

Technical product information

Topic	Rear Door Blind Inoperative Bentayga Series
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2077256/4
Level	EH
Status	Released for publishing
Release date	April 10 2026

New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> sunblind operation	functionality	

Vehicle data

Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
4V1*	2024	E		*	*	*
4V1*	2025	E		*	*	*
ZV1*	2023	E		*	*	*
ZV1*	2024	E		*	*	*
ZV1*	2025	E		*	*	*

Documents

Document name
master.xml



Connection offline

Technical product information

Transaction No.: **2077256/4**

Rear Door Blind Inoperative | Bentayga Series

Customer statement / workshop findings

Rear door blind is inoperative.

Technical background

See the measure section for process steps on how to diagnose this issue.

Revision History

2077256/4 – Measure section update: Removal of DICAN and K-CAN trace diagnostic requirements.

Production change

Not applicable

Measure



NOTICE

Before proceeding with the onward instructions, raise a full technical DISS query referencing TPI 2077256/-. Product support are requested to raise the DISS to 2nd level.

- 1) Check if any external influence is blocking the blind to actuate and provide relevant images and videos.

- 2) Check for DTC's in the rear door ECU's (diagnostic address 00BB or 00BC) and submit the log via a full technical DISS query.

- 3) Perform a hard reset on the door ECU and complete basic settings to check if the problem has cleared.
 - Disconnect the affected door ECU.
 - Leave the ECU disconnected for 1–2 minutes to allow a full memory reset.
 - Reconnect the ECU.

After reconnection, verify correct system operation.



NOTICE

Upon completion of these instructions please raise a full technical DISS query.

Warranty accounting instructions

Warranty type 110 or 910

Damage service number 70 73

Damage code 00 10

Removal and refitting of the rear door trim

Labour operation code 70 73 19 00

Time 20 TU

Diagnosis time

Labour operation code 01 50 00 00

Time As per ODIS log (must not exceed 50 TU)