

Technical Service Bulletin (TSB)
Flash: Power Liftgate Module (PLGM) Updates

REFERENCE:	TSB: 08-083-26 REV. B GROUP: 08 - Electrical	Date:	April 28, 2026	REVISION:	08-083-26 REV. A
VEHICLES AFFECTED:	2026 (KM) Jeep Cherokee This bulletin applies to vehicles built on or before February 04, 2026 (MDH 0204XX) equipped with Power Liftgate (Sales Code JRC) or Hands Free Power Liftgate (Sales Code XZ2).			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may experience one or more of the following: <ul style="list-style-type: none"> After the ignition has been placed in the off position and the liftgate left open, there could be possibility of a 12V battery drain. If the liftgate is latched to the striker (secondary latch) but not completely cinched (primary latch), the liftgate is unable to be opened using the exterior handle switch, front interior switch, or keyfob. 				
CAUSE:	PLGM software				

This bulletin supersedes Technical Service Bulletin (TSB) 08-083-26 REV. A, date of issue February 26, 2026, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include converting to an RSU, updated Repair Summary, new Claims Data info, Diagnosis Statement and Repair Procedure steps. Revisions not highlighted with asterisks include removal of a build date.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-072, date of issue April 28, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

****This bulletin involves inspecting and possibly reprogramming the PLGM with the latest software.****

****CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-31-91	Module, Power Liftgate - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
18-19-31-90	Module, Power Liftgate - Inspect And Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	RF	Required Flash	
	CC	Customer Concern	

The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. The “RF” failure code must be used on an RSU.
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.**

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	-	-

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. **Is the vehicle on the RSU VIN list?
 - YES>>> Proceed to [Step 2](#).
 - NO>>> Proceed to [Step 3](#).
2. Is the PLGM software updated to the latest version?
 - YES>>> This bulletin is complete. Use Inspect LOP (18-19-31-91) to close this active RSU. Perform further diagnostics.
 - NO>>> Proceed to [Step 3](#).**
3. Does the power liftgate open?
 - YES >>> Proceed to ****Step 4**.**
 - NO >>> If the liftgate latch is stuck and liftgate will not open, the liftgate latch will need to be manually released before reprogramming the PLGM with the latest software. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 23 - Body > Standard Procedure > Liftgate Manual Release.
4. Reprogram the PLGM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
5. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.