



Service Bulletin

Bulletin No.: PIT6360A

Date: May, 2026

PRELIMINARY INFORMATION

Subject: Remote Key Pairing Option Missing From Radio Settings Menu

This Preliminary Information Bulletin replaces PIT6399A Please discard all versions of PIT6399A.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Tahoe	2025		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	5W4 Special Service Vehicle (SSV) or 9C1 Police Patrol Vehicle (PPV)
Condition	A customer may indicate that the Remote Key Fob Pairing / Learn option is missing from the Radio Settings menu to add additional fobs to the vehicle.
Cause	Software anomaly

Correction

Engineering has released updated BCM Calibrations. Reprogram the Body Control Module (BCM) with latest calibrations in TLC/SPS.

Note: If you experience difficulty learning a fob, reference latest version of PIT6388: Difficulty Learning Key Fobs During Immobilizer Learn on Police or Special Service Vehicles.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Time

Additional SI Keywords:

6E2, 6E8, adding, AMF, PIT6399, PIT6399A

Version	2
Modified	03/27/2025 - Created on 05/04/2026 - Updated to incorporate PIT6399A information

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



**WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION**

Copyright 2026 General Motors. All Rights Reserved.