

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
e-tron	2019 2021 – 2023	All	008C – Hybrid battery management With software: 0489 0490
e-tron Sportback	2020 - 2023		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron and SQ8 Sportback e-tron	2024		

Customer states:

- The customer complains that the DC fast-charging power is no longer the same after campaign 93HV/93PG/93U9/93V2 has been performed.
- The customer complains that the DC fast-charging power is **reduced**.
- From a charge level of 60%, the vehicle only charged with 95–115 kW instead of 150 kW.

Workshop findings:

- The affected vehicle has a high mileage (significantly over 62,000 miles or 100,000 km).
- The complaint can be reproduced at multiple different charging stations made by different manufacturers.

Technical Background

Software adjustment in battery regulation control unit.

Production Solution

11.2023

Service

In the interest of sustainability and customer satisfaction, software measures that protect the high-voltage battery have been developed to prevent e-tron high-voltage batteries from failing prematurely due to ageing. These measures (which include a software measure in campaign 93HV/93PG/93U9/93V2) were judged positive and implemented.

These measures may result in a slight reduction of the charging power towards the end of a fast-charging procedure and therefore a slightly longer charging time.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2081858**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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