

Table 2. Warranty Eligibility

Vehicle Population	Is the unit within the warranty period?	Is the customer concern listed under 'Fixes'?	Is the repair covered under warranty? What repair is covered?
2023-2024 Models software version (260004125D) or later	Yes	Yes	Yes. Perform OTA update, file claim for OTA repair per Table 7. USB repair is not appropriate for these units and is not covered. File a warranty claim for completing the repair and note the customer's concern in the comments section of the claim.
2023-2024 Models software version earlier than (260004125D) or with software version (260004125D)	Yes	No	No. Repairs related to issues outside of those listed in this bulletin are not eligible for warranty reimbursement.
2025-2026 Models with software version (260005054D) or (260004125D)	Yes	Yes	Yes. Perform OTA repair and file claim for OTA repair per Table 7. Unit is not eligible for reimbursement of USB repair. File a warranty claim for completing the work and note the customer's concern in the comments section of the claim.
2025-2026 Models with software version (260005054D) or (260004125D)	Yes	No	No. Repairs related to issues outside of those listed in this bulletin are not eligible for warranty reimbursement.

Fixes:

- Battery Drain while the vehicle is OFF
- Miscolored Pixels shown on Tachometer
- Custom Equalizer display accuracy
- Data loss resulting in Vehicle Identification Number (VIN) Error
- Bluetooth Connection Robustness improvements
- HomeLink Disabling Unintentionally
- CAL file update process improvement
- WiFi Disabling Unintentionally
- Automatic Volume Control (AVC) display accuracy update
- Global Positioning System (GPS) connection Robustness improvement
- Single connected I-Phone displayed twice in Device Manager

- Unintended Audio source change during Phone Call
- IFCU resetting
- Auto Time not properly setting after GPS connection
- Ride Mode Customization not able to Save based on Language selected

Enhancements:

- Support for Parts and Accessories (P&A) Amplifier update

P&A Audio Update

- A folder and instructions will be available on SIP (IFCU PNA) for vehicles that received the 260005057D OTA update and are having P&A audio installed. This will not be covered under Warranty. This is not necessary if P&A audio equipment is not being installed or if the 260005057D USB update was performed.

Over The Air (OTA) Release Dates

OTA updates will be released in two phases. Refer to Table 3.

Table 3. OTA - USB Updates

Release Phase	Affected Models	Release Date
Phase 1-OTA	2025-2026 CVO Models	March 9, 2026
Phase 2-OTA	2023-2026 Touring and 2026 Trike	March 16, 2026
Phase 2-USB	2023-later models with Skyline OS software version 2237D or earlier	March 16, 2026

Required Dealer Action

Table 4. Required Dealer Action

Category	Description	Required
1	Must Perform Repair	☐
2	Repair If Presenting Symptom	☒
3	Feature Pack-Customer/Dealer Paid	☐
4	Informational Purposes Only	☐

1. Confirm Skyline™ OS software version prior to starting procedure. This is to make sure the correct update process is being applied.

- a. **Navigate:** SETTINGS > SYSTEM > SYSTEM INFO > PRODUCT INFORMATION

Vehicles Affected

2023: CVO Street Glide (FLHXSE), CVO Road Glide (FLTRXSE)

2024: CVO Road Glide ST (FLTRXSTSE), CVO Street Glide (FLHXSE), CVO Road Glide (FLTRXSE), Street Glide (FLHX), Road Glide (FLTRX)

2025: CVO Road Glide RR (FLTRXRRSE), CVO Road Glide ST (FLTRXSTSE), CVO Street Glide (FLHXSE), CVO Road Glide (FLTRXSE), Street Glide (FLHX), Road Glide (FLTRX), Street Glide Ultra (FLHXU)

2026: CVO Street Glide 3 Limited (FLHLTSE), CVO Street Glide Limited (FLHXLSE), CVO Street Glide (FLHXSE), CVO Street Glide ST (FLHXSTSE), CVO Road Glide ST (FLTRXSTSE), Street Glide (FLHX), Road Glide (FLTRX), Street Glide Limited (FLHXL), Road Glide Limited (FLTRXL), Street Glide 3 Limited (FLHLT), Road Glide 3 (FLTRT)

Markets Affected

All markets affected.

Affected Part Numbers

Refer to Table 5.

Table 5. Part Numbers

Part No.	Item Description
70901090, 70901090A, 70901090B	INSTR, CLSTR, DGTL, INFOT, HD, DOM
70901092, 70901092A, 70901092B	INSTR, CLSTR, DGTL, INFOT, HD, HDI
70901093, 70901093A, 70901093B	INSTR, CLSTR, DGTL, INFOT, HD, ROW

Credit Procedure

NOTE

Enter bulletin number into comment section of claim.

For Model Year 2023 and 2024 vehicles only, within factory warranty, submit a warranty claim per Table 6.

Table 6. USB Software Update

ITEM	DATA
Claim Type	PRD/MC/DEM - PDI/Standard claim
Problem Part Number	Refer to Table 5.
Quantity	Leave Blank
Labor Code ⁽¹⁾	1763
Labor Time	USB Update 1 hours
Customer Concern Code	9203
Condition Code	1763
(1) Download may be required	

NOTE

Enter M1715 and the customer's concern in the Event Comments section of the claim.

For vehicles within factory warranty, submit a warranty claim per Table 7.

Table 7. OTA Software Update

ITEM	DATA
Claim Type	PRD/MC/DEM - PDI/Standard claim
Problem Part Number	Refer to Table 5.
Quantity	Leave Blank
Labor Code ⁽¹⁾	1767
Labor Time	OTA Update 0.2 hours
Customer Concern Code	9203
Condition Code	1767
(1) Download may be required	

NOTE

Enter M1715 and the customer's concern in the Event Comments section of the claim.