

### Condition

| Model(s)  | Year(s)     | VIN Range | Vehicle Specific Equipment |
|---|-------------|-----------|----------------------------|
| Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron and SQ8 Sportback e-tron | 2025 – 2026 | All       | Not applicable             |

| REVISION HISTORY |            |  |
|------------------|------------|--|
| Revision         | Date       | Purpose  |
| 2                | -          | Revised <i>Condition</i> (Added additional symptom code) |
| 1                | 12/13/2024 | Initial publication                                      |

### Workshop findings:

1. During pre-delivery inspection/maintenance/repairs.
2. During a workshop visit due to a complaint about charging.

The following DTC and symptom code is/are logged in *the* charging unit for high-voltage battery (diagnostic address: 00C6):

- **B200000** Control module faulty – symptom: 1049088 - active/static

Or

- **B200000** Control module faulty – symptom: 13631490 - active/static

**IMPORTANT:** The log date for the DTC specified under “Standard ambient conditions” differs from the date of the workshop visit or the date when the complaint occurred:

**Example:** Issue where charging was not possible occurred at the charging station on 10/22/2024, workshop visit on 10/25/2024, log date for event memory entry is 04/14/2024.

+ **Identification**

- **DTC memory entries** (Data source: Vehicle)

**DTC memory entry**

|               |                                |
|---------------|--------------------------------|
| Number:       | B200000: Faulty control module |
| Error type 2: | active/static                  |
| Symptom:      | 1049088                        |
| Status:       | 01101101                       |

- **Standard ambient conditions**

|                                      |             |
|--------------------------------------|-------------|
| Date:                                | 4/14/24     |
| Time:                                | 12:12:05 PM |
| Mileage (DTC):                       | 320         |
| Priority:                            | 2           |
| Frequency counter:                   | 1           |
| Elimination counter / driving cycle: | 0           |

## Technical Background

The DTC entries logged in the control module can be ignored in this case:

1. The DTC has no effect on the vehicle's functions or electrical systems.
2. Although the customer has an issue with charging, the event memory entry is not the cause of the issue if the log date for the event memory entry does not match the time when the issue occurred. In this case, further investigation is required to determine the cause of the complaint.

## Production Solution

Not applicable

## Service

Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty

## Additional Information

All part and service references provided in this TSB (**2076352**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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