

## Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5 Sportback, and SQ5 Sportback (GU)	2025 – 2026	All	005F – Information electronics Software version: 4*
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025		
A6	2026		

### REVISION HISTORY

Revision	Date	Purpose
2	-	Revised header (updated models and SW filter)
1	05/08/2025	Initial publication

### Customer states:

The customer states that the vehicle does not issue a reminder that their phone is still in the vehicle.

### Workshop findings:

The concern can be reproduced in the workshop. No warning tone or visual information is issued even though the phone is still in the charging cradle or connected via USB.

## Technical Background

This vehicle does not support the function.

## Production Solution

Not applicable.

## Service

Do not perform repairs for this concern. This feature is not present on this model.

## Warranty

There is no reason to replace parts or attempt repairs. Unjustified work/replacement parts will be charged back. Invoicing under warranty is not permitted.

## Additional Information

All part and service references provided in this TSB (2077869) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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