



SSM 54646 2020-2024 Explorer/Police Interceptor Utility - Hybrid - "Refuel Error See Manual" Message In The IPC After Fuel Filler Door Assembly Replacement

Some 2020-2024 Explorer/Police Interceptor Utility hybrid vehicles may exhibit a "Refuel Error See Manual" message in the instrument panel cluster (IPC) after installing a replacement fuel filler door assembly (7827936). This may be due to a concern with the replacement fuel filler door assembly. If diagnostics in the Workshop Manual (WSM), Section 501-14 Body > Handles, Locks, Latches and Entry Systems > lead to fuel filler door switch replacement, install a new fuel filler door assembly ordered from depot stock to correct this condition. Suspect parts have been cleared from parts depot inventory.