

 Connection offline

Technical Service Bulletin

Transaction No.: **2081556/1**

91 Reversing camera - rear corner view cannot be activated via the MMI - Q4

Release date: Apr 6, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2025	All	Data Bus OBD Interface 0019: Software version 0196 0254 0411 PR Code KA2 Reversing Camera

Customer states:

The reversing camera view cannot be changed via the MMI. The rear corner view cannot be activated.

Please compare the complaint with the image below.



Figure 1. Reversing Camera MMI Selection.

Workshop findings:

The complaint can be reproduced.

Technical Background

Software issue. The soft keys shown have no function and should not appear in the reversing camera view.

 NOTICE

There are no issues with the reversing camera system. All functions offered by Audi are available.

Production Solution

With software ME5.4 in ICAS (diagnostic address 0019) from week 06/2025 onwards

Service

This TSB replaces Pending Service Solution (PSS) TSB 2077066, *PSS 91 Reversing camera – rear corner view cannot be activated via the MMI.*

A software update has been prepared to repair this issue. This software update also contains updates for further control units and is being published as a combined software update.

This combined software update can be found in TSB 2080398, *00 Combined software update ID.S 5.4.3 for Audi Q4.*

Please check whether this TSB is already shown in the **Technical Service Handbook** area in ElsaPro. Follow the instructions included.

Warranty

The following information applies to the software update as per TSB 2080398, *00 Combined software update ID.S 5.4.3 for Audi Q4.*

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9035		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0010	See SRT with associated operations
	Software Update	0151 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2081556/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Replacing parts or attempting repairs will not fix the problem. Unjustified work/replacement parts will be charged back. Invoicing under warranty is not permitted.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2081556**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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