

## Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
All Audi vehicles	2015 - 2026	All	Not applicable

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Updated customer codes)
2	02/17/2026	Revised header (Added Canada)
1	12/19/2025	Initial publication

12V Battery discharged, faulty:

1. The analysis of the damaged parts sent in to be checked shows a high proportion of batteries which are OK and were replaced without good reason.
2. Battery reached its wear limit prematurely, e.g. due to battery maintenance program not being carried out.
3. Technical causes.

## Technical Background

Battery discharged/faulty due to:

- Customer influence (ignition on, light on, extremely short distances driven, long stationary periods, ....).
- No-load currents.
- Bus sleep inhibitors, bus alarms.
- Battery charging performed insufficiently or not at all as part of stock vehicle maintenance.
- No external power supply on showroom vehicles. Requirement: charger permanently connected, at least 30 A charging current.
- Battery check performed incorrectly.

## Production Solution

- Evaluation of historical battery data as part of fault finding.
- Various measures to fix no-load current and bus issues (see respective TSBs).
- Requirements for performing stock vehicle maintenance.

- Requirements for handling showroom vehicles.

## Service

### Proceed as follows:

1. Battery test with Guided Fault Finding:
 

Check 12V battery using test plan "**A – Battery (12V), test**" in Guided Fault Finding

Battery test as part of pre-delivery inspection (**only for new vehicle before delivery**)

Battery test for used batteries (**all vehicles after first delivery**)
2. Battery test with tester or measuring tools if Guided Fault Finding cannot be performed, or the battery is evaluated as being OK and the customer has complained (energy-critical state):
 

If it has not been possible to detect a cause on the vehicle itself up to now, test the battery with VAS 6161 (after fully charging the battery and starting the engine 5 times).

If VAS 5097A is available, use it instead.

**(Recommendation:** Please leave the battery to charge for at least 12 hours or until it has reached 80% SOC. After this, leave the battery standing for two hours and then test it using battery tester VAS 5097A , and then leave it standing again for at least 30 minutes. Then carry out another load test. Both results should be “good” or better.)
3. Read out completely decrypted history data and perform an analysis (read data for TSC, do not read the raw data)
 

Based on the data, determine the cause as to why the battery discharges (excessive no-load current/bus wake-up/bus sleep inhibitor) or why the 12V battery does not charge (alternator defective, belt-driven starter-alternator defective; DC/DC converter defective; wiring issue etc.).

Use **history data 6** to check the trip energy balance (charging and discharging the battery while driving) (see attachment...).

Use **history data 7** to check the stationary energy balance (discharging the battery while stationary) (see attachment...).
4. Discharge / no-load current too high:
 

Check whether any retrofitted equipment is available (towing bracket, GPS tracker, dash cam, marten repellent system, additional non-standard lighting, etc.).

Use the test plan offered in Guided Fault Finding/ODIS (if event memory entry "No-load current too high" is logged in diagnostic address 0019, **observe time frame in relation to customer complaint**).

Alternatively, select Own test plan -> No-load current measurement

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Check for bus wake-up or bus sleep inhibitor (see examples in attachments)
5. 12V battery not charging:
 

**Vehicles with conventional alternators:**

Alternator not working (check alternator test plan)

**Vehicles with 12V MHEV system:**

Belt-driven starter-alternator not working (for test plan, see event memory entries in engine/motor control unit diagnostic address 0001)

**Vehicles with 48V MHEV system:**

Belt-driven starter-alternator not working (for test plan see event memory entries in:

Diagnostic address 0001 (engine/motor control unit)

Diagnostic address 00CC (belt-driven starter-alternator)

Diagnostic address 0019 (gateway)

Diagnostic address 0021 (48V battery)

Diagnostic address 00C4 (voltage converter)

Diagnostic address 0051 (powertrain generator)

**Vehicles with PHEV system:**

Event memory entry in diagnostic address 0051

**Vehicles with BEV system:**

Event memory entry in diagnostic address 00C6

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Check whether there are event memory entries in the diagnostic addresses. If there are event memory entries, work through the provided test plans for the event memory entries using Guided Fault Finding.

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Erase the event memory and re-evaluate the system with meaningful history data (read out data for TSC; not the raw data).

**Possible faults when charging/checking battery:**

<b>Battery not charged despite the charger being connected</b>	Clamps do not make optimal contact	Check good contact is made; check clamps for dirt/oxidation
	Charger incorrectly adjusted	Perform adjustment according to instruction manual
	Charger damaged	Measure charging current with an ammeter
<b>Test result from VAS 5097A does not correspond to battery's actual condition</b>	Adjustment of battery capacity on tester incorrect	Adjust current on tester depending on battery capacity
	Copper bridge in clamps cracked ( <i>Figure 1</i> )	Replace cable with clamps
	Poor contact, oxidation on contact surface ( <i>Figure 2</i> )	Clean or replace clamps
	Copper core cracked ( <i>Figure 3</i> )	Replace cable with clamps



**Figure 1.** Copper bridge in clamps cracked.



**Figure 2.** Oxidation on contact surface.



**Figure 3.** Copper core cracked.

## Warranty



**Note: Batteries which are sent in without a battery check via GFF and historical battery data will be charged back.**

### **Please note:**

- Batteries identified as faulty according to the tests described above:  
Service number/damage code/manufacture: 2706/0040/...
- If a specific cause for the discharged batteries is found, encrypt the part/control unit causing the damage.
- If the analysis shows that customer behavior has led to the battery being discharged, for example because the light or the ignition was left on, invoicing under warranty is not permitted.



**Faulty batteries replaced because of incorrect handling, such as failure to perform stock vehicle maintenance or leave the charger permanently connected to showroom vehicles (or similar), must not be invoiced under warranty.**

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>
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<b>Service Number:</b>	2706		
<b>Damage Code:</b>	0040		
<b>Labor Operations:</b>	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
<b>Claim Comment:</b>	As per TSB 2080517/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Please use the operations available in ELSA to bill for the required maintenance work.

### **Additional Information**

All parts and service references provided in this TSB (**2080517**) are subject to change and/or removal.

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