

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry using the **PNA App** on the **DTNA Portal**

REF #: ICI26-007

Effective: 04/17/2026

Release: 04/17/2026

SUBJECT: SF735 - Campaign Suspended

This letter is to inform you that Field Service Campaign SF735 - ACC (Cummins Medium Duty Engines) has been suspended.

The work instructions are under review. A new ICI letter will be posted to the portal once the campaign is reactivated.

If you have a pending claim to submit, ensure the repair date on the claim is on or prior to 04/17/2026 to allow OWL to accept the claim.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through PNA (Prism Network Assist), located on the DTNA Portal.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.