

Condition

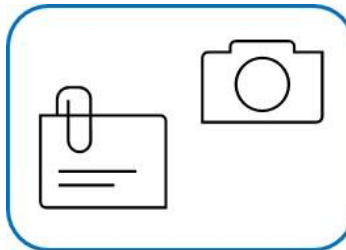
Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A8	2019 – 2026	All	Not applicable
S8	2020 – 2026		
A8 e quattro	2020 - 2021		

Customer states:

Sloshing noises can be heard inside the vehicle.

Workshop findings:

Water has accumulated in the door sill.



Documentation necessary

Technical Background

The door sills on the A8 are designed to remain completely dry. Any accumulation of water is not permitted and the cause of this must be eliminated. Irregularities in the production process may result in weak points which increase the likelihood of leaks in the door sills.

Three possible main contributing factors are currently known.

1. Jacking point: Please check whether the seal around is free of damage. This seal ensures that openings in the vehicle body are sealed correctly.



Figure 1. A damaged jacking point leads to water accumulating in the door sill.

2. Water ingress via clips at side of door sill trim: The surface with which the seal for the clip makes contact may be occupied due to incorrect application of the PVC joint seal.



Figure 2. Hole for side clip on door sill trim (example).



Figure 3. PVC joint seal too high.

3. Water ingress via clips at bottom of door sill trim: There is a potential leak caused by a clip which is not fully engaged on the underside of the door sill.



Figure 4. Door sill clip on underside with seal.

Production Solution

Not applicable.

Service

Dry the door sill and eliminate the cause of the issue independently.

Cut the PVC seal to enable a flat contact surface at the sealing surface of the clips and, if necessary, restore the paintwork structure to avoid damage through to the base substrate.

Secure any clips which have not been attached and check that jacking points are leak tight.

When billing, please always attach photos/videos that clearly show the complaint to DOC-IT. To ensure a reference to the vehicle, the image/video must:

- Include the VIN and date.

- Must not be edited.
- Should be in focus and taken with sufficient light. A high resolution is not necessary.

If appropriate, please mark the location of the problem so that parts analysis has a clear reference to the complaint. Please ensure that the photo documentation does not show any people and/or face, license plates, or customer data.

Warranty

Claim Type:	<ul style="list-style-type: none"> • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	5145		
Damage Code:	0050		
Labor Operations:	Remove and install side member trim	6629 1900	See SRT with associated operations
	Remove and install 2 side member trims	6629 2000	See SRT with associated operations
	Remove and install center cover, right or left	5193 1900	See SRT with associated operations
	Remove and install rear center cover, right or left	5194 1900	See SRT with associated operations
	Modify 2 side members	5145 5099	20 TU
	Prepare vehicle body for paint repairs	5101 7123	See SRT with associated operations
	Paint outer side member, right or left	5145 7902	See SRT with associated operations
	Apply corrosion treatment to vehicle body, right or left	5101 7552	See SRT with associated operations
Claim Comment:	As per TSB 2081677/1		

All warranty claims submitted for payment must be in accordance with the Audi Warranty Policies and Procedures Manual. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor, gearbox code, PR number(s), part number, software version, code, etc.) apply exactly. Otherwise, this solution will not eliminate the problem and repeat repairs may be necessary. In such a case, the warranty claim may be rejected, and the cost of the parts may be charged back.

Additional Information

All part and service references provided in this TSB (**2081677**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2026 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.