



American Honda Motor Co., Inc.
4900 Marconi Dr.
Alpharetta, GA 30005-8847
Phone (866) 784-1870

Honda Campaign Number: KS7
Service Bulletin Number: MTB55372

IMPORTANT VOLUNTARY RECALL

This notice applies to your vehicle: XXXXXXXXXXXXXXXXXXXX

April 2026

Dear FIRSTNAME LASTNAME,

American Honda Motor, Inc. is conducting a voluntary recall for ALL 2020 - 2026 MSX125 Grom motorcycles. Our records indicate that you may own one of these motorcycles. This notice is sent to you in accordance with the Environmental Protection Agency regulations.

Why my vehicle is under recall:

Recent testing has shown that the fuel cap gasket material may not meet federal evaporative emission certification standards due to a higher-than-expected permeation rate.

What Honda will do:

Once the replacement parts are available, Honda will send you a follow-up letter with instructions on how to bring your motorcycle in for service. Your local Honda Powersports dealer will perform the repair for **FREE**.

What we need you to do:

Once you receive a follow-up letter from Honda notifying you that replacement parts are available, please call any authorized Honda Powersports dealer and schedule an appointment to have your vehicle repaired for **FREE**.

California Owners Only

Once replacement parts become available for the repair, the DMV will not renew your vehicle's registration until this emissions recall has been completed. After completing the repair procedure, your dealer will give you a Vehicle Emission Recall - Proof of Correction certificate. Please make sure the dealer completes and provides you the certificate. Keep the certificate for your records as proof that the emissions recall was completed. Submit the certificate to the DMV only if the DMV requests it.

Emission Warranty

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle repaired as soon as you are notified that replacement parts are available. Failure to do so could be determined as lack of proper maintenance.

- Check recall information for your motorcycle by accessing the **Honda Recall Lookup** tool at <https://powersports.honda.com/recalls> and entering your Vehicle Identification Number (VIN).
- If you have questions or concerns, we encourage you to:
 - visit <https://powersports.honda.com/recalls>; or
 - contact your local Honda Powersports dealer; or
 - send Customer Relations a message via <https://powersports.honda.com/contact-us>; or
 - or call American Honda's Powersports Customer Relations at 1-866-784-1870 Monday through Friday, 8:30 a.m. to 4:30 p.m., Pacific Time.

If you no longer own this vehicle or any of the information is not correct, please complete and return the enclosed prepaid Information Change Card as soon as possible. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

We sincerely apologize for any inconvenience this recall may cause you. Please be assured that your safety is our first concern.

Sincerely,

American Honda Motor Co., Inc.