

Technical product information

Topic	Foreign Object (Screw) Detected in Tyre During Pre Delivery Inspection (PDI)
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2081440/1
Level	EH
Status	Released for publishing
Release date	April 1 2026

New customer code

Object of complaint	Complaint type	Position
running gear -> wheels, tyres, Tyre Pressure Monitoring System -> tyres	component / consumables -> damaged	
running gear -> wheels, tyres, Tyre Pressure Monitoring System -> tyres	leaks -> leaking	

Vehicle data

Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2026	E		*	*	*

Continental GT/GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2026	E		*	*	*
Z24*	2026	E		*	*	*

Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z32*	2026	E		*	*	*

Documents

Document name
master.xml



Connection offline

Technical product information

Transaction No.: **2081440/1**

Foreign Object (Screw) Detected in Tyre During Pre Delivery Inspection (PDI)

Customer statement / workshop findings

During Pre Delivery Inspection (PDI), a screw or similar foreign object has been discovered embedded in the tyre tread.

Technical background

Foreign objects present in tyres may occur during transport, storage, or onsite vehicle movement.

To support traceability and identification of possible site related sources, details of the screw must be recorded and reported.

This includes dimensions and pattern characteristics that may correlate with fasteners used in external environments, transport equipment, or site facilities.

Refer to the '*Measure*' section for required next steps.

Production change

Not applicable

Measure



Required Actions

1. Position the car on a ramp. Refer to "Raising and supporting the car"

ElsaPro → Booklet 404

2. Do not remove the screw at this stage. Record evidence by taking clear photographs of the screw while it remains fully embedded in the tyre

3. Remove the screw and place it on a clean, flat surface aligned against a ruler for measurement and documentation.

4. Photograph the screw, make sure the following is visible:

- Overall length
- Thread pattern
- Head type / drive pattern



NOTICE

Raise a full Technical DISS query for second-level review by the Body & Trim TM and wait for further guidance.



Include the following in the full technical DISS query

- VIN, model, MY
- Customer Statement: "2081449 Support"
- All photographic evidence of screw / damage as required.

Product Support

Second-level the DISS query to the Body & Trim TM and wait for further guidance.



Any tyre found to be damaged at pre delivery inspection must be replaced in accordance with ElsaPro replacement guidelines. Refer to ElsaPro Repair Group 44.

Warranty accounting instructions

Warranty type: 110 or 910

Damage service number: 44 40

Damage code: 00 50

Time to perform tyre replacement

Labour Operation Code – 44 40 55 00

Time – 30 TU

- Tyre replacement at PDI must not be performed without DISS authorisation.
- Warranty claims must include supporting evidence (photographs)