

WTB9 - Re-Programming External Communication Control Unit (Connect) (Workshop Campaign)

Important: **CRITICAL WARNING** - This campaign includes steps where control unit(s) in the vehicle will be programmed with the PIWIS Tester. The vehicle voltage must be maintained between 13.5 volts and 14.5 volts during this programming. Failure to maintain this voltage could result in damaged control unit(s). Damage caused by inadequate voltage during programming is not a warrantable defect. The technician must verify the actual vehicle voltage in the PIWIS Tester before starting the campaign and also document the actual voltage on the repair order.

Model Year: **2026**

Model Line: **911 (992)
Cayenne (9YA, 9YB)**

Concerns: **External communication control unit (Connect)**

Information: **Due to a software error, flight mode on the affected vehicles may not be able to be deactivated.**
If this is the case, no online functions such as the eCall (Emergency Call) are available in the vehicle.

Action: Re-program the external communication control unit (Connect) using the Porsche Tester.



Information

The minimum programming requirement is the Porsche Tester software release: **43.900.020** (or higher).

Affected Vehicles: Only vehicles assigned to the campaign (see also PCSS Vehicle Information).

Required tools

- Tools:
- **P90999 - P90999 - Porsche Tester 4** with test software release **43.900.020** (or higher) installed.
 - Battery charger with a current rating of **at least 90 A** and a **current and voltage-controlled charge map** for lithium starter batteries, e.g. **VAS 5908 - battery charger 90 A**. For further information about the battery chargers to be used, see the corresponding Workshop Manual. ⇒ *Workshop Manual 'Charge battery and vehicle electrical system'*

Re-programming external communication control unit (Connect)

Work Procedure: 1 Re-programming external communication control unit (Connect)

The basic work procedure for control unit programming is described in the Workshop Manual.
⇒ *Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester'*

For specific information on control unit programming during this Campaign, see the table below.

Required Porsche Tester software version:	43.900.020 (or higher)
Type of control unit programming:	Control unit programming using the " Automatic programming " function in the external communication control unit (Connect). Control unit ' Connect ' – menu ' Coding / programming ' – function ' Automatic programming '.
Programming sequence:	Read and follow the information and instructions on the Porsche Tester during the guided programming sequence. Both control units are then automatically re-coded . Do not interrupt the programming and coding process. A backup documentation process for the re-programmed software release starts as soon as programming and coding is complete.
Programming time (approx.):	22 minutes
Software release programmed during this action:	▪ Control unit Connect Software release: 0392 (or higher) Following control unit programming, the software release can be read out from the respective control unit using the Porsche Tester in the menu ⇒ 'Extended identifications'.
Procedure in the event of error messages appearing during the programming sequence:	⇒ <i>Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester'</i>
Procedure in the event of abnormal termination of control unit programming:	Repeat control unit programming by restarting programming.

- 2 Read out all **fault memories**, process and delete existing faults if necessary.



Information

If control units are found to have faults that are **not** caused by control unit programming, they must first be **located** and **corrected**. This work **cannot** be invoiced under the workshop campaign number.

- 3 End the diagnostic application. Switch off ignition. Disconnect the **P90999 - P90999 - Porsche Tester 4** from the vehicle.

- 4 Switch off and disconnect the battery charger.
⇒ *Workshop Manual '270689 Charge the vehicle electrical system battery'*
- 5 Enter the campaign in the Warranty and Maintenance logbook.

Warranty processing

Scope: **Re-programming external communication control unit**

Labor time:

Re-programming external communication control unit

Labor time: **69 TU**

Includes: Connecting and disconnecting battery charger
Connecting and disconnecting Porsche Tester
Reading out and erasing fault memories

⇒ **Damage number WTB9 066 000 1**

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