

E340: Engine Model Year 2025 PACCAR MX Engine Label Replacement

4/9/2026

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E340

Subject

Engine Model Year (EMY) 2025 PACCAR MX Engine Label Replacement

Whats New Abstract

Certain vehicle model year 2026 Kenworth chassis equipped with EMY2025 PACCAR MX engines require an amended engine label. The engine label is now available for order and installation.

Condition

To ensure compliance with emissions regulations and avoid potential regulatory fines, affected chassis are required to have the engine label replaced.

Chassis Affected

79 (75 US and 4 Canada) vehicle model year 2026 T680 / T880 manufactured between 09/26/2025 and 11/25/2025 equipped with EMY2025 PACCAR MX engines

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select campaign **E340** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for Complete next to the **E340** campaign code prior to performing this repair.
4. Follow the procedures in the Links section to replace the PACCAR MX engine label.

Warranty

Starting on **04/10/2026**, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- **0.3 hours (T680 / T880)** of labor to replace the PACCAR MX engine label (includes photos and TCS365 case). Select Recommended Repair Code **E340**.
- The claim must include clear pictures of both the original and the new label as it is installed.
- File the claim within 14 days in accordance with the Warranty Policy.
- File an additional claim for extraordinary circumstances. A recommended repair for standard labor must be filed first.
- Kenworth dealers may perform E340 repairs on Peterbilt chassis, but Recommended Repairs do not

apply. For Peterbilt chassis repairs, use the long claim input form.

Take-Off Parts Disposition:

- Destroy 30 days after claim is paid

PRWS CLAIM CODING			
Campaign Code:	E340	Campaign Type	Field Repair
Claim Category:	Engine	Repair Type	Proactive
Customer Concern Code	172	Causal Code	00
Corrective Action Code	03	Responsibility Code:	Camp
Failure Location	053-005-001	Causal Part	MXENGINELABEL
Supplier Code	N/A	SRT Code	B26-20A 0.3 hours (T680 / T880) Bulletin E340: Engine Model Year 2025 Paccar MX Engine Label Replacement Recommended Repair: E340

Parts

For engine label ordering, submit a TCS365 case by following the step below (labels will be sent via

next day air from PACCAR Parts).

Quantity	Part Number	Description
1	MXENGINELABEL	LABEL – MX ENGINE

1. **Open TCS365 in Google Chrome or Microsoft Edge.**
2. **Select:** Order Support/Order Inquiry
3. **Select Case Type:** Place an Order.
4. **Select Case Category:** Labels.
5. **On the Place an Order page:** Fill in the following fields as shown and fill in the other fields as appropriate:
 - **Account Name:** Appropriate for your dealer
 - **Vehicle Year:** 2026
 - **Subject:** E340: Engine Model Year 2025 PACCAR MX Engine Label Replacement
 - **Dealer PO #:** Dealer purchase order number
 - **Shipping method:** Select from the drop-down list
 - **Part Number:** MXENGINELABEL
 - **Vehicle OEM:** Select from the drop-down list
 - **Vehicle Chassis Number:** Last 8 digits of VIN (Must be included to obtain the correct label)



NOTE

For fleets ordering new engine labels for multiple VINs, add a note in the Description field with **Multiple Fleet VINs**. Complete the Multiple Label Order Sheet linked in the Links section below and attach it via the Upload File button.

Procedure



WARNING

Repair or maintenance procedures may pose a safety risk in limited circumstances. You must read all procedure steps before performing any work and follow all dealership safety procedures or precautions. Failure to comply may result in death, personal injury, equipment damage, or property damage.

Please see the Links section below for procedures to replace the PACCAR MX engine label.

Attachments

[E340 Engine Model Year 2025 PACCAR MX Engine Label Replacement Repair Procedure](#)

[E340 Engine Model Year 2025 PACCAR MX Engine Label Replacement Kenworth Chassis List](#)

[E340 Engine Model Year 2025 PACCAR MX Engine Label Replacement US Customer Letter](#)

[E340 Engine Model Year 2025 PACCAR MX Engine Label Replacement CAN Customer Letter](#)

[E340 Multiple Label Order Sheet](#)



A PACCAR COMPANY

Kenworth Truck Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

[Date]

Subject: E340: Engine Model Year 2025 PACCAR MX Engine Label Replacement

Expiration Date: None



FIELD SERVICE CAMPAIGN

This notice applies to your vehicle(s) with VIN(s) listed at the bottom or back of this page.

Dear Kenworth Customer,

Kenworth Truck Company has determined that certain vehicle model year 2026 T680 and T880 vehicles manufactured between 09/26/2025 and 11/25/2025 with engine model year 2025 PACCAR MX engines require an engine label update.

What is the problem?	Compliant engine label is required to avoid regulatory fines.
What will your dealer do?	Install an updated engine label to ensure regulatory compliance.
What should you do?	Contact your dealer to schedule a repair appointment. This service may require up to 1 hour of labor.

To locate your nearest dealer please scan the QR code at the top of this letter or use the Dealer Locator at www.Kenworth.com. When scheduling this service, please refer to campaign E340: Engine Model Year 2025 PACCAR MX Engine Label Replacement and the VIN(s) listed in this letter.

If you no longer own the vehicle(s), please send an email to servicebulletins@paccar.com with the complete VIN(s) and the name and address of the new owner.

We appreciate your attention to this matter and value your loyalty to Kenworth and its dealer network.

Sincerely,

Kenworth Customer Service

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4/9/2026

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E340

Subject

Engine Model Year (EMY) 2025 PACCAR MX Engine Label Replacement

Whats New Abstract

Certain vehicle model year 2026 Peterbilt chassis equipped with EMY2025 PACCAR MX engines require an amended engine label. The engine label is now available for order and installation.

Condition

To ensure compliance with emissions regulations and avoid potential regulatory fines, affected chassis are required to have the engine label replaced.

Chassis Affected

33 US vehicle model year 2026 Model 520 / 567 / 579 / 589 manufactured between 09/23/2025 and 12/04/2025 equipped with EMY2025 PACCAR MX engines

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select campaign **E340** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for Complete next to the **E340** campaign code prior to performing this repair.
4. Follow the procedures in the Links section to replace the PACCAR MX engine label.

Warranty

Starting on **04/10/2026**, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- **0.3 hours (Model 567 / 579 / 589)** of labor to replace the PACCAR MX engine label (includes photos and TCS365 case). Select Recommended Repair Code **E340**.
- **0.4 hours (Model 520)** of labor to replace the PACCAR MX engine label (includes photos and TCS365 case). Select Recommended Repair Code **E340**.
- The claim must include clear pictures of both the original and the new label as it is installed.
- File the claim within 14 days in accordance with the Warranty Policy.
- File an additional claim for extraordinary circumstances. A recommended repair for standard labor must

be filed first.

- Peterbilt dealers may perform E340 repairs on Kenworth chassis, but Recommended Repairs do not apply. For Kenworth chassis repairs, use the long claim input form.

Take-Off Parts Disposition:

- Destroy 30 days after claim is paid

PRWS CLAIM CODING			
Campaign Code:	E340	Campaign Type	Field Repair
Claim Category:	Engine	Repair Type	Proactive
Customer Concern Code	172	Causal Code	00
Corrective Action Code	03	Responsibility Code:	Camp
Failure Location	053-005-001	Causal Part	MXENGINELABEL
Supplier Code	N/A	SRT Code	B26-20A 0.3 hours (Model 567 / 579 / 589) 0.4 hours (Model 520) Bulletin E340: Engine Model Year 2025 Paccar MX Engine Label Replacement Recommended Repair: E340

Parts

For engine label ordering, submit a TCS365 case by following the step below (labels will be sent via

next day air from PACCAR Parts).

Quantity	Part Number	Description
1	MXENGINELABEL	LABEL – MX ENGINE

1. **Open TCS365 in Google Chrome or Microsoft Edge.**
2. **Select:** Order Support/Order Inquiry
3. **Select Case Type:** Place an Order.
4. **Select Case Category:** Labels.
5. **On the Place an Order page:** Fill in the following fields as shown and fill in the other fields as appropriate:
 - **Account Name:** Appropriate for your dealer
 - **Vehicle Year:** 2026
 - **Subject:** E340: Engine Model Year 2025 PACCAR MX Engine Label Replacement
 - **Dealer PO #:** Dealer purchase order number
 - **Shipping method:** Select from the drop-down list
 - **Part Number:** MXENGINELABEL
 - **Vehicle OEM:** Select from the drop-down list
 - **Vehicle Chassis Number:** Last 8 digits of VIN (Must be included to obtain the correct label)



NOTE

For fleets ordering new engine labels for multiple VINs, add a note in the Description field with **Multiple Fleet VINs**. Complete the Multiple Label Order Sheet linked in the Links section below and attach it via the Upload File button.

Procedure



WARNING

Repair or maintenance procedures may pose a safety risk in limited circumstances. You must read all procedure steps before performing any work and follow all dealership safety procedures or precautions. Failure to comply may result in death, personal injury, equipment damage, or property damage.

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Peterbilt Motors Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

[Date]

Subject: E340: Engine Model Year 2025 PACCAR MX Engine Label Replacement

Expiration Date: None



FIELD SERVICE CAMPAIGN

This notice applies to your vehicle(s) with VIN(s) listed at the bottom or back of this page.

Dear Peterbilt Customer,

Peterbilt Motors Company has determined that certain vehicle model year 2026 Model 520, 567, 579, and 589 vehicles manufactured between 09/23/2025 and 12/04/2025 with engine model year 2025 PACCAR MX engines require an engine label update.

What is the problem?	Compliant engine label is required to avoid regulatory fines.
What will your dealer do?	Install an updated engine label to ensure regulatory compliance.
What should you do?	Contact your dealer to schedule a repair appointment. This service may require up to 1 hour of labor.

To locate your nearest dealer please scan the QR code at the top of this letter or use Find a Dealer at www.Peterbilt.com. When scheduling this service, please refer to campaign E340: Engine Model Year 2025 PACCAR MX Engine Label Replacement and the VIN(s) listed in this letter.

If you no longer own the vehicle(s), please send an e-mail to servicebulletins@paccar.com with the complete VIN(s) and the name and address of the new owner.

We appreciate your attention to this matter and value your loyalty to Peterbilt and its dealer network.

Sincerely,

Peterbilt Customer Service