



Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-26-27

Subject: Airbag - 0015 - Replace Control Module Hotfix Instructions

Date: April 16, 2026

Supersedes VOS-26-25 due to formatting update.

Hotfix Alert!

Issue Seen: Perform initial operation Software configuration error: The component protection is not supported for the system airbag.

Affected Vehicle: RM – Tiguan 2024 USA/CAN

Important:

We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.

1.0 – Prerequisite

ODIS Service with the **latest Diagnostic Content version** installed. Validate your installed version of ODIS with the D.C.V. listed in Elsa2Go>Service References for this particular hotfix.

To confirm the installed diagnostic content version in ODIS Service, go to:

Info >  Versions>Diagnostic data; didb_GFS-v.en_US: xxxxxxxx **X.XX.XX**

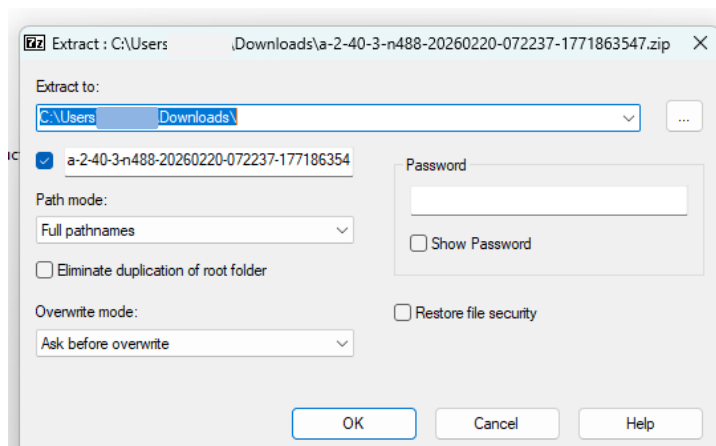
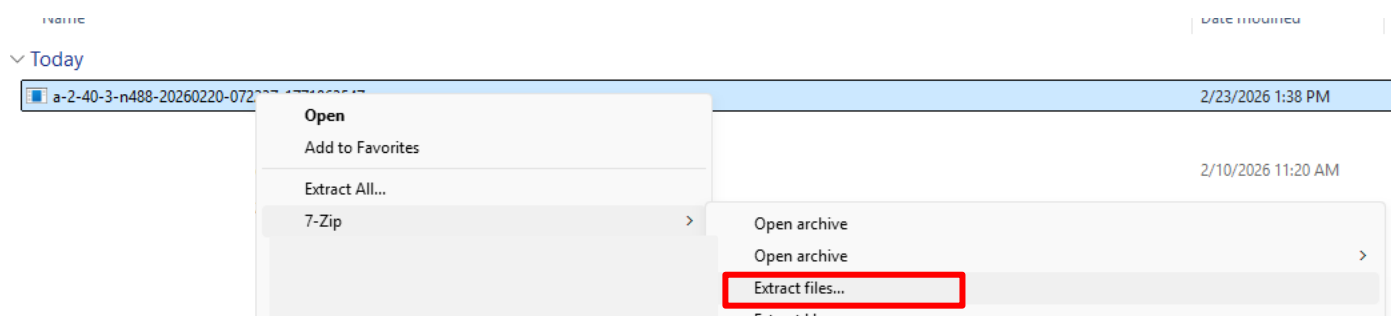
didb_GFS-v.en_US: 2026.02.01 / **2.55.8** ← (EXAMPLE ONLY)



Service Information

2.0 – Download Hotfix

1. Open a **Web Browser** on the diagnostic device and log on to **vwhub.com**
2. Navigate to **Elsa2Go>Service References>Software/Hardware Updates**
3. Search for **VOS-26-27 Airbag - 0015 - Replace Control Module Hotfix Zip File**
4. Click the **VOS-26-27 Airbag - 0015 - Replace Control Module Hotfix Zip File** and **save** it to your downloads folder.
5. Close your browser.
6. Browse to your downloads folder and unzip the hotfix zip file. **(Example file shown below)**

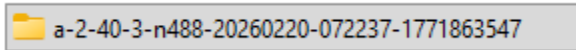


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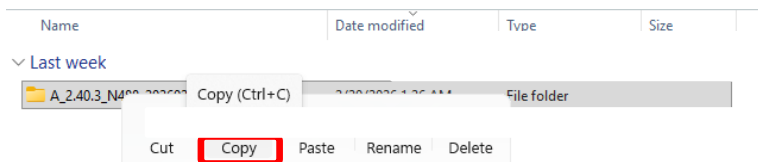


Service Information

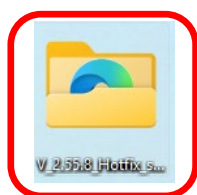
7. After unzipping the file, double-click on the file to open it.



8. Right click the file (example only) name and select **Copy**:

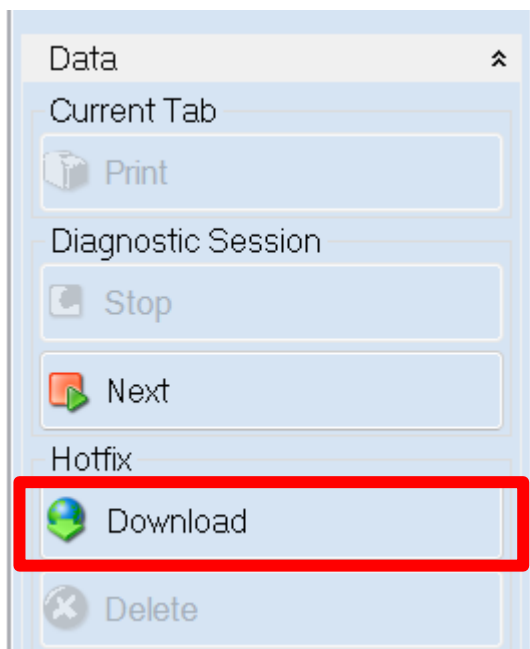


9. Navigate to your computer desktop, right click anywhere on the Windows desktop and select **Paste**. This file icon (example) must appear on the desktop:



3.0 – Install Hotfix into ODIS Service

1. Open ODIS Service (“Run as Administrator”)
2. Expand the **Data** submenu and click **Download** (under **Hotfix**):

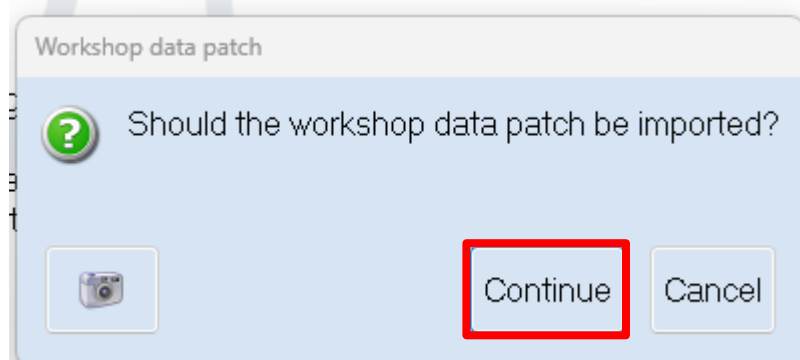


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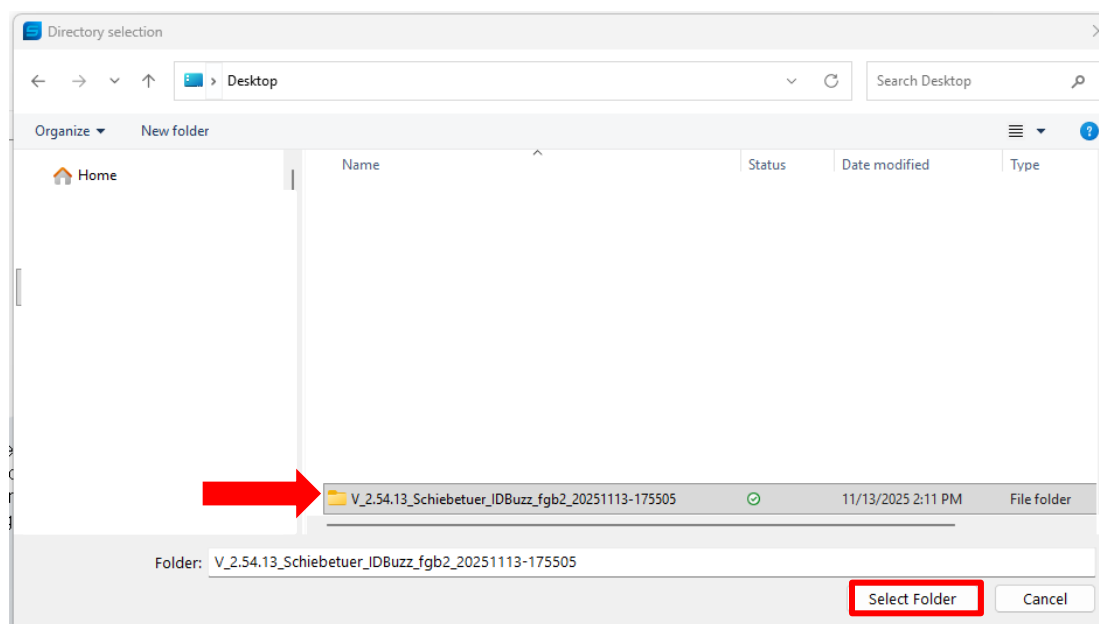


Service Information

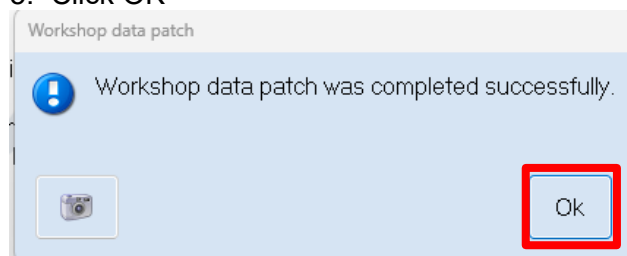
3. Click **Continue**:



4. The Directory selection window will appear. Browse to and **highlight the Hotfix file** (*example only*), then click **Select Folder**:



5. Click **OK**



6. Perform the diagnostic procedure

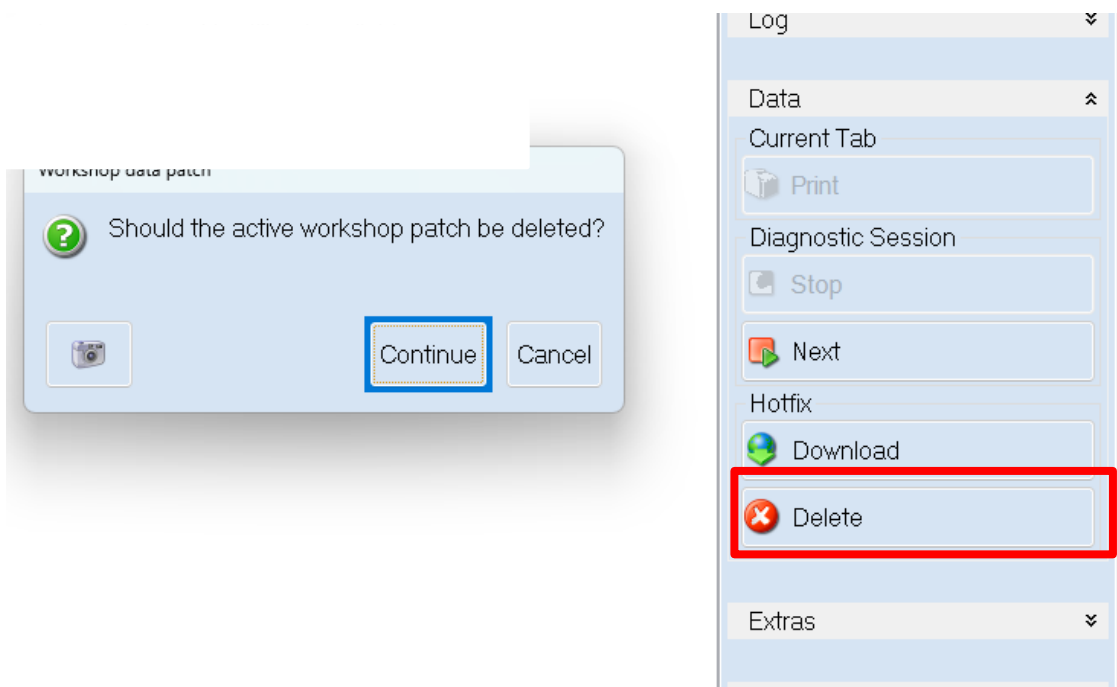


Service Information

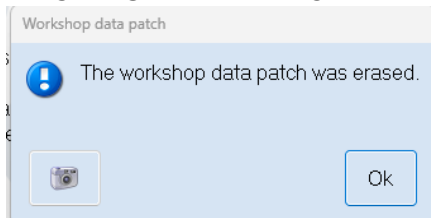
4.0– Uninstall the Hotfix from ODIS Service

The Hotfix must be removed after performing the procedure. Failure to do so will cause other vehicle diagnostic sessions to malfunction.

1. Select **Delete** (under Hotfix), then **Continue**:



2. Click **OK** and close ODIS Service:



Please contact Diagnostic Tester Software Support by phone at 888-896-1298 or email softwaresupport@vw.com with any questions or concerns.