

## Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q5, Q5 Sportback, SQ5, and SQ5 Sportback (GU)	2025	All	79H

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Modified part number)
1	09/05/2025	Initial publication

### Customer states:

The customer complains that various driver assist systems are unavailable, depending on vehicle equipment. The following messages may appear in the instrument cluster:

***“Rear turn assist: fault. You can continue driving. See owner’s manual”***

***“Side assist: fault. You can continue driving. See owner’s manual”***

***“Exit warning system: fault. You can continue driving. See owner’s manual”***

***“Rear cross-traffic assist: fault. You can continue driving. See owner’s manual”***

***“Proactive occupant protection: currently restricted. See owner’s manual”***

***“Active front assist: currently unavailable. See owner’s manual”***

### Workshop findings:

The complaint can be reproduced. The event memory entry **“B201000: No basic setting (symptom number 1301)”** is logged in the lane change assist control unit -J770- (diagnostic address 810B).

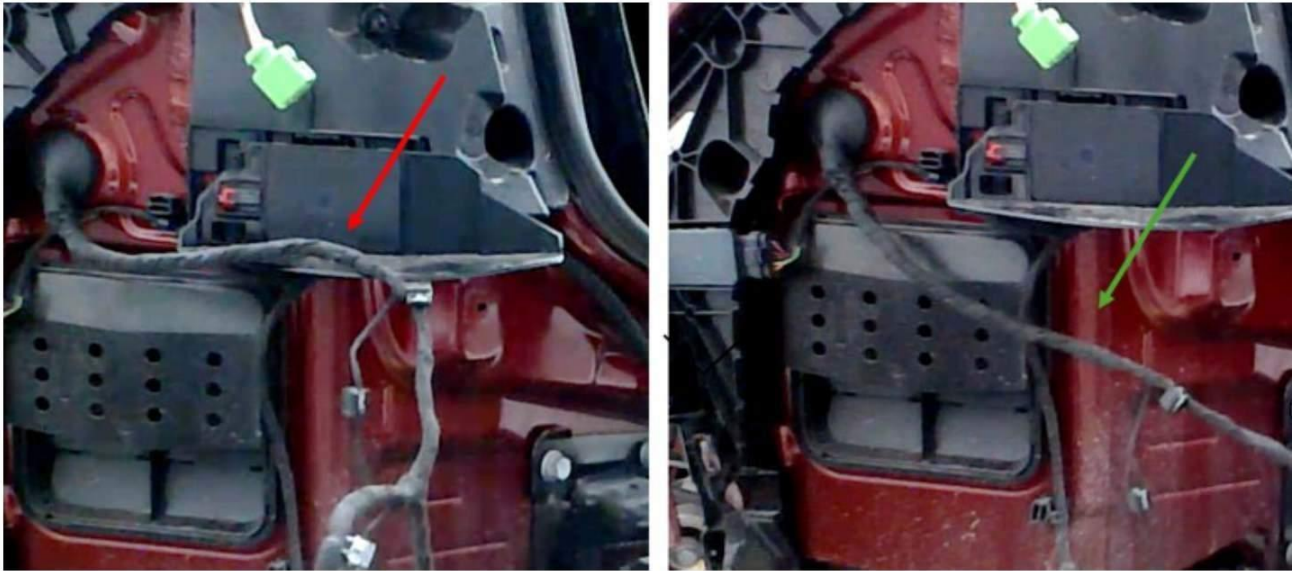
## Technical Background

Potential incorrect cable routing of bumper wiring harness – causes harness to obstruct field of view of the sensor of lane change assist control unit -J770-. Please refer to the following images and the video provided in the TSB.

Figure 1 (left) shows incorrect cable routing of bumper wiring harness in field of view of sensor of lane change assist control unit -J770-

Figure 1 (right) shows the correct routing of the bumper wiring harness below the field of view of sensor.

Incorrect cable routing in the field of view of the sensor may be the cause of the event memory entry **“B201000: No basic setting (symptom number 1301)”**.



**Figure 1.** *Incorrect cable routing (left in image) and correct cable routing (right in image) of bumper wiring harness*



**Figure 2.** *Scan the QR code to view a short clip which shows incorrect cable routing of bumper wiring harness in field of view of sensor of lane change assist control.*

Note: Other complaints for the event memory entry **"B201000: no basic setting, symptom number 1301"** (independent of this TSB) may also include the incorrect installation of the sensor, or incorrect paintwork on the bumper.

## **Production Solution**

Improved harness routing in production.

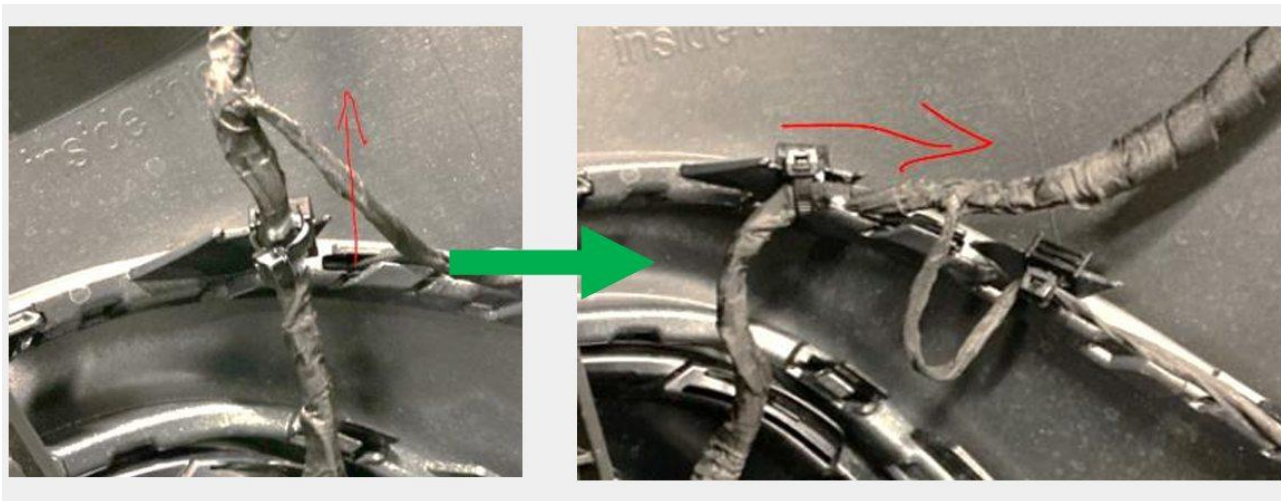
## **Service**

Remove the rear bumper cover. Remove the wrong cable tie with clamping base at the position shown (see Figure 3) and affix cable tie with clamping base **3D0.971.838.L** in its place.



**Figure 3.** Position of cable tie with clamping base

The new cable tie enables the cable to be rotated 90° and makes it easier to route the cable (see Figure 4).



**Figure 4.** Left – previous cable routing. Right – new cable routing with cable tie with clamping base 3D0.971.838.L

Then turn the bumper wiring harness grommet downwards in the 6 o'clock position. Removal is generally not necessary (see Figure 5).



**Figure 5.** Left – factory grogmet orientation. Right - bumper wiring harness grogmet in 6 o'clock position.

Install the rear bumper cover and make sure that the bumper wiring harness is routed below lane change assist control unit 2 J770 (see Figure 1, right).

After fitting the rear bumper cover, please perform dynamic calibration of the two rear lane change assist control units -J769-/-J770- (diagnostic address 810B/810C).

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	9759		
<b>Damage Code:</b>	0029		
<b>Labor Operations:</b>	Remove and install bumper cover	6369 1900	See SRT with associated operations
	Modify bumper wiring harness	9759 4999	10 TU
	Adjust lane change assist control unit	9635 1552	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
<b>Claim Comment:</b>	As per TSB 2079136/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part number	Part Description	Quantity
3D0971838L	Clamping base	1

## Additional Information

All parts and service references provided in this TSB (2079136) are subject to change and/or removal.

©2026 Audi of America, LLC / Audi Canada Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.