, including connecting the vehicle to a suitable battery support unit (minimum of 100A).

**DIM Software Update**



Select the DIM update under the software menu, and follow the instructions provided on the screen to complete the upgrade.



### Warranty Declaration

This technical service bulletin is not intended as a recall procedure, nor will it have an affect on the vehicles warranty period.

Please perform the Campaign Agreement in LCMS which can later be converted into a Warranty Claim having the warranty type "Recall and Campaign".

This shall be raised in LCMS in under campaign ID QBS-131-26010.

### CHARGES

A warranty claim may be submitted on Lotus Commercial Management System (LCMS), campaign number QBS-131-26010.

Install DIM SW update: operation code 17.07.01-08 - DIM SW upgrade - 0.1hrs labour/vehicle. Use A code 51, B code D2.

**Note:** The software download does not require constant technician attendance, but only occasional monitoring of its progress. Therefore it is expected the vehicle can be left to complete the download. When leaving the vehicle unattended to complete the download, ensure:

- A suitable battery support unit (minimum of 100A) is connected to the vehicle battery.
- The Wi-Fi connection is stable and not interrupted – a poor Wi-Fi connection will slow down software download.
- Ensure the Lotus Insight Tool is powered during download, (the settings can be configured never to sleep when on battery or when power plugged in).
- Do not disturb the VCI connection to the vehicle or USB connection to Insight Tool to prevent failed software download.

**Note:** All software downloads are recorded by the Emira Diagnostic System and are periodically checked by Lotus as part of the warranty auditing procedure.

Ends.