



**Countries:** BAHAMAS, BOLIVIA, BELIZE, CANADA, CHILE, TAIWAN, COLOMBIA, COSTA RICA, DOMINICAN REPUBLIC, ECUADOR, EL SALVADOR, TRINIDAD AND TOBAGO, UNITED STATES, URUGUAY, VENEZUELA, ARUBA, NICARAGUA, PERU, PUERTO RICO, Curaçao, GUAM, GUATEMALA, GUYANA, HAITI, HONDURAS, JAMAICA, KOREA, SOUTH KOREA, PANAMA

**Document ID:** IK2800082

**Availability:** ISIS, NotSIR

**Revision:** 10

**Major System:** Warranty

**Created:** 1/24/2010

**Current Language:** English

**Last Modified:** 4/28/2026

**Other Languages:** [Français](#), [Español](#)

**Author:** Terence Henegan

**Viewed:** 6260

[Less Info](#)

Hide Details

Coding Information

<b>Copy Link</b> 	<b>Copy Relative Link</b> 	<b>Bookmark</b>  <a href="#">View My Bookmarks</a>	<b>Add to Favorites</b> 	<b>Print</b> 	<b>Provide Feedback</b> 	<b>Helpful</b>  1	<b>Not Helpful</b>  0
----------------------	-------------------------------	--	-----------------------------	------------------	-----------------------------	-------------------------	-----------------------------

**Title:** VIN and Incomplete Vehicle Document Label Replacement Procedure

**Applies To:** All U.S. Dealers

## **CHANGE LOG**

Please refer to the change log text box below for recent changes to this article:

04/28/2026 Updatded link to sales lettere was G-6629.

01/30/2025 - Updated Truck documents links with revised instructions and Bus contact info updated

09/25/2019 - Author updated no document changes

02/15/2016 - Added link to Bus process

04/22/2015 - Updated to current process

### **VIN and Incomplete Vehicle Document Label Replacement Procedures Information**

#### **Truck**

Effective immediately, all truck replacement labels (Incomplete Vehicle Certification label, Complete Vehicle Certification label, etc.) will be provided through the Springfield Truck Specialty Center (TSC). Springfield TSC will provide the replacement labels for all truck plants.

Please contact Springfield TSC at 800.641.4000 (Prompt 2 and then 1 for Springfield TSC) with any questions.

See Sales Information Letter [G-6656](#) for more information.

#### **Bus**

Effective immediately, all replacement Certification Label or Body Tags for busses will be provided by the Custom Bus Center (CSC). They can be contacted at 918-833-4053 or e-mail [CustomBusCenter@International.com](mailto:CustomBusCenter@International.com)

Hide Details

Feedback Information

Viewed: 6259
Helpful: 1
Not Helpful: 0
No Feedback Found

