



Service Bulletin

Bulletin No.: PIT6506

Date: April, 2026

PRELIMINARY INFORMATION

Subject: K124 Image Processing Module Programming Information

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2026		All	All	All	All
Chevrolet	Suburban	2026		All	All	All	All
Chevrolet	Tahoe	2026		All	All	All	All
GMC	Yukon	2026		All	All	All	All
GMC	Yukon XL	2026		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	Vehicles with Super Cruise (UKL)
Condition	Unable to program the K124 Image Processing Module
Cause	SPS programming is temporarily disabled for the K124 Image Processing Module.

Correction

1. SPS Programming Status

SPS programming of the K124 Image Processing Module is temporarily unavailable.

2. Attempting to Reprogram Existing K124

When attempting to reprogram the K124 Image Processing Module, a "blocked" message will be displayed when selecting "Programming".

No further programming action is required or should be attempted at this time.

3. Installing a New Service K124 Module

When a new service K124 Image Processing Module is installed, an E4398 message will be displayed when selecting "Only use if directed by TCSC"

This condition is expected while programming is unavailable.

When the module is replaced it will require a case be made with TCSC in order to program the new part.

4. Required Action when the K124 Image Processing Module is replaced

Start a case with the Techline Customer Support Center (TCSC) to allow programming when the K124 Image Processing Module is replaced.

VCI numbers can be requested through Techline Customer Support Center (TCSC) using the applicable method below:

- For US ONLY: VCI support does NOT require a call to TCSC and can be provided by using the CXConnect portal in GlobalConnect. If additional support is needed once your case is created, contact TCSC at 1-800-828-6860. If calling is required, select "Prompt 3" for VCI support. For US only: A CX Connect case is highly recommended in order for the team to provide the quickest support. In the near future, a CX Connect case will be required for support.
- For Canada: Contact TCSC at (English: 1-800-828-6860, French: 1-800-503-3222).
- For all other regions: Contact your regional Technical Assistance team for Global Techline Support.

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