

## MOTORCYCLE CLEANING REMINDER: PROHIBITED USE OF HIGH-PRESSURE AND STEAM CLEANING EQUIPMENT

This notice applies to all authorized dealers and all motorcycle models, including road, off-road, and youth electric motorcycles. High-pressure washers and steam cleaning equipment **must not be used** on any Triumph motorcycle. High-pressure water or steam can force moisture past seals and protective components, leading to electrical faults, corrosion, premature wear of bearings and seals, reduced reliability, and increased warranty claims.



High-pressure water or steam must never be directed at switchgear, handlebar controls, wiring harnesses, electrical connectors, sensors, control units, or any other electrical hardware. Moisture ingress into these components can cause intermittent faults, permanent damage, or complete loss of function, which may not be immediately apparent at the time of cleaning.

Dealers are responsible for ensuring that only approved cleaning methods are used during preparation, servicing, and presentation of motorcycles. Cleaning should be carried out using low-pressure water, soft brushes, and approved cleaning products only. Care must be taken to avoid directing water toward electrical components, bearings, seals, or drive systems. After washing, motorcycles must be thoroughly dried to minimize the risk of moisture-related issues. All cleaning and preparation must be completed in accordance with the guidance contained in the Owner's Handbook.

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### Where to be Careful

#### NOTICE

Do not use high pressure spray washers or steam cleaners.

Use of high pressure spray washers and steam cleaners may damage seals, and cause water and steam to be forced into bearings and other components causing premature wear from corrosion and loss of lubrication.

#### NOTICE

Do not spray any water at all near the air intake duct.

The air intake duct is located under the rider's seat, under the fuel tank or near the steering head.

Any water sprayed in this area could enter the airbox and engine, causing damage to both items.

Do not get water near the following places:

- ▼ Air and any intake duct
- ▼ Any visible electrical components
- ▼ Brake cylinders and brake calipers
- ▼ Handlebar switch housings
- ▼ Headstock bearings
- ▼ Instruments (if fitted)

- ▼ Oil filler cap
- ▼ Rear bevel box breather (if fitted)
- ▼ Rear of headlights (if fitted)
- ▼ Seats
- ▼ Suspension seals and bearings
- ▼ Steering damper (if fitted)
- ▼ Under the fuel tank
- ▼ Wheel bearings.

### Washing

To wash the motorcycle, do the following:

- ▼ Make sure that the motorcycle engine is cold.
- ▼ Prepare a mixture of clean, cold water and mild automotive cleaner or low alkaline soap.
- ▼ Do not use a highly alkaline soap as commonly found at commercial car washes because it will leave a residue on painted surfaces and may also cause water spotting.
- ▼ Wash the motorcycle with a sponge or soft cloth.
- ▼ Do not use abrasive scouring pads or steel wool. They will damage the finish.
- ▼ Rinse the motorcycle thoroughly with clean, cold water.

Dealers must also ensure that customers are clearly advised on correct cleaning practices at the point of handover. Damage resulting from the use of high-pressure or steam cleaning equipment may be classified as misuse. Such damage may not be covered under warranty and may lead to rejection of warranty claims. Dealers are expected to adhere to this guidance and to communicate it clearly to customers to prevent avoidable damage and warranty issues.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.