



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Service Action 24TT / Engine Control Module (ECM) Software

This notice is for: All Dealer Personnel

Date: April 16, 2026

Issue: Under this service action, updated engine control module (ECM) software will be installed to provide robustness improvements to the ECM calibration for the turbocharger variable turbine geometry (VTG) actuator endpoints. This has no impact on vehicle emissions.

- Repair:**
- REPAIR AVAILABLE – April 16, 2026
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Software update only – no parts needed.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2026	2026	TIGUAN	8,245
CAN	2026	2026	TIGUAN	7,543

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – April 2026
 - Loaner/rental coverage – see campaign circular

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.