

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A3, S3, and RS 3	2024 – 2025	All	Not applicable

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Condition</i> (Change to text)
3	12/01/2025	Revised <i>Condition</i> (Added model table) Revised <i>Service</i> (Revised solution ETA)
2	02/19/2025	Revised <i>Production Solution</i> (Revised production solution implementation date and revised service solution date)

Customer states:

Customers complain that the intensity of the air flow when using manual air conditioning does not change when the blower speed is greater than 4. The function is not impaired when using the “AUTO” function or “AC MAX”.

Workshop findings:

The complaint can be reproduced in the workshop.

Technical Background

Software issue.

Production Solution

Optimized software implemented in series production in week 48/2024.

Service

1. Explain to the customer that this matter is being reviewed, and you will be advised if any action is determined to be needed. A result should be available by the end of the second quarter of 2026 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer’s concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in Audi Now; *Service | AU-US > Pending Service Solutions (PSS)*.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2074919) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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