

 Connection offline

Technical Service Bulletin

Transaction No.: **2066315/4**

91 USB Interface: USB socket loose, missing, pushed in

Release date: Apr 13, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
All Audi vehicles	2021 – 2026	All	With USB socket

REVISION HISTORY

Revision	Date	Purpose
4	-	Revised header (Removed PR code filters)
3	10/07/2025	Revised header (Add Model Years)
2	05/18/2023	Revised header (Add Model Year)

Customer states:

Complaints about USB socket:

- There is no media playback via USB.
- The USB drive is not recognized.
- Cell phone is not recognized via USB.

Workshop findings:

- USB socket fault.
- Check carefully whether this could be the customer's fault.

Technical Background

Deformation



Possible causes:

If the USB stick is improperly inserted into the USB socket (at an angle).

If non-standard USB sticks are used.

Check if the USB sticks used by the customer could have caused such damage.

Production Solution

Not applicable.

Service

No measure. Refer to technical background.

Warranty

This damage is due to outside influence and is not covered by any Audi Warranty.

Required Parts and Tools

Any parts that are replaced under warranty will be charged back.

Additional Information

This complaint is caused by external influences and is therefore not covered by warranty.

All part and service references provided in this TSB (**2066315**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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