

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: TAPPING NOISE UNDER REAR SEAT	Service Alert No.: SA-023/26
	Last Issued : 04/10/2026

BULLETIN NOTES

This Service Alert supersedes the previously issued M-Tip(s) listed below. The changes are noted in Red text.

Previous MTips:	Date(s) Issued:
MT-003/22	03/02/22
MT-004/20	11/06/20
MT-001/19	03/11/19
MT-017/15	01/17/17

APPLICABLE MODEL(S)/VINS

2016-2022 CX-3
2013-2025 CX-5
2017-2018 Mazda3

DESCRIPTION

Some customers may complain about a tapping or knocking noise coming from the rear seat after fuel fill. The concern will likely occur if the fuel tank is overfilled (more fuel is added after the fuel pump nozzle shuts off automatically) or filled up normally in high ambient temperatures and the fuel expands.

No repair is needed. Explain to the customer not to continue filling after nozzle shut off.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.