

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: April 6, 2026

New Subaru Service Program: WRE-26 Trailer Hitch Muffler Gasket

In the interest of customer satisfaction, Subaru of America, Inc. (Subaru) is initiating a service program for certain 2026 model year Outlook vehicles equipped with the 2.4L turbo engine and trailer hitch accessory kit.

Reason for this Service Program

Under certain conditions, the subject vehicles may experience a gap created at the joint between the exhaust pipe and the muffler due to incorrectly specified muffler gaskets included in the trailer hitch kit. This gap may increase perceived engine noise during use.

Repair

Subaru retailers will replace the muffler gaskets with the correct parts at no cost to the customer.

Affected Vehicles

A total of 22 U.S. vehicles will be included in this service program as listed below.

Model Year	Carline	Production Date Range
2026	Outback (turbo)	October 1, 2025 - October 23, 2025

Not all vehicles in the production range listed above are affected by this service program. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair. This information will be available today.

Service, Parts, and Claim Instructions

For detailed service, parts, and claim instructions, please refer to the WRE-26 Service Program Bulletin on STIS, which will be available today.

Retailer Responsibility

Any vehicles listed in any recall or campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). Whenever a vehicle subject to this service program is taken into retailer inventory necessary steps should be taken to ensure the correction has been made before selling or releasing the vehicle.

Owner Notification

Subaru will notify affected vehicle owners by first class mail on April 6, 2026.