



STAR ONLINE PUBLICATION



Case Number: S2623000032

Release Date: April 2026

Models Affected:

2012 - 2024 Ram 1500 (DS)
2019 - 2026 Ram 1500 (DT)
2012 - 2026 Ram 2500 (DJ)
2012 - 2026 Ram 3500 (D2)
2012 - 2026 Ram 3500 (DD)
2012 - 2026 Ram 4500/5500 (DP)

Symptom/Vehicle Issue: Squeak Or Squawk Noise Coming From Either Side Door Of The Vehicle, It Could Be Just One Door Or More. The Noise Can Be Present In Either The Upper Or The Lower Hinge.

Repair Procedure: To avoid unnecessary hinge replacement. Lubricate the hinge roller with Mopar White Lubricant every 5k miles or 6 months, whichever happens first. As stated in Service Library and the owner's manuals

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.