

Crease Removal on Genuine Leather Seats

Topic number	LI91.18-N-080032
Version	1
Function group	91.18 - Seat covers
Date	4/8/26
Validity	Vehicles with genuine leather seat covers
Reason for change	

Complaint

Crease formation on genuine leather seat covers in vehicles with low mileage

Cause

- objects left on the seats for extended periods of time (pressure marks)
- objects wedged between the seat backrest and seat cushion (e.g. seat belt buckle)
- light initial creases due to vehicle handling
- light creases in the outer covers originating from the production process (missing finish)

Remedy

Heat treatment of the seat covers using heat gun and plastic wedge (Please see provided video)

Attachments	
File	Description
Wrinkle_removal_ENG.mp4	

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Body > Seat > Seat cover > Folds
Parts

XENTRY Tips

Part number	ES1	ES2	Designation	Quantity	Note	EPC
W115589035900			Long wedge	1		X

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
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