

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q7	2017 – 2026	All	Not applicable
Q8	2019 – 2026		
SQ7, SQ8, and RS Q8	2020 – 2026		

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Condition</i> (Modified verbiage, updated DTCs)
2	09/25/2025	Revised header (Added Model Years) Revised <i>Production Solution</i> (Add release date)
1	03/09/2024	Initial publication

Customer statement:

- The radiator fans run constantly.
- The windshield wipers do not work.
- The anti-theft alarm goes off without good reason.

Workshop findings:

The complaints can be reproduced. One of the following event memory entries may be logged (static/intermittent) in the control units:

Engine electronics J623 (address word 0001)

- **P048000** Cooling Fan 1 Control Circuit.
- **P048100** Cooling Fan 2 Control Circuit.
- **P10EF00** Function limitation due to radiator fan failure.
- **U063200** Lost Communication With Fan 1.
- **U063300** Lost Communication With Fan 2.

Electronic central electrics J519 (address word 0009)

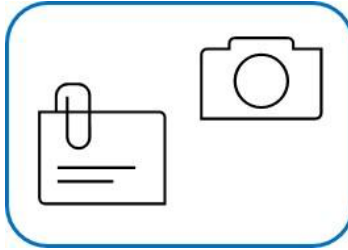
- **U10A300** Wiper Motor Control Module, no communication.

Comfort module J393 (address word 0046)

- **U10F300** Sirens / alarm horn for anti-theft alarm system - no communication
- **U113700** Sirens / alarm horn for anti-theft warning system implausible signal
- **B131DF5** Sirens / alarm horn for anti-theft alarm system, lower voltage supply limit not reached

OR

In rare cases, no specific event memory entries are logged. The system with the issue has a LIN bus cable, which is routed through the plenum chamber., and may display an irregularity.



Documentation Required

Technical Background

On vehicles manufactured within a specific period, wire insulation in the area around the plenum chamber may have been damaged under the wrappings in unfavorable conditions.

Production Solution

Vehicles from production date August 21, 2025, onward are manufactured using the optimized process.

Service



NOTICE

In rare cases, only a LIN DTC may be present for an affected circuit. This TSB applies if the affected system has a LIN wire which is routed through the plenum chamber.

1. Check the affected circuit for high resistance, open circuits and short circuits using a DVOM.

2. Moving/flexing the wiring harness throughout the plenum chamber will aid in locating the area of concern.

3. Repair affected wires using wiring harness repair set **VAS1978 B / C**.

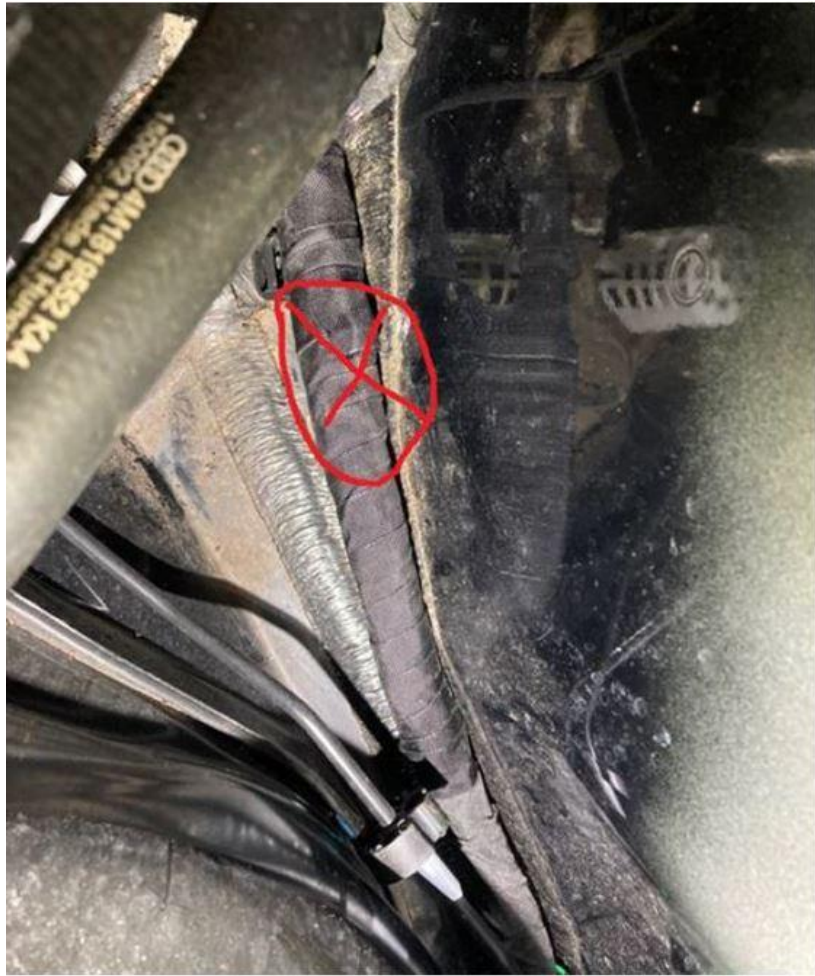


Figure 1. No external damage to the wiring harness can be seen.

4. Wrap the repaired wiring harness using fabric adhesive tape **N 10592002**.

If the wire strands are not clean and shining, the wire **MUST** be cut back and lengthened as needed.

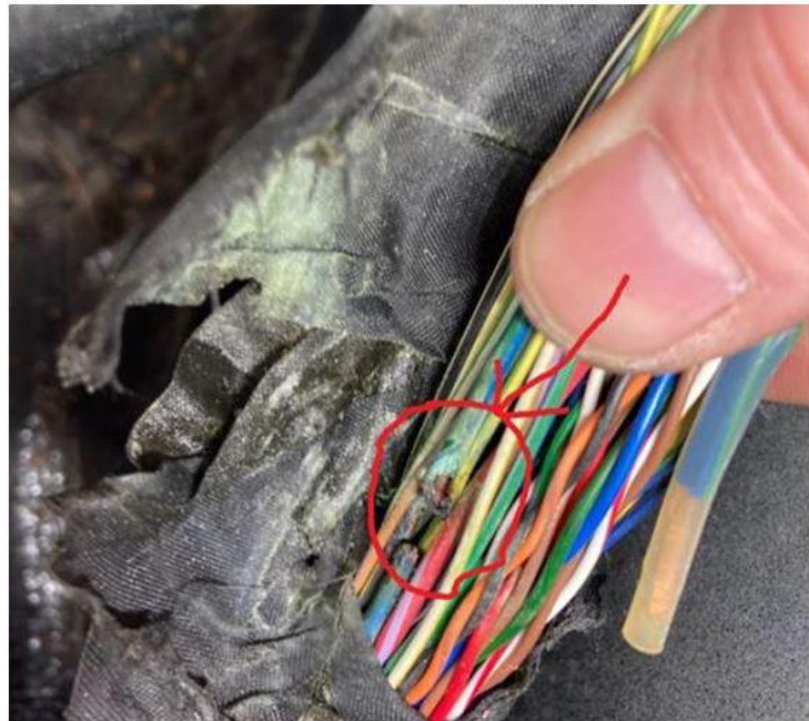


Figure 2. The damaged wire is only visible once the wrapping has been removed.

When billing, please always attach photos that clearly show the complaint to DOC-IT. To ensure a reference to the vehicle, the image/video must:

- Include the VIN and date.
- Must not be edited.
- Should be in focus and taken with sufficient light. A high resolution is not necessary.

If appropriate, please mark the location of the problem so that parts analysis has a clear reference to the complaint. Please ensure that the photo documentation does not show any people and/or face, license plates, or customer data.

Warranty

Claim Type:	<ul style="list-style-type: none"> • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9713		
Damage Code:	0015		
Labor Operations:	Remove and install cowl panel trim	6644 1900	See SRT with associated operations
	Check wiring harness	9709 0199	Please bill according to the time required
	Repair wiring harness (depending on number of defective wires)	9709 41xx	See SRT with associated operations
	GFF	0150 0060	Time stated on the diagnostic protocol
	Charge battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2073305/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
N 10592002	Cloth adhesive tape	.1

Tool Number	Tool Description
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VAS 1978 B / C	Wire harness repair set
VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)

Additional Information

All parts and service references provided in this TSB (**2073305**) are subject to change and/or removal.

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