

WTB9 Workshop Campaign - Re-programming external communication control unit (Connect)

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ID Number	WTB9
Model(s)	911 (992), Cayenne (9YA, 9YB)
Model Years(s)	2024 - 2026
Number of Affected Vehicles	8,009
VIN List	Attached Below
Issue Description	<p>Due to a software error, flight mode on the affected vehicles may not be able to be deactivated.</p> <p>If this is the case, no online functions such as the eCall (Emergency Call) are available in the vehicle.</p> <p>For this reason, the Connect control unit on the affected vehicles must be re-programmed with a corrected data set.</p>
What should Porsche Centers do?	<p>Please arrange for the measure to be carried out on affected vehicles as soon as possible.</p> <p>As of the time of this posting (4/2/2026) the remedy is immediately available.</p>
Parts Status	Status 0 - No parts needed to complete campaign
TI	WTB9

Required software

Porsche Tester 4 test software release	43.900.020 (or higher)
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If other programming campaigns that affect the same control unit and entail an identical procedure are open on a vehicle in addition to this campaign, the affected control unit only needs to be programmed once using current Porsche Tester test software.

Please proceed as follows for the campaigns that have not been carried out:

- Mark the campaign as 'cannot be carried out' with the reason "Modification of the affected component" in PQIS. The "Warranty relevance" flag must be activated in order to be able to set a warranty claim and close the campaign.
- A warranty claim must be submitted for the campaign in which 0 time units is entered as the specified labour time and no material items are specified.

Warranty processing

Validity:

The present workshop campaign is carried out by the date maintained in PCSS and then closed.

Please note that warranty claims can only be processed up to this date.

Scope 1:

Damage Code	WTB9 66 000
Repair Code	1
Labour time	69 TU

Please enter the campaign carried out in the Warranty and Maintenance booklet for the vehicle.

Attachments

1. [VIN_List_Report_WTB9_2026-04-02_V4.xlsx](#)