

**ATTENTION:**  
 GENERAL MANAGER   
 PARTS MANAGER   
 CLAIMS PERSONNEL   
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


© 2026 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

## SERVICE BULLETIN

**APPLICABILITY:** 2025-26MY Forester

**NUMBER:** 12-278-26

**SUBJECT:** Loose Fitting Roof Dome Lamp

**DATE:** 04/30/26

This bulletin announces the repair procures to be followed when encountering cases of loose fitment of the interior dome lamp. A customer may report cases of the interior dome lamp having movement when operating the light switch. If this situation is reported by a customer, follow the service procedures outline in this bulletin.

### PART INFORMATION:

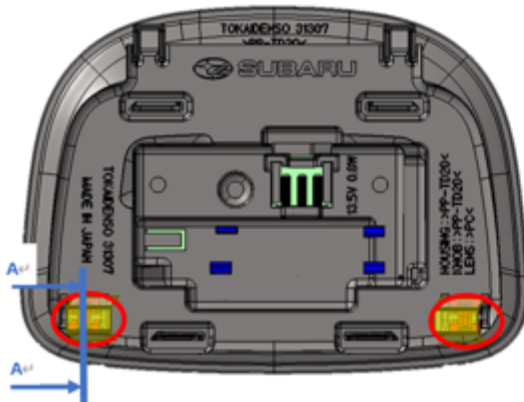
Part Description	Part Number
Non-Woven Tape 7 Repairs	SOA963W110

### SERVICE PROCEDURE / INFORMATION:

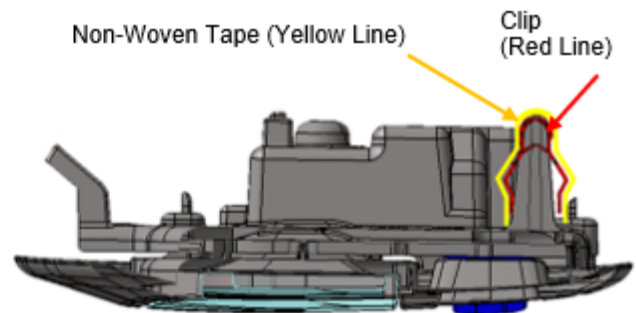
**STEP 1:** Prepare the 1mm of non-woven tape by cutting two sections. Confirm the two sections are 40mm in length and 10mm in width.

**STEP 2:** Remove the dome lamp from the roof trim as per the applicable Subaru Service Manual.

**STEP 3:** Apply the non-woven tape to the dome lamp clips. Confirm the tape covers the clips.



Top View



Section View A-A

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**Subaru of America, Inc. is ISO 14001 Compliant**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

*Continued...*

**STEP 4:** Reinstall the dome lamp to the roof trim as per the applicable Subaru Service Manual.

**WARRANTY / CLAIM INFORMATION:**

For vehicles within the Basic New Car Limited Warranty period this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
LED Dome Light R&R/Tape Installation	828086	0.5h	UXI-23

**NOTE:** Submit part number **SOA035079** for Non-Woven Tape used during this repair.

**IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.