

**Condition**

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron	2025	All	0046 – Convenience system central module Software Version: 0195 – 0198 0201 – 0203 0206 0210 – 0213 0226 – 0227 0230
Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025	All	0046 – Convenience system central module Software version: 0195 – 0198 0201 – 0203 0205 – 0206 0210 – 0213 0226 – 0227 0230
Q5, Q5 Sportback, SQ5, and SQ5 Sportback	2025	All	0046 – Convenience system central module Software version: 0197 0201 – 0202 0206 0210 – 0213

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Model Year and Models) Revised <i>Technical Background</i> (Updated verbiage) Revised <i>Warranty</i> (Updated Labor Operations)

1	02/12/2026	Initial publication (replaced TSB 2077738)
---	------------	--

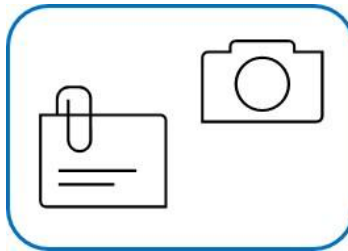
**Customer states:**

The rear lid does not close and opens again.

**Workshop findings:**

The rear lid does not close and opens again.

The closing process is cancelled before reaching the first closure plate and the rear lid opens again.



*Documentation necessary*

## Technical Background

The control unit may detect excessive force at the bump stops.

## Production Solution

Part optimization and process change in week 40/2025.

## Service

The measure consists of 4 steps that must all be performed:

### 1. Check whether Software update is available:

**First check the software version in diagnostic address 0046.**

If **software version 0231 or higher** is installed in diagnostic address 0046, this TSB must **not** be used. Please refer to TSB 2080913, *55 Rear lid does not open or close fully (software version 0231 on DA 0046)* in this case.

If the software version is **below 0231**, check whether TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2* is visible for this vehicle. If this is the case, **please perform the software update described in TSB 2079690.**

The software update simply increases robustness. The rear lid must be adjusted correctly using the following instructions.

### 2. Check part number of bump stop:

Make sure the new side bump stop (see Figure 1) with part number 85J 827 249 A is fitted on the vehicle. The spring preload is reduced on this part. If the old bump stop 85J 827 249 is fitted on the vehicle, replace it with the new bump stop with index A.

In autumn 2025, optimized buffers were already installed in vehicles that did not yet carry an index A. This buffer can be identified by a white dot on the back. These buffers can also remain fitted in the vehicle.



**Figure 1.** Example of an acoustic buffer with optimized spring without index A marked by a white dot.

### 3. Check mechanical setting of rear lid:

Then proceed as follows:

- Remove the side bump stops (pre-tensioned spring buffers, see image 2). Using the Workshop Manual, spring force gauge VAS 895 035 and measurement film VAS 895 037, adjust the buffer forces of the rear lid bump stops to between 40 N and 60 N and then refit the bump stops. Alternatively, you can leave the side bump stop installed and set the buffer forces to the lower limit of 40 N. Please also observe the Special Technical Service Training video on the spring force gauge VAS 895 035 in the Audi Knowledge Tank (AKT). In addition, make sure that the striker is positioned correctly and enters the lock in the center. Incorrect positioning can also cause the rear lid to reverse direction. **NOTE:** If your vehicle is not equipped with side bump stops (see image 2), please start from the point: “**Adjusting buffer forces using spring force gauge VAS 895 035**”.
- Then reset initialization of the rear lid and then adapt the flap opening angle again. Proceed as follows:

### 4. Initialize rear lid:

#### NOTICE

It is imperative to reset initialization of the rear lid and then adapt it again. If this is not performed, the parameters logged in the control unit no longer match the preload of the rear lid and a repeat repair may be required.

To do so, start diagnosis via Guided Functions and perform the function **“0046 - Rear lid electronics - basic setting”**.

**⚠ CAUTION**

**It is essential not to hinder or stop the movement of the rear lid under any circumstances. This interrupts the initialization process. Furthermore, the roll-back function is not active during the initialization process. Make sure that there is no risk of trapping you or other people at any time.**

**If the complaint still occurs:**

Check the position of the striker and push it outwards slightly if necessary (ensure the rear lid fits properly). Another initialization run for the rear lid is then required as per the procedure described above.



**Figure 2.** Pre-tensioned bump stop.

When billing, please always attach a video that clearly show the complaint to DOC-IT. To ensure a reference to the vehicle, the video must:

- Include the VIN and date.
- Must not be edited.
- Should be in focus and taken with sufficient light. A high resolution is not necessary.

If appropriate, please mark the location of the problem so that parts analysis has a clear reference to the complaint. Please ensure that the video documentation does not show any people and/or faces, license plates, or customer data.

## Warranty

<b>Claim Type:</b>	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	5559		
<b>Damage Code:</b>	KD02		
<b>Labor Operations:</b>	Software update, including connecting battery charger	0151 0010	See SRT with associated operations
	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drives, and additional work)	0151 0040	130 TU
	Adjust rear lid	5559 1599	10 TU
	GFF	0150 0060	See SRT with associated operations
<b>Claim Comment:</b>	As per TSB 2080959/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

## Required Parts and Tools

Part number	Designation	Quantity
85J827249A	Bump stop	2

## Additional Information

All parts and service references provided in this TSB (**2080959**) are subject to change and/or removal.

©2026 Audi of America, Inc. / Audi Canada All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.