



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 93HO / Battery Control Module Software (SDD 2.0)

This notice is for: All Dealer Personnel

Date: April 08, 2026

About this Service Action A software update is available for the high-voltage battery on vehicles included in this service action. This update includes quality enhancements that improve battery diagnostic capabilities, allow for more precise analysis of battery modules, and increase the depth and effectiveness of battery repairs.

- Repair:**
- REPAIR AVAILABLE – April 09, 2026
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Software update only – no parts needed.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	A7	9
USA	2021	2023	Q5	5,916
CAN	2022	2022	A7	7
CAN	2022	2023	Q5	349

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – April 2026
 - Loaner/rental coverage – see campaign circular

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.