

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: April 27, 2026

UPDATE Safety Recall: WRA-24 ODS Sensor Replacement

*****PLEASE ENSURE THAT ALL SERVICE AND PARTS PERSONNEL ARE MADE AWARE OF THESE UPDATES*****

Phased Final Owner Notification

Subaru previously notified all affected vehicle owners of this recall with an interim letter on May 17, 2024 advising owners they would be re-notified with a follow up letter to schedule an appointment once parts are available.

As the parts supply arrived, affected vehicle owners were re-notified in phases to schedule an appointment to complete this repair. This will be the final phased owner notification letter.

Listed below is the current phased final owner notification plan.

Mailing Date	Mailing Group	Current VIN status
February 3, 2025	All Legacy models	'Open'
May 19, 2025	2020 MY Outback (manual passenger seat)	'Open'
May 19, 2025	2020 MY Outback (power passenger seat)	'Open'
February 5, 2026	2021-2022 MY Outback	'Open'
April 27, 2026	2021 MY Outback	'Open'

VIN status

The status of all VINs included in the safety recall have been updated to 'Open' in the system. This status change will trigger system 'push' notifications, such as in-vehicle notifications, MySubaru alerts, and CareConnect messaging after the letters are mailed.

Thank you for your understanding and cooperation as we worked through this phased final owner notification process. If you have any questions, please reach out to your DPSM.

Background

Subaru of America, Inc. (Subaru) has initiated a safety recall for certain 2020-2022 model year Legacy and Outback vehicles to replace all (four) of the Occupant Detection System (ODS) sensors on the front passenger seat.

Description of the Defect and Safety Risk

The affected vehicles may be equipped with defective ODS sensors on the front passenger seat, which over time may result in a short circuit. If the short circuit occurs, the SRS airbag system warning lamp will illuminate, the front passenger's frontal airbag OFF indicator will illuminate, and the front passenger airbag may not deploy in certain crashes as designed, increasing the risk of injury to an occupant in the seat.

Remedy

Subaru retailers will replace all (four) of the ODS sensors on the front passenger seat with new ones at no cost to the customer.

Affected Vehicles

A total of 118,723 U.S. vehicles are affected by this recall, as listed below. Not all vehicles in the production range listed below are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.

Model Year	Carline	Production Date Range	Vehicle Count
2020-2022	Outback	June 16, 2020 – July 13, 2021	103,114
2020-2022	Legacy	June 16, 2020 – July 12, 2021	15,609

Service, Parts, and Claim Instructions

Please refer to the WRA-24 Product Campaign Bulletin for detailed service, parts, tools, FAQs, and claim submission information available on STIS.

Retailer Responsibility

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$27,874 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin