

## Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, and S6 Sportback e-tron	2025 2027	All	Not applicable
Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025 2027		

### Customer states:

The yellow or red high-voltage onboard supply warning lamp lights up in the instrument cluster.

### Workshop findings:

The complaint can be reproduced.

At least one of the following DTCs is stored in Hybrid Battery Management, J840 (address word 008C), with at least one of the assigned symptom IDs (either static or intermittent), AND is evaluated as the cause of the issue based on the time of the complaint and/or the time stamp of the event memory entry:

- **P0A9C00** – Hybrid battery Temperature sensor 1 implausible signal (Symptom:12587550 or 12587566 or 12587582)
- **P0AC600**– Hybrid battery Temperature sensor 2 implausible signal (Symptom:1251646 or 12591662 or 12591678)
- **P0ACB00**– Hybrid battery Temperature sensor 3 implausible signal (Symptom:12595742 or 12595758 or 12595774)
- **P0AE900**– Hybrid battery Temperature sensor 4 implausible signal (Symptom: 12599838 or 12599854 or 12599870)
- **P0BC300**– Hybrid battery Temperature sensor 5 implausible signal (Symptom: 12603934 or 12603950 or 12603966)
- **P0C3400**– Hybrid battery Temperature sensor 6 implausible signal (Symptom: 12608030 or 12608046 or 12608062)
- **P0C7D00**– Hybrid battery Temperature sensor 7 implausible signal (Symptom: 12612126 or 12612142 or 12612158)
- **P0C8200** - Hybrid battery Temperature sensor 8 implausible signal (Symptom: 12616222 or 12616238 or 12616254)
- **P0C8900**– Hybrid battery Temperature sensor 9 implausible signal (Symptom: 12620318 or 12620334 or 12620350)
- **P0C8E00**– Hybrid battery Temperature sensor 10 implausible signal (Symptom: 12648990 or 12649006 or 12649022)
- **P0C9300**– Hybrid battery Temperature sensor 11 implausible signal (Symptom: 12653086 or 12653102 or 12653118)

- **P0C9800**– Hybrid battery Temperature sensor 12 implausible signal (Symptom: 12657182 or 12657198 or 12657214)
- **P0DAC00**– Hybrid/HV battery cell controller 1 implausible signal (Symptom: 12587019)
- **P0DB000** – Hybrid/HV battery cell controller 2 implausible signal (Symptom: 12591115)
- **P0DB400**– Hybrid/HV battery cell controller 3 implausible signal (Symptom: 12595211)
- **P0DB800**– Hybrid/HV battery cell controller 4 implausible signal (Symptom: 12599307)
- **P0DBC00**– Hybrid/HV battery cell controller 5 implausible signal (Symptom: 12603403)
- **P0DC000**– Hybrid/HV battery cell controller 6 implausible signal (Symptom: 12607499)
- **P0DC400**– Hybrid/HV battery cell controller 7 implausible signal (Symptom: 12611595)
- **P0DC800**– Hybrid/HV battery cell controller 8 implausible signal (Symptom: 12615691)
- **P0DCC00**– Hybrid/HV battery cell controller 9 implausible signal (Symptom: 12619787)
- **P0DD000**– Hybrid/HV battery cell controller 10 implausible signal (Symptom: 12648459)
- **P0DD400**– Hybrid/HV battery cell controller 11 implausible signal (Symptom: 12652555)
- **P0DD800**– Hybrid/HV battery cell controller 12 implausible signal (Symptom: 12656651)

## Technical Background

## Production Solution

## Service

1. Diagnose the vehicle according to the instructions listed below. If the vehicle condition matches the condition listed in the *Technical Background* of this PSS TSB, explain to the customer that a solution is being alayzed and that no repairs are necessary at this point. The analysis is epxcted to be completed in the second quarter of 2026.
2. Do not replace any components for this condition since this will not resolve the customer’s concern.
3. Create a PSS record in the PSS database via the Pending Service Solutions (PSS) link found in Audi Now; *Service | AU-US > Pending Service Solutions (PSS)*.

Until a measure is available, please perform the following recommended actions in the specified sequence

- Read out all DTC memory entries.
- Switch the ignition off and on again.
- Delete all DTC memory entries.
- Read out all DTC memory entries again and then send the diagnostic log to GFF paperless.
- Check whether the entry causing the issue was deleted:
  - If this is the case the customer complaint described in this TSB has been fixed
  - If this is not the case, please contact TAC for further assistance.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	9325		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	GFF/ Guided Functions	0150 0010	See SRT with associated operations
	GFF/ Guided Functions	0150 0060	Labor according to the diagnostic log
<b>Claim Comment:</b>	As per TSB 2081690/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Replacing parts or attempting repairs will not fix the problem. Unjustified work/replacement parts will be charged back.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

## Additional Information

All part and service references provided in this TSB (**2081690**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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