



**HYUNDAI**  
**Technical Service Bulletin**

GROUP <b>CAMPAIGN</b>	NUMBER <b>26-01-034H-1</b>
DATE <b>APRIL 2026</b>	MODEL(S) <b>PALISADE (LX3) PALISADE HYBRID (LX3 HEV)</b>

**SUBJECT:** CCU SOFTWARE UPDATE FOR OTA INITIALIZATION  
 (SERVICE CAMPAIGN 9D4)

**This TSB supersedes 26-01-034H to add Palisade Hybrid (LX3 HEV), expand the production dates, and update the event numbers.**

**\* IMPORTANT**

Dealers must perform this service campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.





Access the “Vehicle Information” screen via WebDCS to identify open campaigns.

**Description:** Certain Palisade (LX3) and Palisade Hybrid (LX3 HEV) vehicles may experience Over-the-Air (OTA) update failures due to outdated Central Communication Unit (CCU) software. This bulletin provides instructions to perform a software update for the CCU.

**Applicable Vehicles (Certain):**

Model Year	Model	Production Dates
2026	Palisade (LX3)	05/07/2025 – 09/22/2025
	Palisade Hybrid (LX3 HEV)	08/27/2025 – 11/22/2025

**SUBJECT:**CCU SOFTWARE UPDATE FOR OTA INITIALIZATION  
(SERVICE CAMPAIGN 9D4)**SST Information:**

Tool Name	Tool Number	Figure	Remarks	Ordering Information
VCI 3	G0VHNNN06		VCI 3 comes with the 19-pin cable (P/N G1XDDCA020 included here for reference)	Website: <a href="https://hyundaiessentialtools.com/">https://hyundaiessentialtools.com/</a>  Email: <a href="mailto:Hyundaitools@snapon.com">Hyundaitools@snapon.com</a>  Phone: 1-855-763-9199 Hours: 7 AM – 7 PM CST
19-Pin Cable	G1XDDCA020			
VCI 2	G1XDDMN001		If using VCI 2, the ECI Kit will be required to complete software updates.	
Ethernet Communication Interface (ECI) Kit	G0XDDMN052			

**NOTE:** VCI 2 can **NO** longer be ordered but can be used for the updates in this TSB.

**GDS Information:**

Model	System	Event Number*	Description
Palisade (LX3)	CCU2	1416	LX3/LX3 HEV CCU LOGIC IMPROVEMENT (UNIT1,3) (AP) (MCU)
Palisade Hybrid (LX3 HEV)		1417	LX3/LX3 HEV CCU LOGIC IMPROVEMENT (UNIT00000) (FoD)

(\*or use a later available event listed in the GDS **CCU2** Update screen if one is available.)

**NOTE 1:** This TSB procedure includes updates for multiple modules. Complete events 1416 and 1417 (if applicable).

**NOTE 2:** If the Event 1417 is up-to-date, skip the **CCU2 Update Procedure – Event 1417 (FoD)** section. Proceed to the [Post-Update Procedure](#) section.

**SUBJECT:**CCU SOFTWARE UPDATE FOR OTA INITIALIZATION  
(SERVICE CAMPAIGN 9D4)**Warranty Information:**

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
Palisade (LX3)	60D108R0	CCU Software Update (AP, MCU)	0.4 M/H	91920-P9000	W11	ZZ3
Palisade Hybrid (LX3 HEV)	60D108R1	CCU Software Update (AP, MCU, FoD)	0.6 M/H			

**NOTE 1:** Submit claim on Claim Entry Screen as "Campaign" type.

**NOTE 2:** If any part(s) not subject to this TSB are found in need of replacement while performing the repair procedure, and the affected part(s) are still under warranty, the dealer may submit a separate claim using the same repair order. If the part(s) not subject to this TSB are out of warranty coverage, the dealer has the option to submit a PA Request for goodwill consideration on a case-by-case basis.

**NOTE 3:** This TSB includes repair validation photos. Op times include VIN, mileage, and photo capture of the ECU Update "Success" screen as outlined in the Digital Documentation Policy.

**ROM ID Information:**

Model	Event	System	ECU Part Number	Software	ROM ID	
					Current	Latest
Palisade (LX3)	1416	CCU2	91920-P9000	SW1(AP)	254R 2559 2583	25A5
Palisade Hybrid (LX3 HEV)				SW3(MCU)		
	1417			Unit 00000 (FoD)	25.1.1.0 25.3.2.0	25.3.9.0

**Service Procedure:**

**DIGITAL DOCUMENTATION**



This TSB includes repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

**NOTICE**

**You must initially perform the GDS ECU update in Auto Mode.**

- If the ECU update starts but then fails in Auto Mode, perform the update in Manual Mode to recover.

**NOTICE**

Ensure the vehicle's battery charge is **above 11.0 Volts** and the tablet's battery charge is **above 30%** before performing a software update to avoid update failure.



**Information**

- Turn **OFF** all lamps (do **NOT** leave head lamp switch in auto mode) and all accessories.
- Perform update with the ignition switch in the **ON** position.
- Do **NOT** disconnect any cables connected to the vehicle or scan tool during the update.
- Do **NOT** start the engine OR place in **Ready** mode during the update.
- Do **NOT** turn **OFF** the ignition switch during the update.

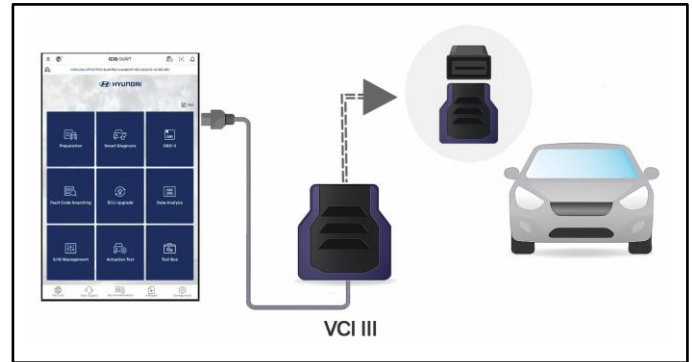
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**Configuration of Ethernet Communication on Tablet*****i* Information**

Refer to **TSB 23-GI-006H** for detailed information on configuring Ethernet communication for setup.

1. Connect the Ethernet Communication Interface (ECI) DLC cable to the OBD connector of the vehicle.
2. Connect the VCI DLC cable to the ECI.
3. Select the appropriate tablet cable (type C, 5-pin) to the ECI.
4. Connect the cable to the tablet PC.

***i* Information**

**VCI 2:** Connect the GDS tablet to the VCI 2 using the ECI Kit.

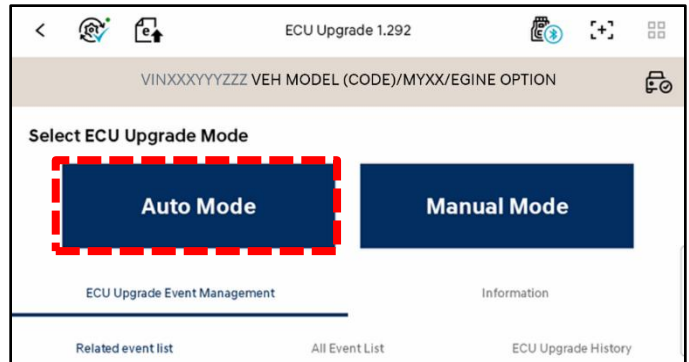
**VCI 3:** Connect the GDS tablet to the vehicle using the 19-pin cable.

**CCU2 Update Procedure – Event 1416 (AP, MCU)**

1. Perform the ECU update in **Auto Mode**.

**i Information**

Refer to **TSB # 25-GI-011H**, “**ECU Update Procedure for Tablet-Based GDS-Smart**”, for additional information.



2. Verify the ROM ID by selecting the **CCU2** system to scan the vehicle’s current ROM ID.

**NOTICE**

Check the current ROM ID version and compare it to the ROM ID Information table before attempting to perform the software update.

**NOTICE**

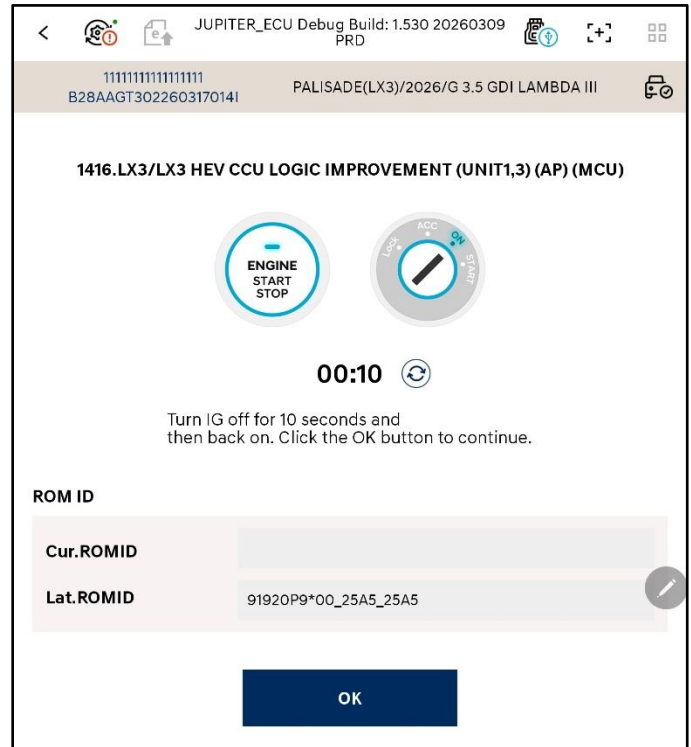
If the update fails, remove the power connector from the in-cabin fuse box for at least **5 seconds**. Reassemble and retry the update.



- After the ECU update process shows 100% complete, follow the prompts on the screen to cycle the ignition **OFF** for at least **10 seconds** to reset the control unit (certain models may take up to **30 seconds**).

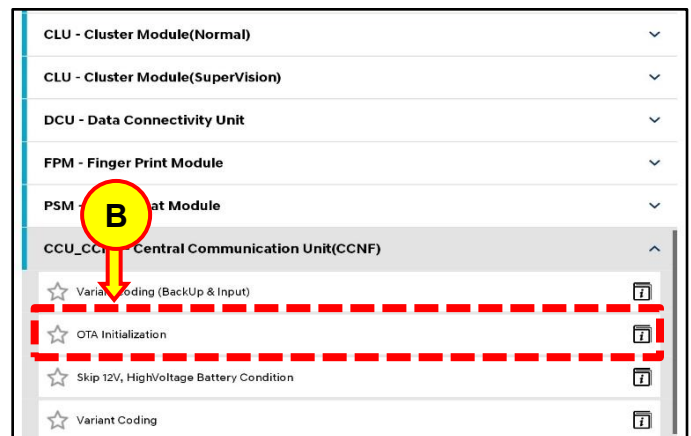
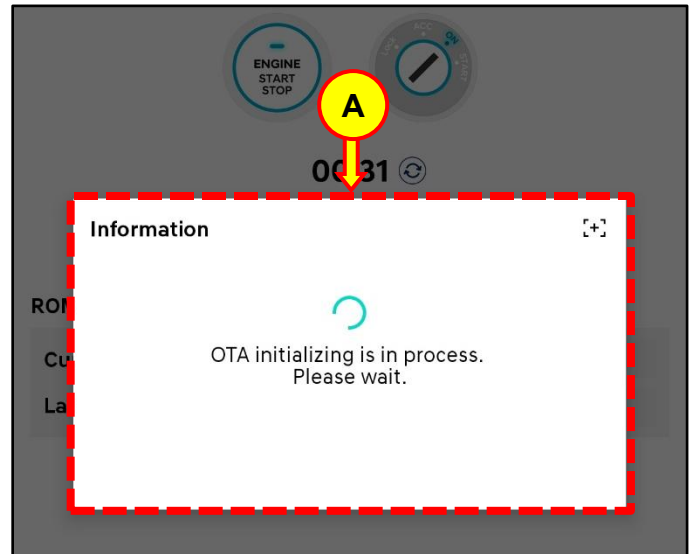
**i Information**

Use the **Refresh** button to reset the timer.



- OTA initialization (A) should perform automatically:
  - If OTA initialization performs automatically, then proceed with the service procedure.
  - If the OTA initialization process fails, complete it manually under: **S/W Management > CCU\_CCNF - Central Communication Unit (CCNF) > OTA Initialization (B)**.

Follow the instructions on the screen.



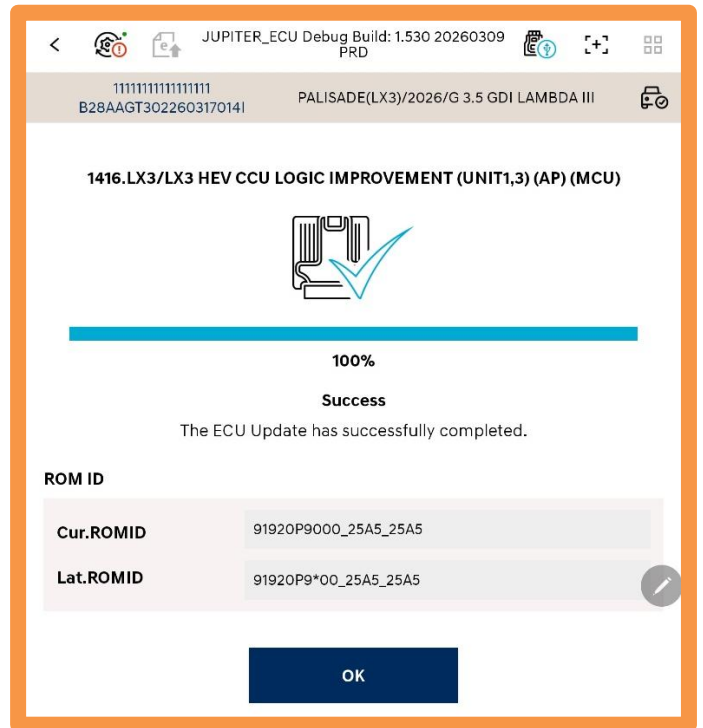
5.

**DIGITAL  
DOCUMENTATION**

Using the tablet or GDS screen capture function, take a screenshot of the ECU Update “Success” result screen.

Upload the photo to STUI.

**NOTE:** The VIN/Date/Time/Mileage photo imprint is **NOT** required for GDS screenshots.



6. Perform an **All Systems Fault Code** search and erase DTC history that had incidentally occurred from the ECU update.



7. Verify if Event 1417 is up-to-date:

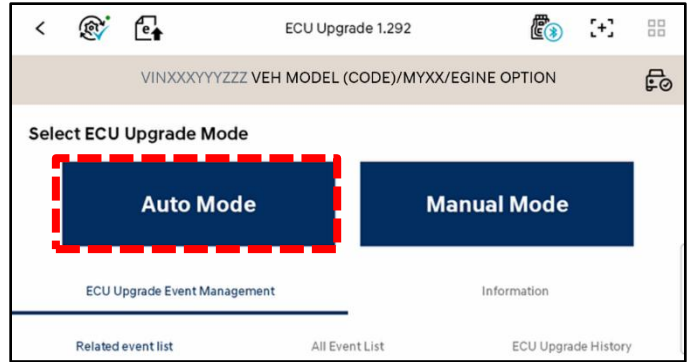
- Up-to-date: Skip the **CCU2 Update Procedure – Event 1417 (FoD)** section. Proceed to the [Post-Update Procedure](#) section.
- **NOT** up-to-date: Proceed to the [CCU2 Update Procedure - Event 1417 \(FoD\)](#) section.

**CCU2 Update Procedure – Event 1417 (FoD)**

1. Perform the ECU update in **Auto Mode**.

**i Information**

Refer to **TSB # 25-GI-011H**, “**ECU Update Procedure for Tablet-Based GDS-Smart**”, for additional information.



2. Verify the ROM ID by selecting the **CCU2** system to scan the vehicle’s current ROM ID.

**NOTICE**

Check the current ROM ID version and compare it to the ROM ID Information table before attempting to perform the software update.

**NOTICE**

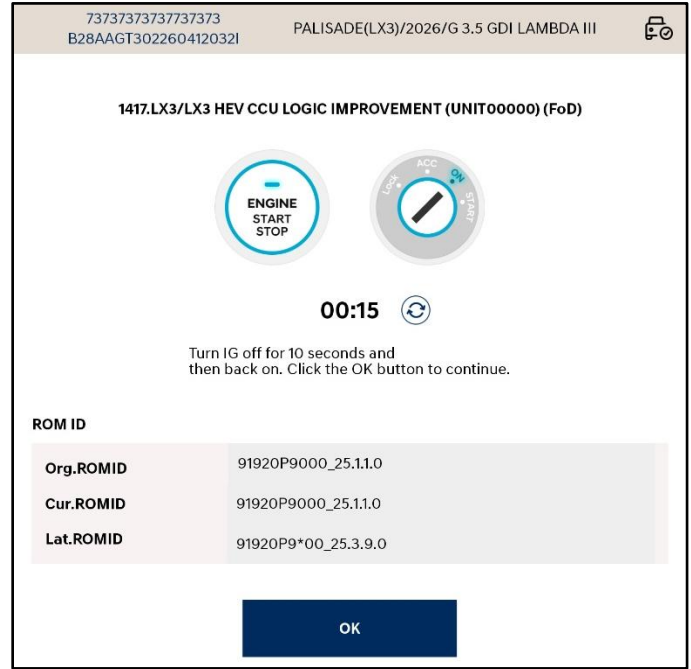
If the update fails, remove the power connector from the in-cabin fuse box for at least **5 seconds**. Reassemble and retry the update.



- After the ECU update process shows 100% complete, follow the prompts on the screen to cycle the ignition **OFF** for at least **10 seconds** to reset the control unit (certain models may take up to **30 seconds**).

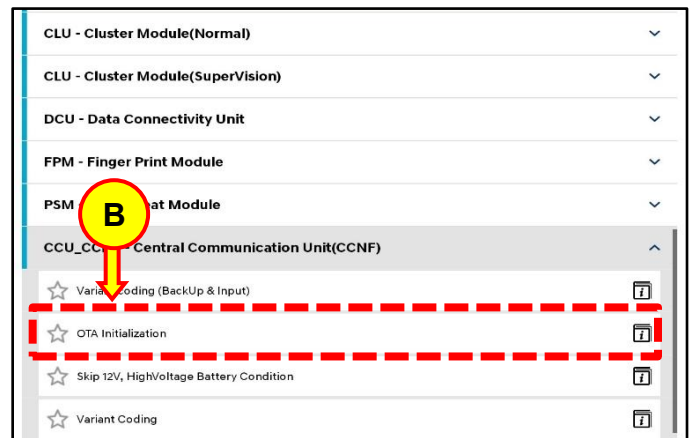
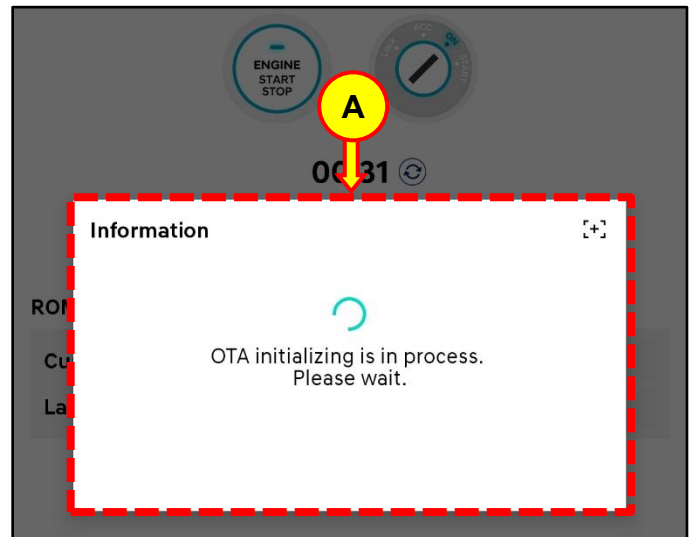
**i Information**

Use the **Refresh** button to reset the timer.



- OTA initialization (A) should perform automatically:
  - If OTA initialization performs automatically, then proceed with the service procedure.
  - If the OTA initialization process fails, complete it manually under: **S/W Management > CCU\_CCNF - Central Communication Unit (CCNF) > OTA Initialization (B)**.

Follow the instructions on the screen.



5.

**DIGITAL DOCUMENTATION**

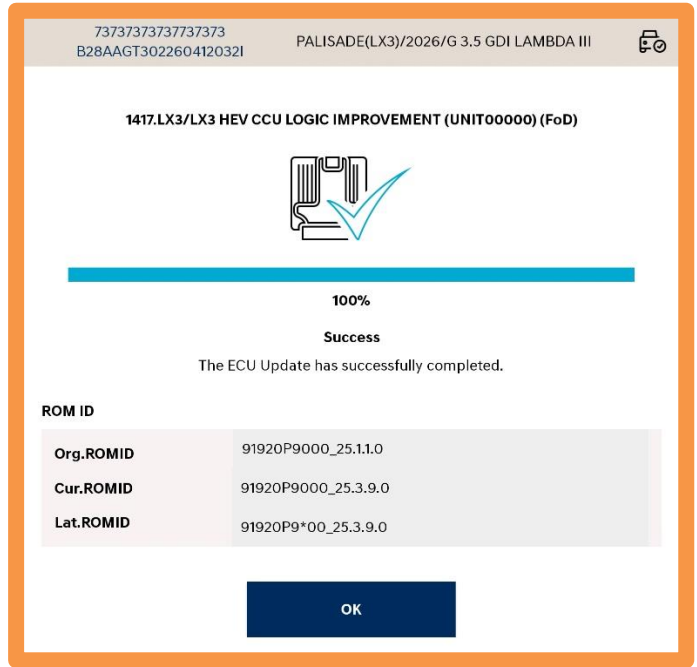


Using the tablet or GDS screen capture function, take a screenshot of the ECU Update “Success” result screen.

Upload the photo to STUI.

**NOTE 1:** The VIN/Date/Time/Mileage photo imprint is **NOT** required for GDS screenshots.

**NOTE 2:** If the software for 1417 is already the latest, a STUI picture is **NOT** required.



6. Perform an **All Systems Fault Code** search and erase DTC history that had incidentally occurred from the ECU update.



**Post-Update Procedure**

1. Start the engine or place in **Ready** mode to confirm proper operation of the vehicle.
  
2. The service procedure is now complete.

**NOTICE**

If the ECU update fails in Auto Mode, perform the update in Manual Mode using the password(s) below.

**Manual Mode Password:**

Event	Menu	Password
1416	LX3/LX3 HEV CCU 91920-P9000/100 (UNIT1,3) (AP) (MCU)	4196
1417	LX3/LX3 HEV CCU 91920-P9000/100 (UNIT00000) (FoD)	7634