

Technical product information

Topic	Bring Your Own Content - Over The Air (OTA) Update to software version R14.0.8 – Maintenance Release
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2081608/1
Level	EH
Status	Released for publication
Release date	April 20 2026

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> audio, video, television -> rear-seat entertainment system display panel	functionality -> without function / defect	right
information, navigation, communication, entertainment -> audio, video, television -> rear-seat entertainment system display panel	functionality -> partially without function	left

Vehicle data

Flying Spur and Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZV1*	2023	E		*	*	*

Documents

Document name

master.xml

Bring Your Own Content - Over The Air (OTA) Update to software version R14.0.8 –
Maintenance Release

Customer statement / workshop findings

An Over The Air Update (OTA) could be required for both of the Bring Your Own Content (BYOC) screens. The update includes the following:

- Fixes for casting issues across multiple apps
- Expanded app support
- Chromium browser upgrade to v114
- Improved OTA download speed in China
- Fixes for minor bugs from previous maintenance phase
- Patches addressing identified cybersecurity vulnerabilities.

Technical background

Please conduct the instructions within the Measure section of this TPI to confirm if the (OTA) update is required to be conducted

Note: The (OTA) update has been designed to be applied by the customer without the requirement to visit the workshop however the retailer can also apply the update in the event the vehicle is visiting the workshop /retailer

Warranty claims should not be submitted in the event the update is conducted on behalf of the customer at the workshop/retailer

Production change

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Measure

Follow the remaining instructions to confirm if an OTA update is required, if yes please follow all instructions to update the BYOC system to the latest available level (R14.0.8)

However

Should there be no (OTA) updates available or the latest version has already been applied no further action is required

1) Referring to Figure 1

- Ensure the BYOC screen has power (ignition is on and the power button is white)
- Press screen or power button to open quick menu
- Connect the BYOC system to Wi-Fi

- Open the Wi-Fi menu and select the Wi-Fi name from list
- Once connected, the orange icon will be shown above the settings icon on the quick menu when a software update is available



Figure 1

Referring to Figure 2

- To install the software update, open the 'Settings' menu
- Open the 'Software' menu
- Select 'Check for updates'



Figure 2

Referring to Figure 3

- A pop-up will be shown with the new software information
- Check the required version number is shown and available
- Confirm pop-up with 'OK' to start
- Follow the on screen pop-ups to download and install update

Tip: The download status will be shown

HINT: Select again to cancel download

- When the download is complete, select 'Install' update

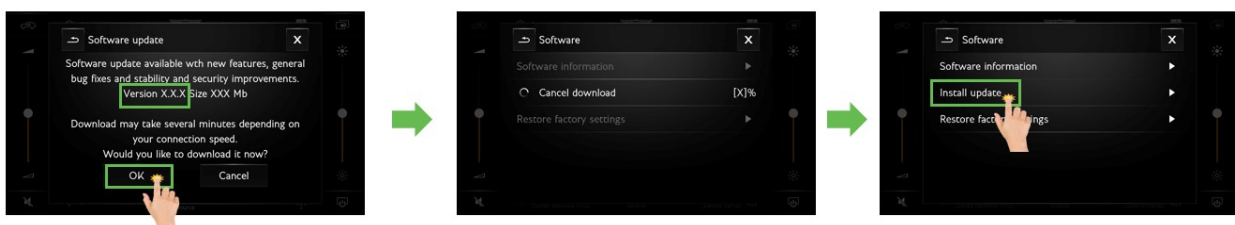


Figure 3

Referring to Figure 4

- Select 'Install'
- Select 'OK' to confirm
- Update starts and progress screen is shown
- Wait until the update is complete (100%)
- The BYOC will automatically restart when the update is complete

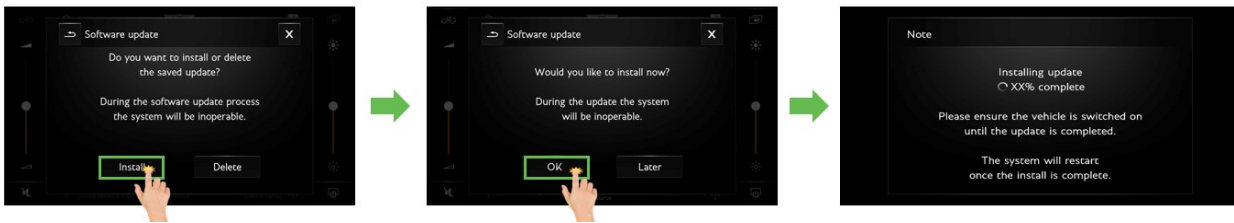


Figure 4

Referring to Figure 5

- After the restart, wait until the BYOC has fully loaded
- A pop-up will be shown to confirm the update has been successful
- Press 'OK' to close pop-up
- To double check the update is ok, go to 'Settings' then 'Software' then 'Software information'
- Check the software version number has been updated
- The correct software version for the latest update is **R14.0.8**



Figure 5

Hint: Figure 6 shows the BYOC screen features once updated

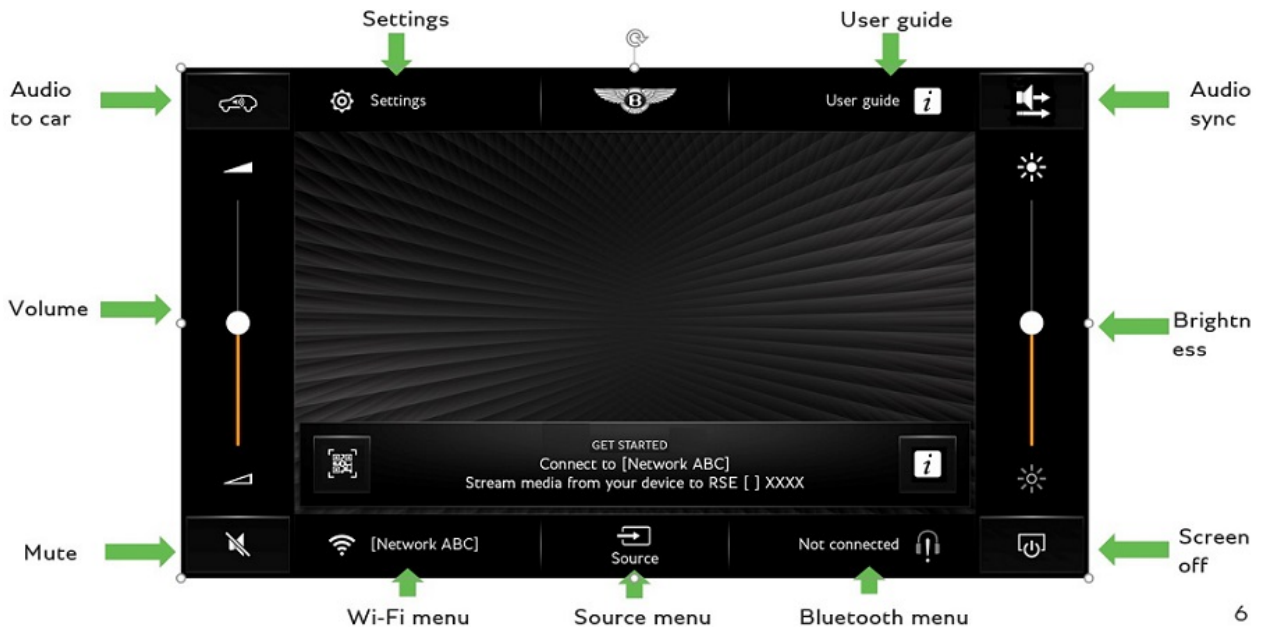


Figure 6

Warranty accounting instructions

Over The Air updates are made available for customers to conduct without the need for the vehicle to visit the retailer, The retailer could either conduct the update for the customer or guide the customer through the process

Warranty claims for the OTA update must not be submitted

Any warranty claims will be cancelled