Important Emissions Warranty Extension Information

Mercedes-Benz USA, LLC
A Mercedes-Benz Group AG Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone: (800) 367-6372

Exhaust Valve Assembly
This information applies to your vehicle - VIN: [redacted]

[redacted]

Dear Mercedes-Benz Owner:

In our continuing efforts to assure the proper performance of Mercedes-Benz products and to enhance the satisfaction of our customers, Mercedes-Benz USA ("MBUSA") is extending the coverage for the exhaust valve assembly on your vehicle as follows:

- MY2011: Original New Vehicle Limited Warranty of 4 years / 50,000 miles New Vehicle **to 12 years / 120,000 miles (whichever occurs first)**
- MY2012: Original New Vehicle Limited Warranty of 4 years / 50,000 miles New Vehicle **to 11 years / 120,000 miles (whichever occurs first)**
- MY2013 – MY 2016: Original New Vehicle Limited Warranty of 4 years / 50,000 miles New Vehicle **to 10 years / 120,000 miles (whichever occurs first)**



Why the warranty extension?
On certain Model Year 2011-2016 CL/CLS/S/E/ML/SL/G/GL/GLE-Class vehicles with V8 engines, the exhaust valve assembly might not work properly and result in an engine misfire and potential illumination of the check engine Malfunction Indicator Lamp ('MIL').



Any repairs under this warranty extension must be performed by an authorized Mercedes-Benz dealership.

- If your preferred authorized Mercedes-Benz dealership performs a diagnosis and confirms that your vehicle has the issue, the repair will be covered under this extended warranty and performed at no cost to you.
- This extended warranty *does not* apply to any other components or conditions beyond the ones mentioned above, and standard warranty terms apply, including the exclusions with respect to additional expenses as identified in the Service and Warranty Information booklet.

We hope you are enjoying your Mercedes-Benz vehicle and we apologize for any inconvenience this may have caused.

Sincerely,
Mercedes-Benz USA

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Reimbursement to Customers for Valid Repairs Performed Prior to Receipt of this letter

If your vehicle has exceeded the original warranty's mileage or time-period, and you have already paid for a repair to the exhaust valve assembly resulting in a check engine MIL activation, you may be eligible to receive reimbursement under this warranty extension.

Requests for reimbursement may include expenses for the Mercedes-Benz replacement parts, labor, fees and taxes. Requests for reimbursement costs that were not related to the aforementioned conditions will not be honored.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealership and repairs performed by a non-Mercedes-Benz dealership might not be reimbursed.

The following documentation must be presented to your servicing or closest Mercedes-Benz dealership for reimbursement.

Original or clear copy of **all** receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- Only Mercedes-Benz replacement parts were used for the repair.
- Fault Code (DTCs) information belonging to this Warranty Extension (if any).
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (copy of front and back of cancelled check, or copy of credit card receipt).
- **Reimbursement will be paid by a check from your authorized Mercedes-Benz dealership.**

Please contact your authorized Mercedes-Benz dealership for assistance or additional information related to this warranty extension coverage (or visit www.mbusa.com). If your dealership is unable to remedy your situation, please contact us at 1-800-367-6372.

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Please place the enclosed warranty extension addendum to the inside back cover of your vehicle's Service and Warranty Information Booklet for future reference if necessary, as well as a copy of this letter.

Service and Warranty

Mercedes-Benz New Vehicle Limited Warranty Coverage Addendum

Warranty Coverage Extension – exhaust valve assembly with activation of the check engine Malfunction Indicator Lamp

The following applies to certain model year 2011-2016 CL-Class, CLS-Class, S-Class, E-Class, SL-Class, G-Class, ML-Class, GL-Class and GLE-Class vehicles with V8 engines.

The Mercedes-Benz New Vehicle Limited warranty on the exhaust valve system is extended to 12 years/120,000 miles (whichever occurs first) for MY2011 and to 11 years/120,000 miles (whichever occurs first) for MY2012 and to 10 years/120,000 miles (whichever occurs first) for MY2013 – MY 2016 from the vehicle's warranty start date.

Other components are not covered by this warranty extension.

This extension of the Mercedes-Benz New Vehicle Limited Warranty applies to these vehicles regardless of ownership.

All other warranty terms and exclusions apply to this extension.

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