

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
e-tron GT, and RS e-tron GT	2022 – 2025	All	With PR Code: GP0 00C0 – Actuator for exterior noise Software version: 0031

Customer states:

The following message appears in the instrument cluster:

- Vehicle sound: fault. Vehicle inaudible to pedestrians. Please contact workshop.



Figure 1. A warning message is displayed in the instrument cluster.

However, the external sound works correctly. The message may appear sporadically when starting up the system or when exceeding or dropping below a speed of approx. 43 mph (70 km/h).

Technical Background

Software issue in the control unit for external sound (diagnostic address 00C0).

Production Solution

Not applicable.

Service

A software update for the control unit for external sound (diagnostic address 00C0) is available.

Please perform the following steps using an ODIS tester.

To enter the SVM codes, use "Flash" mode and the subsequent "SVM code input" test plan on the ODIS tester.

The required SVM code is: **C0A002**

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9361		
Damage Code:	0039		
Diagnostic Time:	Software update	0151 0060	Time stated on the diagnostic protocol
	Software update	0151 0010	See SRT with associated operations
Claim Comment:	As per TSB 2081637/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2081637**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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