



UPDATE PRIOR TO SALE NOTICE

Global Service Action
Number: D131 UPS1926-2

Subject: Incorrect Wheel Color and Trim Finish	Publication No.: D131 UPS1926-2
	Model: Range Rover Velar (LY)
	Model Year: 2026
	Date of Issue: 30 April 2026
	Expiry Date: 30 April 2028

To:	Jaguar Land Rover North America, LLC. The National Sales Company (NSC), importers, retailers and authorized repairers in UK, Ukraine and USA
For the Attention of:	The approved JLR retailer / authorized repairer.
Important:	Rest of World: Quarantine in JLR retailer / authorized repairer or applicable NSC location. North American Territories: Quarantine in JLR retailer / authorized repairer or applicable NSC location. NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized JLR retailer / authorized repairer to determine if this campaign applies to a specific vehicle. This campaign has been issued to provide the relevant repair instructions, parts and warranty information. This campaign is valid for two years only. Repairs must be completed prior to the expiry date at the top of this campaign. This campaign does not apply to any vehicles already registered and in use, either with the JLR retailer / authorized repairer, or customer. Any vehicle already in use may continue to be driven and any repair instructions will be communicated through a separate campaign.

FOR THE ATTENTION OF ALL:**DESCRIPTION OF ISSUE**

A concern has been identified on a small number of 2026 model year Range Rover Velar vehicles, where the wheel color and trim finish is incorrect.

The following [Vehicle Identification Number \(VIN\)](#)s are affected:

UK Affected [VIN](#) List

- SALYA2AW6TA835512 (LY835512)
- SALYA2AWXTA835528 (LY835528)

Ukraine Affected [VIN](#) List

- SALYA2BU4TA835473 (LY835473)

USA Affected [VIN](#) List

- SALYL2EX3TA835285 (LY835285)
- SALYL2EX8TA835511 (LY835511)

ACTION TO BE TAKEN

This campaign directs JLR retailers / authorized repairers to quarantine any unsold vehicles in the affected vehicle range.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

JLR retailers / authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

Refer to the warranty section of this campaign for details of the Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

CUSTOMER COMMUNICATION

Should this campaign mean that you are unable to deliver an affected vehicle to a customer at an agreed handover date, advise the customer of the following:

'JLR are committed to delivering vehicles to our customers of the highest quality, complete with the very latest hardware and software. Our vehicles are continually evolving with our Engineering and Design teams constantly looking for new and innovative ways to further enhance and develop our vehicles. JLR have advised us that there is an update to be completed on your vehicle and have instructed us to complete this action prior to handing the vehicle over to you. JLR apologize that this update may delay the delivery of your new vehicle but are committed to make sure customers benefit from the very latest technology to make sure your ownership experience is the best possible.'

If necessary, you may communicate technical details of the repair or update that is required on the vehicle, this is at your discretion.

RETAILER EMPOWERMENT

We appreciate the frustration experienced by both our customers and JLR retailers / authorized repairers with regards to the launch of any [Update Prior to Sale \(UPS\)](#) notice.

Following the launch of Retailer Empowerment (and where you feel it appropriate), you now have the ability to offer goodwill to customers who have suffered delays in the delivery of their vehicle. Any goodwill offer should be specifically for a customer whose vehicle delivery has been delayed due to UPS activity to acknowledge the poor experience.

Should you have any questions, contact the Customer Relationship Center (CRC) in the first instance for help and support.



The following applies to:
[NORTH AMERICA]

FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:



The following applies to:
[NORTH AMERICA]

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailer / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

SERVICE INSTRUCTION - D131 UPS1926-2

Parts Information

Parts for this campaign are being distributed to market(s) as required. You must only order parts when a confirmed repair date is set.

The parts below must be ordered through JLR in the normal manner.

Description	Part Number/Sundry	Qty./Value £
10 spoke, dark gray, diamond turned wheel	LR141891	See option code table
Tire valve and screw kit	LR160178	1 per wheel
Wheel weights	*ZZZ999	£1 per wheel

*An allowance equivalent to £1 Sterling, per wheel renewed, has been allocated to locally source wheel weights.

- Renew 1 wheel, allowance equivalent to £1 Sterling.
- Renew 2 wheels, allowance equivalent to £2 Sterling.
- Renew 3 wheels, allowance equivalent to £3 Sterling.

SROs

Description	Vehicle Identification Number (VIN)	SRO	Time
Renew 1 wheel	LY835473	05.10.40	0.4
Renew 2 wheels	LY835285 LY835511 LY835512	05.10.70	0.7
Renew 3 wheels	LY835528	05.11.10	1.0
Drive in / drive out	All	02.02.02	0.2

NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

Warranty Information

Warranty claims must be submitted quoting program code D131 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program	Option	Description	VIN	SRO	Time	Part Number/Sundry	Quantity/Value £
D131	A	Renew 1 wheel	LY835473	05.10.40	0.4	LR141891 LR160178 *ZZZ999	1 1 £1
D131	B	Renew 1 wheel Drive in / drive out	LY835473	05.10.40 02.02.02	0.4 0.2	LR141891 LR160178 *ZZZ999	1 1 £1
D131	C	Renew 2 wheels	LY835285 LY835511 LY835512	05.10.70	0.7	LR141891 LR160178 *ZZZ999	2 2 £2
D131	D	Renew 2 wheels Drive in / drive out	LY835285 LY835511 LY835512	05.10.70 02.02.02	0.7 0.2	LR141891 LR160178 *ZZZ999	2 2 £2
D131	E	Renew 3 wheels	LY835528	05.11.10	1.0	LR141891 LR160178 *ZZZ999	3 3 £3
D131	F	Renew 3 wheels Drive in / drive out	LY835528	05.11.10 02.02.02	1.0 0.2	LR141891 LR160178 *ZZZ999	3 3 £3

NOTE:

The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted in accordance with the current JLR Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.

Customer Reimbursement and Related Damage Process**NOTE:**

If there is a requirement to claim for related / consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPIx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).

SERVICE INSTRUCTION**NOTE:**

Vehicles may have been installed with 1 or more 'Dark Satin Gray' road wheels. This is the incorrect specification for the vehicle build. 'Dark Satin Gray' road wheels must be removed and 'Gray Diamond Turned' road wheels installed.

SERVICE INSTRUCTION

1. Identify the road wheels that require replacement.

- 'Dark Satin Gray' road wheels, as shown in the illustration with the **RED X**, must be removed and 'Gray Diamond Turned' road wheels, as shown in the illustration with the **GREEN ✓**, installed.



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2.

CAUTIONS:

- Do not renew the [Tire Pressure Monitoring System \(TPMS\)](#) sensor(s).
- The tire valve must be renewed.

Renew the required road wheel(s), (see TOPIx Workshop Manual section 204-04: Wheel and Tires - Removal and Installation - Tire Pressure Sensor).