



# HYUNDAI

## Technical Service Bulletin

GROUP <b>BODY</b>	NUMBER <b>26-BD-002H</b>
DATE <b>APRIL 2026</b>	MODEL(S) <b>SEE BELOW</b>

**SUBJECT:** WHITE PAINT WARRANTY EXTENSION (Z05)

This TSB supersedes 25-BD-004H to update with the following items:

- Plastic body panels are NOT covered under the warranty extension and should NOT be repainted under any circumstances (blending of plastic body panels is NOT allowed)
- Additional information about exterior paint composition and paint peeling and bubbling
- Additional example photos of covered and NOT covered paint conditions
- Digital documentation requirements.

**Description:** Certain Hyundai vehicles with exterior white paint may exhibit peeling or bubbling on metal body panels: hood, fender(s), roof, door(s), quarter panel(s), and tailgate/trunk. The paint warranty coverage for affected vehicles has been extended to 10 years/unlimited miles from the date of original retail delivery or date of first use and is valid for original and subsequent owners.

The warranty extension does not apply to any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer or has a branded or similar title under any state’s law.



**Applicable Vehicles (Certain):**

Model Year	Model	Exterior Paint	Factory	Remarks
2015 – 2016	Elantra (UD)	Quartz White Pearl (W8 or WW8)	HMMA	VIN starts with 5NP
2017 – 2018	Elantra (ADA)	Quartz White Pearl (W8 or WW8)	HMMA	
2015 – 2019	Sonata (LFA)	Quartz White Pearl (W8 or WW8)	HMMA	
2017 – 2018	Santa Fe Sport (AN)	Frost White Pearl (SWP)	HMMA	VIN starts with 5NM
2019	Santa Fe (TMA)	Quartz White Pearl (W8 or WW8)	HMMA	
2017 – 2021	Tucson (TL)	Dazzling White (PDW) Cream White (WW2)	HMC	VIN starts with KM8
2021 – 2023	Santa Fe Hybrid (TM HEV)	Cream White (WW2)	HMC	
2020 – 2023	Palisade (LX2)	Hyper White (WC9)	HMC	

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
Elantra (UD)	Refer to WEBDCS for applicable paint labor Op. codes	Refer to WEBDCS for applicable description(s)	Refer to WEBDCS for current LTS for paint	Refer to parts catalog for affected part(s)	A22	ZZ8
Elantra (ADA)						
Sonata (LFA)						
Santa Fe Sport (AN)						
Santa Fe (TMA)						
Tucson (TL)						
Santa Fe Hybrid (TM HEV)						
Palisade (LX2)						

**NOTE 1:** Submit one (1) claim in the 'Warranty Claim Entry Screen' using the published LTS paint labor operations for the affected panel(s)/area(s).

When submitting the claim, please ensure that any of the following 3 keywords are included in the '3C's or Comments' sections: **Z05, White, or Paint Extension.**

Include operation code **SUBLTR0F** for **0.3 M/H** along with an additional **\$100 sublet** for administrative support related to paint repair coordination (e.g., coordination with the paint shop for setup/sublet, paperwork and invoicing completion, and rental car coordination for the customer). This sublet allowance **applies to Dealers only; body shops are not eligible** to claim this sublet fee.

Please note that paint matching and blending are covered only for **metal** body panels. **Plastic** body panels should **NOT** be repainted for paint matching and blending.

Use sublet type "P1" for the paint claim.

**NOTE 2:** This TSB includes repair justification photos. Op times include VIN, mileage, and repair justification photos as outlined in the Digital Documentation Policy.

**NOTE 3:** If a rental is needed, use the same repair order as the Warranty claim and submit as a separate claim with the same causal part number of the affected body panel.

**NOTE 4:** When performing paint repairs according to this TSB, if you discover a part needing replacement unrelated to paint repair and is still under warranty, submit a separate claim using the same repair order. For an affected part that is out of warranty and unrelated to the paint repair, submit a Prior Approval (PA) request for goodwill consideration before doing any work.

If a part requires replacement and is related to the paint repair, include it in the paint claim as a single claim; do not submit it separately. In the case that exterior trims break during paint repair, please refer to the Paint Best Practices QRG regarding parts that break while repairing defective paint.

**NOTE 5:** Standard Warranty Policy & Procedures apply.

**NOTE 6:** If the vehicle is outside the warranty term but exhibits the paint defect identified in this TSB, please submit a PA request for goodwill consideration prior to scheduling or performing any repairs.

**NOTE 7:** If windshield or rear glass removal is required due to the location of paint peeling and replacement is necessary as a result of unavoidable damage, the replacement glass must be an OEM part and included on the same paint warranty claim. If an OEM part is unavailable, reference the Paint Best Practices QRG for more information. Claim comments must document the reason for replacement, and a photo of the damaged glass showing the VIN and repair date must be attached. Glass with pre-existing damage (e.g., cracks or chips) is not warrantable; replacement in these cases is the customer's responsibility and must be authorized prior to repair or scheduling.

**Service Procedure:**

**DIGITAL DOCUMENTATION**



This TSB includes repair justification photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

**i Information**

If the sublet body vendor discovers more **metal** body panel(s) exhibiting peeling or bubbling beyond dealer's original assessment, it is mandatory that the vendor take pictures of the additional panel(s) exhibiting peeling or bubbling so the dealer can include them as part of its claim submission.

**i Information**

The warranty extension does **NOT** apply to any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer or has a branded or similar title under any state's law.

**i Information**

Peeling and/or bubbling of the white paint commonly occurs on the **metal** body panels: hood, fender(s), roof, door(s), quarter panel(s), and tailgate/trunk.

**Plastic** body panels (bumpers, side moldings, fender/quarter panel garnishes, rocker panels, door handles, side mirrors, etc.) are **NOT** affected by this issue. They should **NOT** be repainted for color matching or blending.

Paint issues that do **NOT** match these conditions (e.g. rock chips, scratches, physical damage and outside influence) are **NOT** covered under this warranty extension.

**Table of Contents**

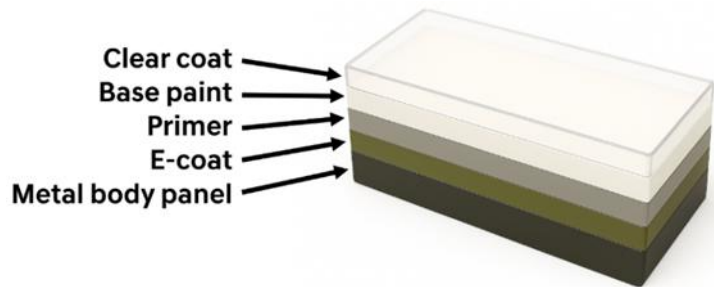
- Exterior Paint Composition Information .....4
- Flowchart.....5
- White Paint Inspection and Documentation .....6
- White Paint Repair Procedure .....11

## Exterior Paint Composition Information

**i** Information

Most automotive paints consist of 4 layers

1. Clear coat
2. Base paint
3. Primer
4. Electrodeposition coat (e-coat)



Paint peeling is caused by excessive amounts of ultraviolet (UV) rays penetrating through the clear coat and base paint and into primer. The primer loses adhesion to the e-coat from the excessive exposure to UV rays, which causes the upper paint layers to peel and flake off.

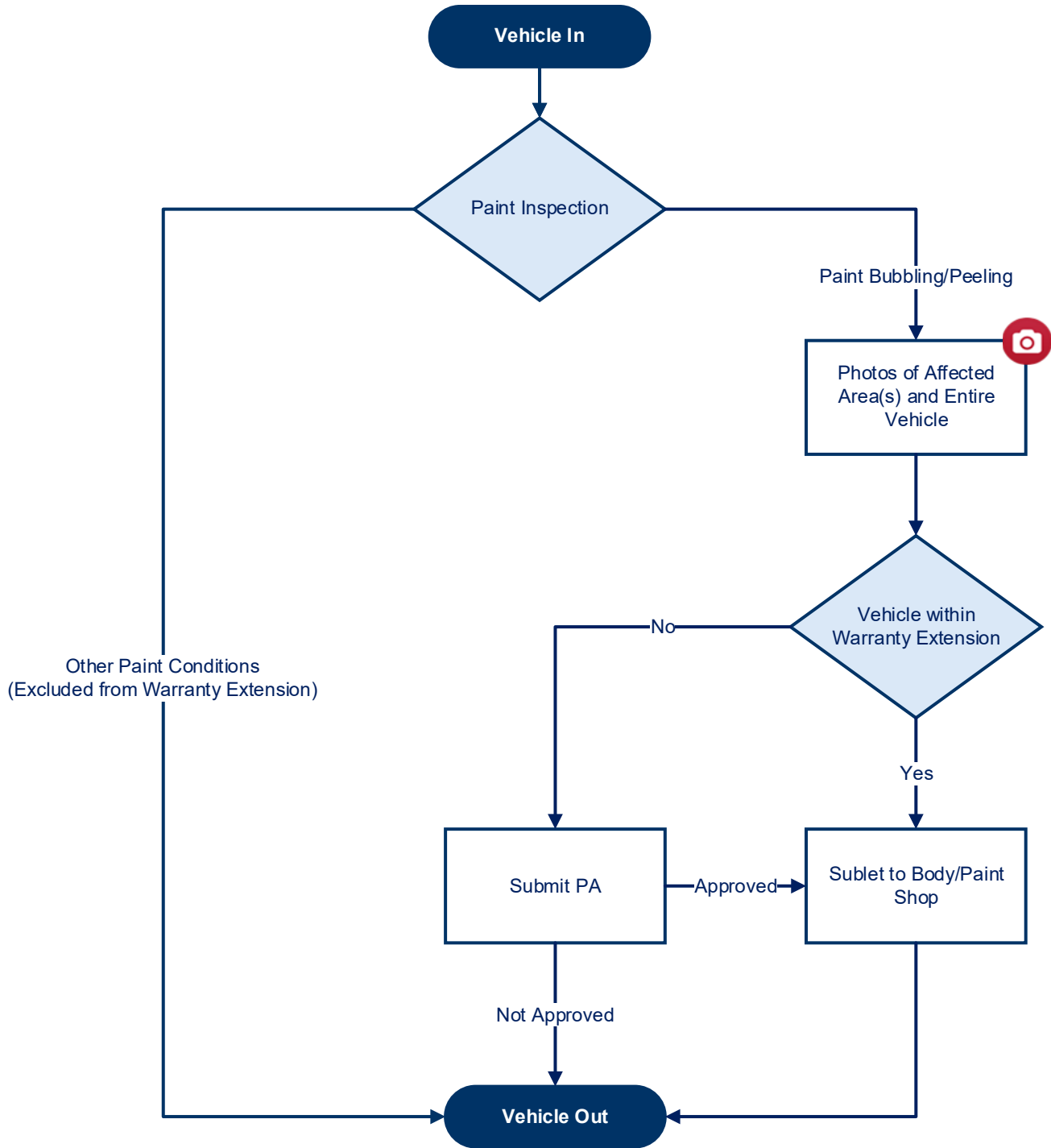
Paint peeling is normally identified by the **tan/olive color** of the exposed e-coat. Paint peeling can also be identified by the **gray color** of the exposed **metal** body panel(s) if the e-coat is deteriorated from prolonged periods (years) of direct exposure to UV rays with missing layers of clear coat, base paint, and primer.

Paint blistering or bubbling occurs when the primer has delaminated from the e-coat, but the upper paint layers remain intact.

Paint chipping is often caused by external damage to the paint and is **NOT** covered under this warranty extension. This kind of external damage is normally small in size (less than **1/2"** diameter) and can sometimes be identified by a "crater" around the damaged area with **NO** visible blistering or bubbling. Paint chipping is commonly found, but not limited to, these areas on the vehicle:

- Leading edge of the hood panel and roof panel from rocks/road debris
- Bottom of the door panels from rocks/road debris
- Edges of door panels from passengers entering/exiting and opening doors into objects
- Edges of trunk and tailgate panels from loading/unloading cargo

Flowchart



**White Paint Inspection and Documentation**

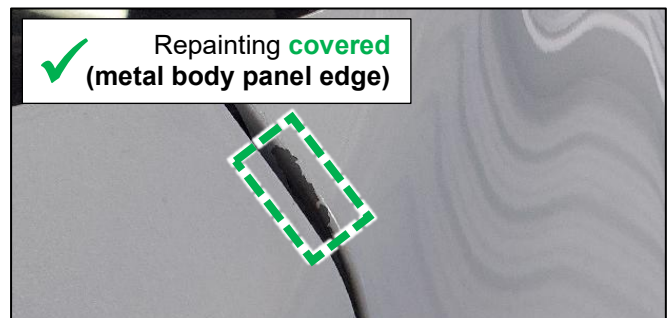
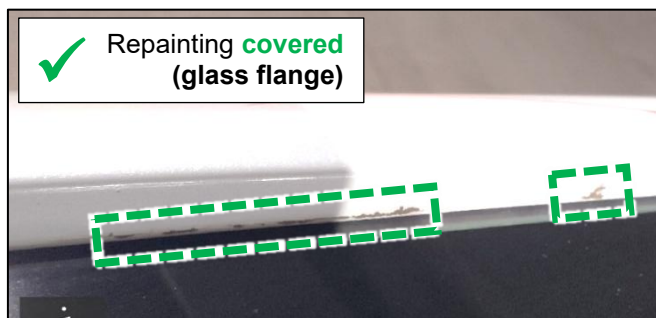
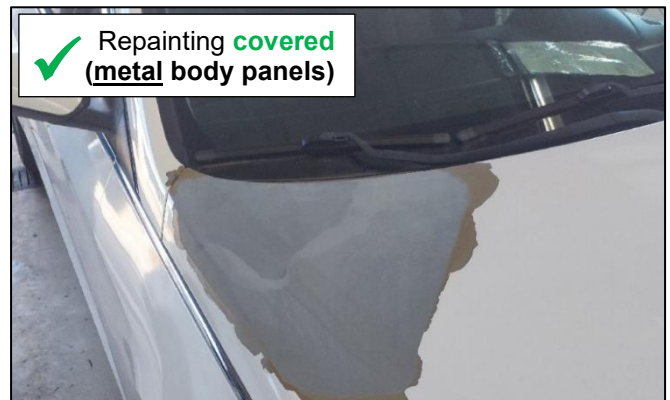
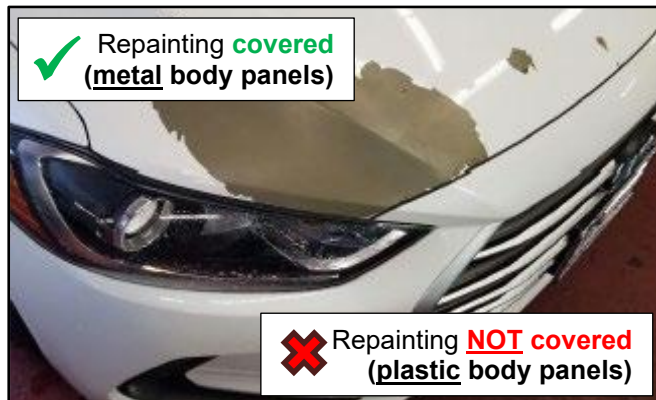
1. Inspect the entire vehicle for paint peeling/bubbling on the **metal** body panels:
  - Hood
  - Fender(s)
  - Roof
  - Door(s)
  - Quarter panel(s)
  - Tailgate/Trunk.

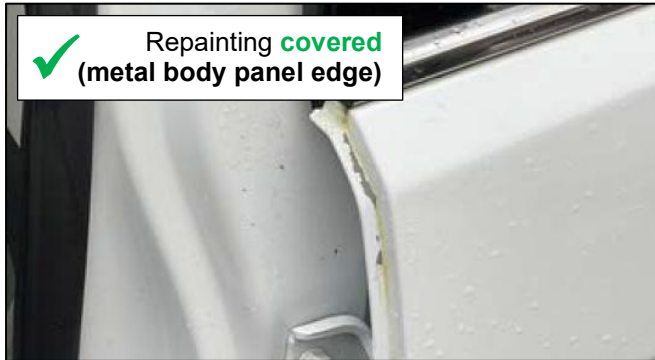
**i** Information

**Plastic** body panels (bumpers, side moldings, fender/quarter panel garnishes, door handles, side mirrors, etc.) are **NOT** affected by this issue. They should **NOT** be repainted for color matching and/or blending.

**i** Information

The warranty extension does **NOT** apply to any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer, or has a branded or similar title under any state's law.

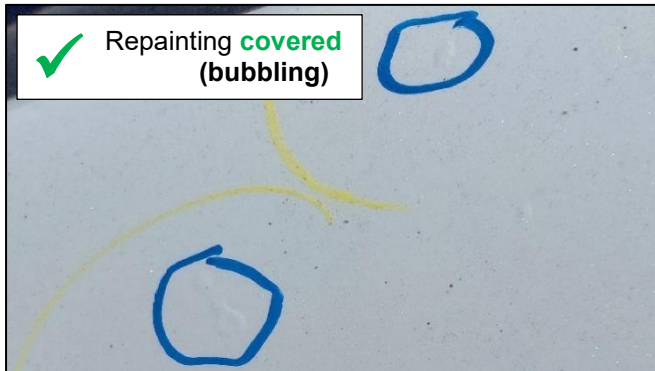




✓ Repainting **covered**  
(metal body panel edge)



✓ Repainting **covered**  
(bubbling)

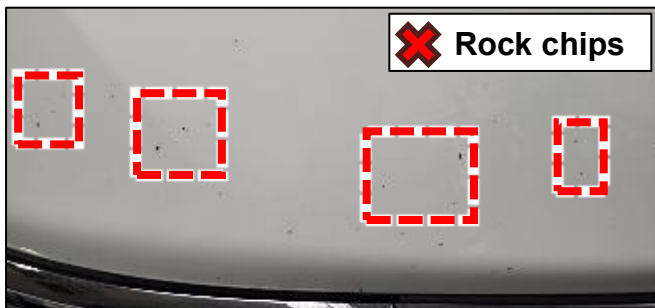


✓ Repainting **covered**  
(bubbling)

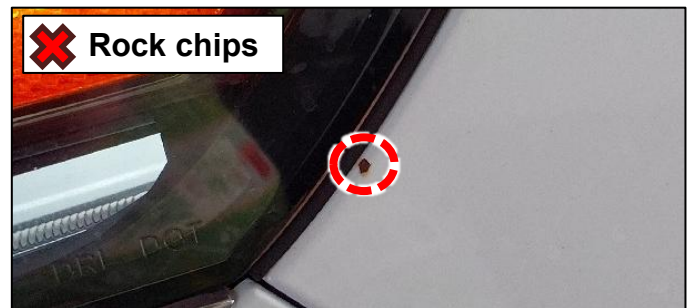
**i** Information

The following issues are **NOT** covered (✗) by the warranty extension:

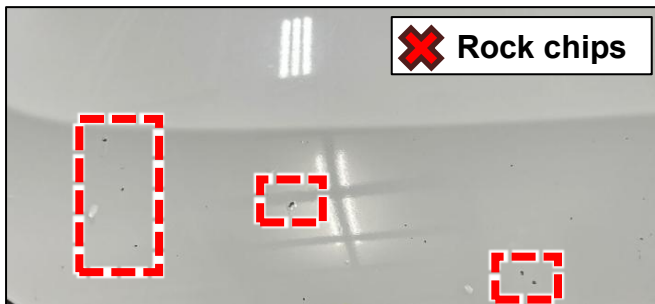
- Rock chips
- Scratches
- Bird droppings
- Sap/wax
- Aftermarket wraps
- Collision damage
- Customer-induced damages



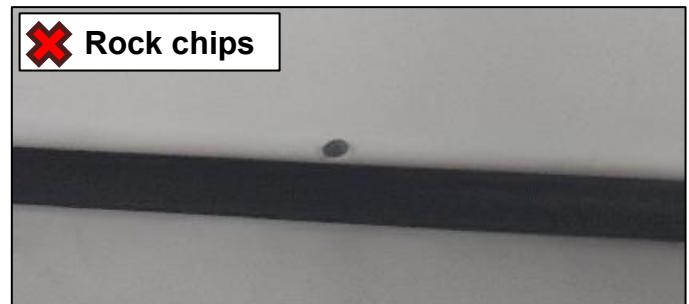
✗ Rock chips



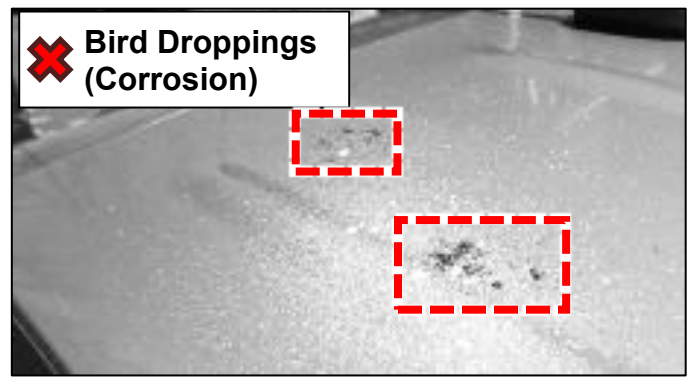
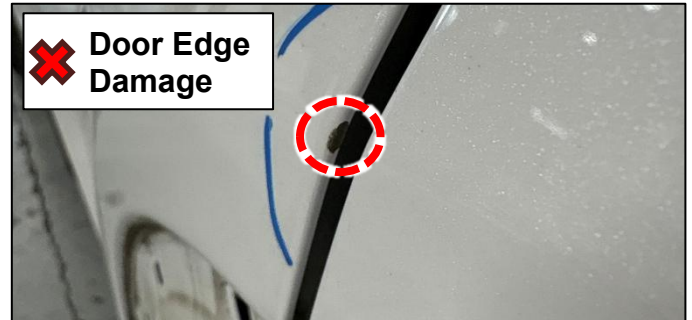
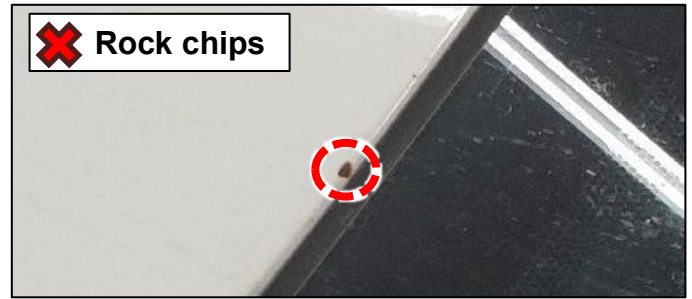
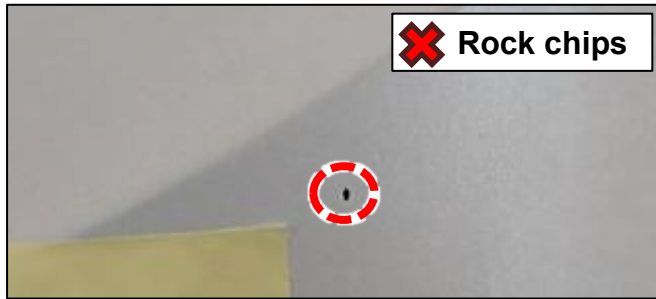
✗ Rock chips

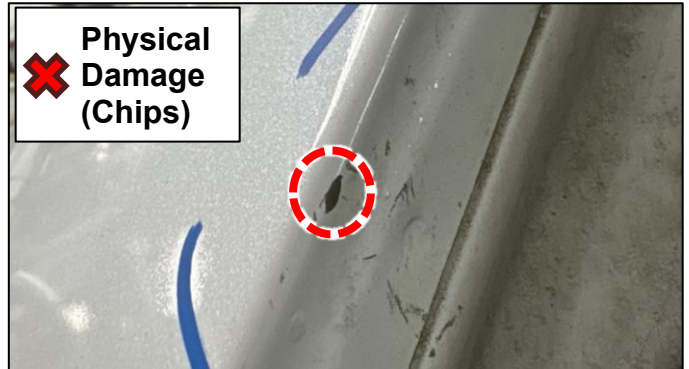
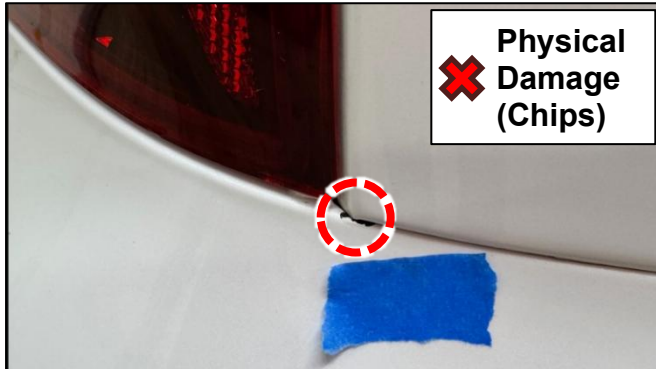
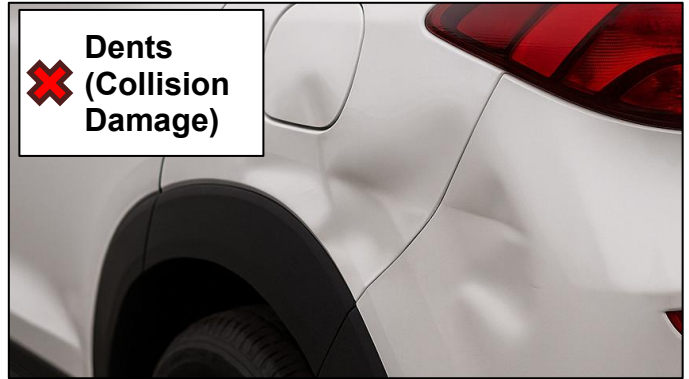


✗ Rock chips



✗ Rock chips





2.

**DIGITAL DOCUMENTATION**

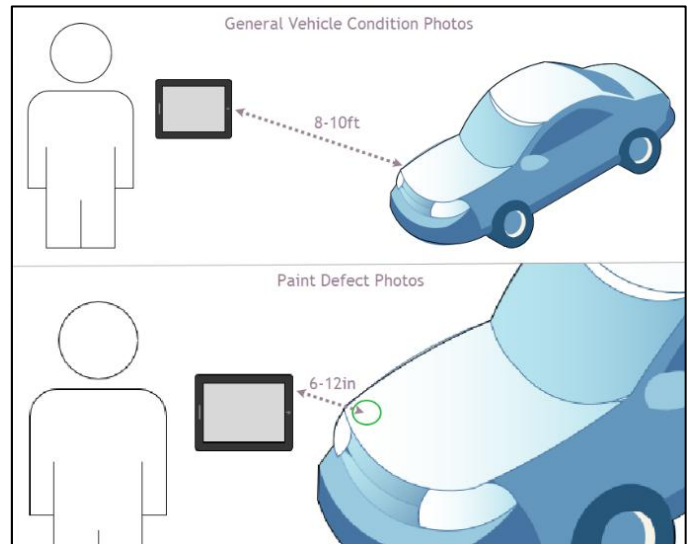


Using STUI, take close up photos approximately 6-12 inches away from each affected panel(s)/area(s) that exhibits peeling and/or bubbling. Also photograph the vehicle from the left side, right side, hood, roof, front and rear from 8-10 feet away to document the general vehicle condition.

It is recommended to circle the peeling/bubbling defect(s) with a paint-safe marker pen.

Ensure the vehicle exterior is thoroughly clean and dry before taking photos.

Upload the photos to STUI with file names and descriptions that describe the location of the affected panel(s) (hood, roof, fender, etc.).





**White Paint Repair Procedure**

1. Sublet the vehicle to a body/paint shop.

***i* Information**

Refer to **Hyundai Warranty Policy and Procedures Manual > Section 6.5 > Sublet Repair Record Requirements**” when sublet repairs are performed by a body/paint shop to refinish the affected area(s).

***i* Information**

Only repaint the affected area(s). The surrounding **metal** body panel(s) should only be repainted for proper color matching and/or blending if the peeling or bubbling is at the edge between two adjacent **metal** body panels.

**Plastic** body panels (bumpers, side moldings, fender/quarter panel garnishes, rocker panels, door handles, side mirrors, etc.) should **NOT** be repainted under any circumstances.

***i* Information**

If the sublet body vendor discovers more **metal** body panel(s) exhibiting peeling or bubbling beyond the dealer's original assessment, **it is mandatory that the vendor take pictures of the additional panel(s) exhibiting peeling or bubbling** so the dealer can include them as part of its claim submission.

2. The service procedure is now complete.