

CE037 - Component-Specific Emissions Warranty for EMY2020 Cummins X15 Engines

4/16/2026

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CE037

Component-Specific Emissions Warranty for EMY2020 Cummins X15 Engines

Whats New Abstract

DEF Quality Sensor part number Q21-6127-001 for Cummins X15 engines has been added to this warranty policy.

Introduction

U.S. & Canada Federal emissions regulates that the warranty coverage is a period of ten (10) years or 435,000 miles (700,000 km) from the original warranty registration date, whichever comes first, for these specific components on the EMY2020 Cummins X15 Engines. PACCAR has implemented the extension, and it is effective retroactively unless the part is listed as ineligible for reimbursement below.

Condition

Units that have coverage under this warranty will be identified in Service Information Record (SIR):

Sales Code	Coverage Description
9206845	EW: Cummins X15 Emissions 10yr/435k miles (700k km). See WB CE037 EMY2020

PPD Part Number	Part Description	Claim Type	Failure Location
Q21-6127-001	DEF Quality Sensor	Truck	043-007-171

- For reimbursement of past repairs, unless noted above as not eligible, file a claim in accordance with Warranty Policy CA002.
- Attach an invoice and receipt to the claim to document the repair and payment made.
- In addition, attach receipt of reimbursement made to customer for the initial invoice/costs of repair.
- Retroactive claims without these items will be denied.

Warranty

The emissions warranty will cover the repair costs for any failure of an emissions-related part described in this bulletin that results under normal use and service, caused by a warrantable failure, which must be the result of

a defect in material and/or factory workmanship. Reimbursement will include:

- Parts
- Labor
- Consumables (when not reusable)

PROACTIVE REPAIRS ARE NOT COVERED BY THIS PROGRAM.

The emissions warranty is retroactive and applies to qualifying warrantable failures that customers have already had repaired at their expense.

Components that qualify for coverage on EMY2020 Cummins X15 Engines:

Engine Model Year	PPD Part Number	Part Description
2020 (X15)	Q21-6127-001	DEF Quality Sensor

For any failure of the parts listed above, submit a warranty claim through the PACCAR Registration and Warranty System (PRWS) using the applicable claim type. For DEF sensor claims, file a TRUCK claim. Be sure to include the correct VIN and the causal part removed from the vehicle.

Attachments

[KW US Customer Letter](#)

[KW Canadian Customer Letter](#)

[KW Chassis List](#)



Kenworth Truck Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

4/9/2026

Subject: CE037: Component-Specific Emissions Warranty for EMY2020
Cummins X15 Engines
Expiration Date: None



This notice applies to your vehicle; Your VIN(s) can be found on the front or back of this page.

Dear Kenworth Customer,

This is not a recall or campaign. You do not need to schedule an appointment with your dealer unless you experience a problem with your vehicle.

This letter has been sent to inform you that Kenworth Truck Company has extended the warranty coverage on certain emissions components installed on your vehicle(s). Your vehicle(s) contain(s) one or more of the parts listed in this letter. **No action is needed on your part.**

The Emissions Warranty Coverage for the components listed in the table below has been extended to 10 years, 435,000 vehicle miles/700,000 km from the original warranty registration date, whichever comes first.

Table 1 Parts Covered by Extended Warranty Coverage (EWC Code 9206845)

Part Name	Part Number	Result of Failure
DEF Quality Sensor (X15)	Q21-6127-001	The malfunction of the Diesel Exhaust Fluid (DEF) quality sensor may occur due to an exposure of corrosive ammonia from overheated DEF that may affect the DEF concentration. The failure will trigger a diagnostic fault and illuminate the Malfunction Indicator Lamp (MIL) to alert for prompt repair.

If you have previously paid to replace any of the components listed in the tables above, you may be eligible for reimbursement of the cost of parts and labor. Please provide your Kenworth Dealer with a receipt for the repair and your dealer will file a claim on your behalf. If approved, your dealer will issue reimbursement.

To locate your nearest Kenworth dealer, please scan the QR code at the top of this letter or use the Dealer Locator at www.Kenworth.com. When contacting your selected Kenworth dealer, refer to Extended Warranty Code (EWC) **9206845** and the VIN(s) listed on this letter.

If you are the lessor of this vehicle, federal regulations require you to forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to servicebulletins@paccar.com.



A **PACCAR** COMPANY

Kenworth Truck Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

Sincerely,

Kenworth Customer Service



Kenworth Truck Company
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C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

4/9/2026

Subject: CE037: Component-Specific Emissions Warranty for EMY2020

Cummins X15 Engines

Expiration Date: None



This notice applies to your vehicle; Your VIN(s) can be found on the front or back of this page.

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the Canadian Environmental Protection Act, 1999.

This is not a recall or campaign. You do not need to schedule an appointment with your dealer unless you experience a problem with your vehicle.

This letter has been sent to inform you that Kenworth Truck Company has extended the warranty coverage on certain emissions components installed on your vehicle(s). Your vehicle(s) contain(s) one or more of the parts listed in this letter. **No action is needed on your part.**

The Emissions Warranty Coverage for the components listed in the table below has been extended to 10 years, 435,000 vehicle miles/700,000 km from the original warranty registration date, whichever comes first.

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If you have previously paid to replace any of the components listed in the tables above, you may be eligible for reimbursement of the cost of parts and labor. Please provide your Kenworth Dealer with a receipt for the repair and your dealer will file a claim on your behalf. If approved, your dealer will issue reimbursement.

To locate your nearest dealer please scan the QR code at the top of this letter or use the Dealer Locator at www.Kenworth.com. When contacting your selected Kenworth dealer, refer to Extended Warranty Code (EWC) **9206845** and the VIN listed on this letter.



A **PACCAR** COMPANY

Kenworth Truck Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

If you are the lessor of this vehicle, federal regulations require you to forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to servicebulletins@paccar.com.

Sincerely,

Kenworth Customer Service

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Subject

Component-Specific Emissions Warranty for EMY2020 Cummins X15 Engines

Whats New Abstract

DEF Quality Sensor part number Q21-6127-001 for Cummins X15 engines has been added to this warranty policy.

Introduction

U.S. & Canada Federal emissions regulates that the warranty coverage is a period of ten (10) years or 435,000 miles (700,000 km) from the original warranty registration date, whichever comes first, for these

specific components on the EMY2020 Cummins X15 Engines. PACCAR has implemented the extension, and it is effective retroactively unless the part is listed as ineligible for reimbursement below.

Condition

Units that have coverage under this warranty will be identified in Service Information Record (SIR):

Sales Code	Coverage Description
9485434	EW: Cummins X15 Emissions 10yr/435k miles (700k km). See WB CE037 EMY2020

PPD Part Number	Part Description	Claim Type	Failure Location
Q21-6127-001	DEF Quality Sensor	Truck	043-007-171

- For reimbursement of past repairs, unless noted above as not eligible, file a claim in accordance with the Warranty Procedure Manual.
- Attach an invoice and receipt to the claim to document the repair and payment made.
- In addition, attach a receipt of reimbursement made to the customer for the initial invoice/costs of repair.
- Retroactive claims without these items will be denied.

Warranty

The emissions warranty will cover the repair costs for any failure of an emissions-related part described in this bulletin that results under normal use and service, caused by a warrantable failure, which must be the result of a defect in material and/or factory workmanship. Reimbursement will include:

- Parts
- Labor
- Consumables (when not reusable)

PROACTIVE REPAIRS ARE NOT COVERED BY THIS PROGRAM

The emissions warranty is retroactive and applies to qualifying warrantable failures that customers have

already had repaired at their expense.

Components that qualify for coverage on EMY2020 Cummins X15 Engines:

Engine Model Year	PPD Part Number	Part Description
2020 (X15)	Q21-6127-001	DEF Quality Sensor

For any failure of the parts listed above, submit a warranty claim through the PACCAR Registration and Warranty System (PRWS) using the applicable claim type. For DEF sensor claims, file a TRUCK claim. Be sure to include the correct VIN and the causal part removed from the vehicle.

Attachments

[CE037 Component-Specific Emissions Extended Warranty for EMY2020 Cummins X15 Engines Chassis List US Customer Letter](#)

[CE037 Component-Specific Emissions Extended Warranty for EMY2020 Cummins X15 Engines Chassis List CAN Customer Letter](#)

[CE037 Component-Specific Emissions Extended Warranty for EMY2020 Cummins X15 Engines Chassis List](#)



Peterbilt Motors Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

[Date]

Subject: CE037: Component-Specific Emissions Warranty for EMY2020
Cummins X15 Engines
Expiration Date: None



This notice applies to your vehicle; Your VIN(s) can be found on the front or back of this page.

Dear Peterbilt Customer,

This is not a recall or campaign. You do not need to schedule an appointment with your dealer unless your vehicle experiences a problem with your vehicle.

This letter has been sent to inform you that Peterbilt Motors Company has extended the warranty coverage on certain emissions components installed on your vehicle(s). Your vehicle(s) contain(s) one or more of the parts listed in this letter. **No action is needed on your part.**

The Emissions Warranty Coverage for the components listed in the table below has been extended to 10 years, 435,000 vehicle miles/700,000 km from the original warranty registration date, whichever comes first.

Table 1 Parts Covered by Extended Warranty (EWC Code 9485433)

Part Name	Part Number	Result of Failure
DEF Quality Sensor (X15)	Q21-6127-001	The malfunction of the Diesel Exhaust Fluid (DEF) quality sensor may occur due to an exposure of corrosive ammonia from overheated DEF that may affect the DEF concentration. The failure will trigger a diagnostic fault and illuminate the Malfunction Indicator Lamp (MIL) to alert for prompt repair.

If you have previously paid to replace any of the components listed in the table above, you may be eligible for reimbursement of the cost of parts and labor. Please provide your Peterbilt dealer with a receipt for the repair and your dealer will file a claim on your behalf. If approved, your dealer will issue reimbursement.

To locate your nearest Peterbilt dealer, please scan the QR code at the top of this letter or use Find a Dealer at www.Peterbilt.com. When contacting your selected Peterbilt dealer, refer to Extended Warranty Code (EWC) **9485433** and the VIN listed on this letter.

If you are the lessor of this vehicle, federal regulations require you to forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to servicebulletins@paccar.com.



Peterbilt Motors Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

Sincerely,

Peterbilt Customer Service



Peterbilt Motors Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

[Date]

Subject: CE037: Component-Specific Emissions Warranty for EMY2020
Cummins X15 Engines
Expiration Date: None



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Dear Peterbilt Customer,

This notice is sent to you in accordance with the requirements of the Canadian Environmental Protection Act, 1999.

This is not a recall or campaign. You do not need to schedule an appointment with your dealer unless your vehicle experiences a problem with your vehicle.

This letter has been sent to inform you that Peterbilt Motors Company has extended the warranty coverage on certain emissions components installed on your vehicle(s). Your vehicle(s) contain(s) one or more of the parts listed in this letter. **No action is needed on your part.**

The Emissions Warranty Coverage for the components listed in the table below has been extended to 10 years, 435,000 vehicle miles/700,000 km from the original warranty registration date, whichever comes first.

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To locate your nearest Peterbilt dealer, please scan the QR code at the top of this letter or use Find a Dealer at www.Peterbilt.com. When contacting your selected Peterbilt dealer, refer to Extended Warranty Code (EWC) **9485433** and the VIN listed on this letter.



Peterbilt Motors Company
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750 Houser Way North
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Sincerely,

Peterbilt Customer Service