

E339: Engine Model Year 2025 PACCAR MX Engine Label Replacement

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Number

E339

Subject

Engine Model Year (EMY) 2025 PACCAR MX Engine Label Replacement

Date

4/9/2026

Condition

An updated engine label is available for order and installation. To ensure compliance with emissions regulations and avoid potential regulatory fines, this update will ensure that the chassis is equipped with the most accurate information.

Chassis Affected

7 US vehicle model year 2026 T880 manufactured between 01/27/2025 and 04/25/2025 equipped with EMY2025 PACCAR MX engines

Action

Emissions Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select campaign **E339** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for Complete next to the **E339** campaign code prior to performing this repair.
4. Follow the procedures in the Links section to replace the engine label.

Warranty

Starting on **04/09/2026**, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- **0.2 hours (T880)** to inspect PACCAR MX engine label only (no replacement required, includes photos). Select Recommended Repair Code **E339A**.
 - The claim must include a clear picture of the compliant engine label as it is installed.
- **0.3 hours (T880)** of labor to inspect and replace the PACCAR MX engine label (includes photos and TCS365 case). Select Recommended Repair Code **E339B**.
 - The claim must include a clear picture of both the original engine label and the new

compliant label as it is installed.

- File an additional claim for extraordinary circumstances. A Recommended Repair for standard labor must be filed first.
- File the claim within 14 days in accordance with the Warranty Policy.
- Kenworth dealers may perform E339 repairs on Peterbilt chassis, but Recommended Repairs do not apply. For Peterbilt chassis repairs, use the long claim input form.

Take-Off Parts Disposition:

- Destroy 30 days after claim is paid

PRWS CLAIM CODING			
Campaign Code	E339	Campaign Type	Field Repair
Claim Category	Engine	Repair Type	Proactive
Customer Concern Code	172 – Wrong Part	Causal Code	44 – Worn
Corrective Action Code	03 – Replace with New	Responsibility Code	CAMP-Campaign
Failure Location	053-005-021 – Label – Miscellaneous	Causal Part	MXENGINELABEL
Supplier Code	N/A	SRT Code	B26-18A 0.2 Hours (T880) Inspect Only Engine Model Year (EMY) 2025 Engine Label Update B26-18B 0.3 Hours (T880) Engine Model Year (EMY) 2025 Engine Label Update

Parts

Quantity	Part Number	Description
1	MXENGINELABEL	Label – MX Engine

TCS365 Case Creation Guide for Engine Labels

1. Open TCS365 in Google Chrome or Microsoft Edge
2. Select **Order Support | Order Inquiry**
3. Select Case Type: **Place an Order**
4. Select Case Category: **Labels**

5. On the **Label Order** page, fill in the following fields as shown and fill in the other fields as appropriate:

- Account Name: *Appropriate for your dealer*
- Vehicle Year: *Chassis model year*
- Subject: **Engine Model Year 2025 Engine Label Replacement**
- Dealer PO#: *Dealer purchase order number*
- Shipping method: *Select from drop-down list*
- Part Number: **MXENGINELABEL**
- Vehicle OEM: *Select from drop-down list*
- Vehicle Chassis Number: **Last 8 digits of VIN**

 **NOTE**

For fleets ordering new engine labels for multiple VINs, add a note in the Description field with **Multiple Fleet VINs**. Complete the Multiple Engine Label Order Sheet linked in the Links section below and attach it via the Upload File button.

Procedure

 **WARNING!**

Repair or maintenance procedures may pose a safety risk in limited circumstances. You must read all procedure steps before performing any work and follow all dealership safety procedures or precautions. Failure to comply may result in death, personal injury, equipment damage, or property damage.

Please see the Links section below for procedures for replacing the engine label.

Links

[Engine Model Year 2025 PACCAR MX Engine Label Replacement Chassis List](#)
[Engine Model Year 2025 PACCAR MX Engine Label Replacement Repair Procedure](#)
[Engine Model Year 2025 PACCAR MX Engine Label Replacement Customer Letter](#)
[Multiple Engine Label Order Sheet](#)



A PACCAR COMPANY

Kenworth Truck Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

[Date]

Subject: E339: Engine Model Year 2025 PACCAR MX Engine Label Replacement

Expiration Date: None



FIELD SERVICE CAMPAIGN

This notice applies to your vehicle(s) with VIN(s) at the bottom or back of this page.

Dear Kenworth Customer,

Kenworth Truck Company has determined that certain vehicle model year 2026 T880 vehicles manufactured between 01/27/2025 and 04/25/2025 with engine model year 2025 PACCAR MX engines require an engine label update.

What is the problem?	Compliant engine label is required to avoid regulatory fines.
What will your dealer do?	Install an updated engine label to ensure regulatory compliance.
What should you do?	Contact your dealer to schedule a repair appointment. This service may require up to 1 hour of labor.

To locate your nearest dealer please scan the QR code at the top of this letter or use the Dealer Locator at www.Kenworth.com. When scheduling this service, please refer to campaign E339: Engine Model Year 2025 PACCAR MX Engine Label Replacement and the VIN(s) listed in this letter.

If you no longer own the vehicle(s), please send an email to servicebulletins@paccar.com with the complete VIN(s) and the name and address of the new owner.

We appreciate your attention to this matter and value your loyalty to Kenworth and its dealer network.

Sincerely,

Kenworth Customer Service

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Subject

Engine Model Year (EMY) 2025 PACCAR MX Engine Label Replacement

Date

4/9/2026

Condition

An updated engine label is available for order and installation. To ensure compliance with emissions regulations and avoid potential regulatory fines, this update will ensure that the chassis is equipped with the most accurate information.

Chassis Affected

14 US vehicle model year 2026 Model 520 / 567 manufactured between 03/31/2025 and 08/05/2025 equipped with EMY2025 PACCAR MX engines

Action

Emissions Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select campaign **E339** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for Complete next to the **E339** campaign code prior to performing this repair.
4. Follow the procedures in the Links section to replace the engine label.

Warranty

Starting on **04/09/2026**, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- **0.2 hours (Model 567 / 520)** to inspect PACCAR MX engine label only (no replacement required, includes photos). Select Recommended Repair Code **E339A**.
 - The claim must include a clear picture of the compliant engine label as it is installed.
- **0.3 hours (Model 567)** of labor to inspect and replace the PACCAR MX engine label (includes photos and TCS365 case). Select Recommended Repair Code **E339B**.
 - The claim must include a clear picture of both the original engine label and the new

compliant label as it is installed.

- **0.4 hours (Model 520)** of labor to inspect and replace the PACCAR MX engine label (includes photos and TCS365 case). Select Recommended Repair Code **E339B**.
 - The claim must include a clear picture of both the original engine label and the new compliant label as it is installed.
- File an additional claim for extraordinary circumstances. A Recommended Repair for standard labor must be filed first.
- File the claim within 14 days in accordance with the Warranty Policy.
- Peterbilt dealers may perform E339 repairs on Kenworth chassis, but Recommended Repairs do not apply. For Kenworth chassis repairs, use the long claim input form.

Take-Off Parts Disposition:

- Destroy 30 days after claim is paid

PRWS CLAIM CODING			
Campaign Code	E339	Campaign Type	Field Repair
Claim Category	Engine	Repair Type	Proactive
Customer Concern Code	172 – Wrong Part	Causal Code	44 – Worn
Corrective Action Code	03 – Replace with New	Responsibility Code	CAMP-Campaign
Failure Location	053-005-021 – Label – Miscellaneous	Causal Part	MXENGINELABEL
Supplier Code	N/A	SRT Code	B26-18A 0.2 Hours Inspect Only Engine Model Year (EMY) 2025 Engine Label Update B26-18B 0.3 Hours (567) / 0.4 Hours (520) Engine Model Year (EMY) 2025 Engine Label Update

Parts

Quantity	Part Number	Description
1	MXENGINELABEL	Label – MX Engine

1. Open TCS365 in Google Chrome or Microsoft Edge
2. Select **Order Support | Order Inquiry**
3. Select Case Type: **Place an Order**
4. Select Case Category: **Labels**
5. On the **Label Order** page, fill in the following fields as shown and fill in the other fields as appropriate:

- Account Name: *Appropriate for your dealer*
- Vehicle Year: *Chassis model year*
- Subject: **Engine Model Year 2025 Engine Label Replacement**
- Dealer PO#: *Dealer purchase order number*
- Shipping method: *Select from drop-down list*
- Part Number: **MXENGINELABEL**
- Vehicle OEM: *Select from drop-down list*
- Vehicle Chassis Number: **Last 8 digits of VIN**



NOTE

For fleets ordering new engine labels for multiple VINs, add a note in the Description field with **Multiple Fleet VINs**. Complete the Multiple Engine Label Order Sheet linked in the Links section below and attach it via the Upload File button.

Procedure



WARNING!

Repair or maintenance procedures may pose a safety risk in limited circumstances. You must read all procedure steps before performing any work and follow all dealership safety procedures or precautions. Failure to comply may result in death, personal injury, equipment damage, or property damage.

Please see the Links section below for procedures for replacing the engine label.

Links

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[Multiple Engine Label Order Sheet](#)



Peterbilt Motors Company
Customer Service Department
C/O PACCAR Parts
750 Houser Way North
Renton, WA 98057
(425) 828-5888

[Date]

Subject: E339: Engine Model Year 2025 PACCAR MX Engine Label Replacement

Expiration Date: None



FIELD SERVICE CAMPAIGN

This notice applies to your vehicle(s) with VIN(s) listed at the bottom or back of this page.

Dear Peterbilt Customer,

Peterbilt Motors Company has determined that certain vehicle model year 2026 Model 520 and 567 vehicles manufactured between 03/31/2025 and 08/05/2025 with engine model year 2025 PACCAR MX engines require an engine label update.

What is the problem?	Compliant engine label is required to avoid regulatory fines.
What will your dealer do?	Install an updated engine label to ensure regulatory compliance.
What should you do?	Contact your dealer to schedule a repair appointment. This service may require up to 1 hour of labor.

To locate your nearest dealer please scan the QR code at the top of this letter or use Find a Dealer at www.Peterbilt.com. When scheduling this service, please refer to campaign E339: Engine Model Year 2025 PACCAR MX Engine Label Replacement and the VIN(s) listed in this letter.

If you no longer own the vehicle(s), please send an e-mail to servicebulletins@paccar.com with the complete VIN(s) and the name and address of the new owner.

We appreciate your attention to this matter and value your loyalty to Peterbilt and its dealer network.

Sincerely,

Peterbilt Customer Service