



UPDATE PRIOR TO SALE NOTICE

Global Service Action
Number: D105 UPS1126-4

Subject: Audio Amplifier Function Concern	Publication No.: D105 UPS1126-4
	Model: Range Rover (LK)
	Model Year: 2026
	Model: Range Rover Sport (L1)
	Model Year: 2026
	Model: Range Rover Velar (LY)
	Model Year: 2026
	Date of Issue: 24 April 2026
Expiry Date: 30 April 2028	

To:	All National Sales Companies (NSCs), importers, retailers and authorized repairers.
For the Attention of:	The approved JLR retailer / authorized repairer.
Important:	<p>Quarantine in JLR retailer / authorized repairer or applicable NSC location.</p> <p>NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an JLR retailer / authorized repairer to determine if this campaign applies to a specific vehicle.</p> <p>This campaign has been issued to provide the relevant repair instructions, parts and warranty information. This campaign is valid for two years only. Repairs must be completed prior to the expiry date at the top of this campaign.</p> <p>This campaign does not apply to any vehicles already registered and in use, either with the JLR retailer / authorized repairer, or customer. Any vehicle already in use may continue to be driven and any repair instructions will be communicated through a separate campaign.</p> <p>This Update Prior to Sale (UPS) is being re-issued to extend to NAS retailers/authorized repairers</p>

FOR THE ATTENTION OF ALL:

DESCRIPTION OF ISSUE

A potential concern has been identified on certain 2026 model year Range Rover, Range Rover Sport and Range Rover Velar vehicles. Some vehicles may have been manufactured with an [Audio Amplifier Module \(AAM\)](#) that could fail to function correctly

due to water damage sustained within the supply chain. If this occurs, there is a potential risk that audible warnings may not sound as intended.

ACTION TO BE TAKEN

This campaign directs JLR retailers / authorized repairers to quarantine any unsold vehicles in the affected vehicle range.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

JLR retailer / authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

Refer to the warranty section of this campaign for details of the Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

CUSTOMER COMMUNICATION

Should this campaign mean that you are unable to deliver an affected vehicle to a customer at an agreed handover date, advise the customer of the following:

JLR are committed to delivering vehicles to our customers of the highest quality, complete with the very latest hardware and software. Our vehicles are continually evolving with our Engineering and Design teams constantly looking for new and innovative ways to further enhance and develop our vehicles. JLR have advised us that there is an update to be completed on your vehicle and have instructed us to complete this action prior to handing the vehicle over to you. JLR apologize that this update may delay the delivery of your new vehicle but are committed to make sure customers benefit from the very latest technology to make sure your ownership experience is the best possible.'

If necessary, you may communicate technical details of the repair or update that is required on the vehicle, this is at your discretion.

RETAILER EMPOWERMENT

We appreciate the frustration experienced by both our customers and JLR retailer / authorized repairers with regards to the launch of any [UPS](#) notice.

Following the launch of Retailer Empowerment (and where you feel it appropriate), you now have the ability to offer goodwill to customers who have suffered delays in the delivery of their vehicle. Any goodwill offer should be specifically for a customer whose vehicle delivery has been delayed due to UPS activity to acknowledge the poor experience.

Should you have any questions, contact the Customer Relationship Center (CRC) in the first instance for help and support.



The following applies to:
[NORTH AMERICA]

FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:



The following applies to:
[NORTH AMERICA]

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailer / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

SERVICE INSTRUCTION - D105 UPS1126-4

Parts Information

Parts for this campaign are being distributed to market(s) as required. You must only order parts when a confirmed repair date is set.

The parts below must be ordered through JLR in the normal manner.

Description	Model	Part Number	Qty
Amplifier - Meridian 3D Surround Sound System	Range Rover / Range Rover Sport	443123492	1
Amplifier - Hi Line Audio System 600 W	Range Rover / Range Rover Sport	443123491	1
Amplifier - Hi Line Audio System 600 W	Range Rover Velar	443123458	1

SROs

Description	Model	SRO	Time
Audio Amplifier Module (AAM) - Renew	Range Rover / Range Rover Sport	87.03.20	0.8
AAM - Renew	Range Rover Velar	87.03.20	0.7
AAM - Configure new module / Update ECU	All	85.87.02	0.2
Drive in / drive out	All	02.02.02	0.2

NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

Warranty Information

Warranty claims must be submitted quoting program code D105 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program	Option	Description	Model	SRO	Time	Part Number	Quantity
D105	A	AAM - Renew	Range Rover / Range Rover Sport	87.03.20 85.87.02	0.8 0.2	443123492	1
D105	B	AAM - Renew Drive in / drive out	Range Rover / Range Rover Sport	87.03.20 85.87.02 02.02.02	0.8 0.2 0.2	443123492	1
D105	C	AAM - Renew	Range Rover / Range Rover Sport	87.03.20 85.87.02	0.8 0.2	443123491	1

Program	Option	Description	Model	SRO	Time	Part Number	Quantity
D105	D	AAM - Renew Drive in / drive out	Range Rover / Range Rover Sport	87.03.20 85.87.02 02.02.02	0.8 0.2 0.2	443123491	1
D105	E	AAM - Renew	Range Rover Velar	87.03.20 85.87.02	0.7 0.2	443123458	1
D105	F	AAM - Renew Drive in / drive out	Range Rover Velar	87.03.20 85.87.02 02.02.02	0.7 0.2 0.2	443123458	1

NOTES:

- The correct option code must be claimed, depending on the part number used.
- The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted in accordance with the current JLR Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.

Customer Reimbursement and Related Damage Process**NOTE:**

If there is a requirement to claim for related / consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPlx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).

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SERVICE INSTRUCTION

1. Renew the [AAM](#), (see TOPlx Workshop Manual section 415-01: Information and Entertainment System - Removal and Installation - Audio Amplifier Module).

DIAGNOSTIC INSTRUCTION

1. Connect the JLR approved diagnostic equipment and the approved battery support unit.
2. Allow the [Network Integrity Test \(NIT\)](#) to complete.

SERVICE INSTRUCTION

3.

NOTE:

Only complete this step if the vehicle is in transit mode.

Select the link to disable transit mode.

4.

NOTE:

Only complete this step if the vehicle is in transit mode.

Select the link to disable transit mode.

5. Configure the [AAM](#) -

6.

NOTE:

If required.

Select the link to enable transit mode.

7.

NOTE:

If required.

Select the link to enable transit mode.

8. Follow all on-screen instructions to complete the task.

9. Disconnect the JLR approved diagnostic equipment and the approved battery support unit.