

Technical Service Bulletin

Transaction No.: **2081007/2**

91 Software update for MMI, OCU and gateway for MIB3 vehicles (version MQB ST3BP without AED)

Release date: Apr 29, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A3, S3, and RS 3	2024 – 2025	All	Without PR Code IU4 And with software: 4140 4142 4143 4318 4364
A3, S3, and RS 3	2025	035184 – 999999	AED at SW 621 And with PR Code UI4 And with software: 4143 4318 4364
Q3	2024 – 2025	All	Without PR Codes IU4 And with software 4140 4142 4143 4318 4364

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Adjusted PR filter.)
1	02/17/2026	Initial publication

Customer states:

There may be problems with various MMI functions or “Emergency call fault” may be displayed in the instrument cluster.

Workshop findings:

The vehicle still has one of the following software versions in diagnostic address 5F: 4140, 4142, 4143, 4318, 4364

A different TSB may have instructed you to refer to this TSB in the context of a software update for multiple control units.

Technical Background


Software issues.

Production Solution

The new software for the affected control units was implemented in production in model year 2026.

Service

Important information before updating the software

- Diagnostic entries logged in diagnostic address 0075 will be repaired by a software update described in this TSB. The Guided Fault Finding test plans should **not** be carried out and **cannot** be invoiced.
- There will be extended inactive periods for some of the steps. You can work on a different vehicle during this time. This is considered in the warranty accounting instructions.
-  When carrying out this TSB, time stamps are not required for billing under warranty.
- A newly developed test program is used to input the SVM code. Please ensure that the tester being used has the latest ODIS update. The new test program for software updates is included in ODIS software.
- **Note:** The vehicle uses acoustic signals and flashing lights to indicate when user input is required during and at the end of the test program.
- **Important:** Please prepare the **required USB-C sticks** (see parts information) before starting the repair. The update media can be used for multiple vehicles.
- This update package also includes new software for the MIB3 infotainment system. Useful information for MIB3 software updates can be found in TSB 2060523, *91 MIB3: Software Update Instructions*.

Repair procedure

1. Software update for emergency call module (0075), gateway (0019) and information electronics (005F)

Use the function “**SVM - Authorized Multiple Code Entry**” in “Flash” mode.

IMPORTANT: For the new software update program, the following SVM code must be entered exactly, including commas and without spaces (recommendation: scan QR code with hand-held scanner or copy and paste the SVM code chain).

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The following is valid for **A3** vehicle models:

ZGDOIP,CL3BPA001US,TGU1MDMVB,CL3BPA002US



The following is valid for **Q3** vehicle models:

CL3BPA002US



The test program initially prompts you to use a USB medium (see parts information for part number).

The automatic execution of software updates results in inactive time. This is considered in the warranty accounting instructions.

The USB-C stick can be removed after completing the program.

Note: If the procedure has been interrupted, please repeat step 1. The test program will then automatically perform the missing part of the update.

2. **Bus sleep mode**

Put the vehicle in bus sleep mode after performing the software update.

Then switch the ignition back on and start the MMI.

3. **Check emergency call LED**

Check whether the emergency call LED in the roof module lights up in green again.

If the LED does not turn green, please refer to TSB 2079652 *Emergency call LED in roof module not lit up in green*.

4. **End diagnostic session** and send diagnostic log online.

Warranty

Claim Type:	<ul style="list-style-type: none"> If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	<p>Complaints about emergency call function or online services Service number/damage code: 9170</p> <p>Complaints about MMI functions Service number/damage code: 9196</p>		
Damage Code:	0041		
Labor Operations:	Prepare repair - Vehicle parked - Charge 12 V battery	0151 0010	20 TU
	Launch software update for MMI and emergency call module - Connect tester, start ODIS - Flash mode - Function Authorized Multiple Code Entry - Copy/paste the code chain ==> Start - Insert the USB stick. - Program runs automatically (service technician is not required)	0151 0040	60 TU
	Conclude software update - End the current test program - Remove the USB stick - Bus sleep cycle - Check emergency call LED - Quit the diagnostic session - Disconnect charger		
Claim Comment:	As per TSB 2081007/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

The Guided Fault Finding test plans should **not** be carried out for diagnostic entries that are repaired by performing this TSB and cannot be invoiced.

Required Parts and Tools

The following applies when creating the update media:

Please prepare the required USB-C sticks before starting the repair.

You must not use an SD card with an adapter USB stick.

You cannot invoice the USB-C stick and loading the software.

General information on USB-C sticks for software updates can also be found in TSB 2060523 91 MIB3: Software Update Instructions.

MIB3 update media:

Download the software with the corresponding part number onto a USB-C stick (min. USB 2.0 with 32 GB).

Please do not use a USB-C stick with a larger storage capacity as such USB sticks have a different formatting process.

Vehicle type (PR code)	Part number
MIB3 Basic (I8W)	8W0906961GH
MIB3 High (I8Y)	8W0906961GG

Additional Information

All parts and service references provided in this TSB (**2081007**) are subject to change and/or removal.

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